MGMCRI/Office of the Dean/2015 04.06.2015

STUDENTS GRIEVANCE & REDRESSAL CELL OF MGMCRI 2015-2016

1. Prof. M. Ravishankar Dean, MGMCRI	Chairman
2. Prof. V.N. Mahalakshmi, Vice-Principal (Curriculum)	Member
3. Mr. Balamukundan.S Sr. Personnel Manager	Member
4. Mrs. Asha Suresh Babu GM (Admin)	Member
5. Prof. Partha Nandi VP (Students)	Member Secretary
6. Mr. Rajkumar Laisana(1201001099) Vice-President (Student Council)	Member
7. Mr. Sre Soorya (1201001127) General Secretary (Student Council)	Member

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillayarkuppam, Pondicherry-607 402.

MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

Minutes of the meeting of the Students Grievance and Redressal Cell Committee on **03.12 2015** (Thursday) at 2.30pm in the Conference hall, Dean's Chamber, MGMCRI.

SL	AGENDA		
1	Calling of meeting to order	Chairman of the committee	
2	Quorum confirmation	Yes	
3	Apologies if any	Nil	
4	Approval of the minutes of previous meeting	Yes	
5	Pending action	Nil	
6		**DISCUSSION POINTS IF ANY**	**RESOLUTION & RESPONSIBILITY**
a.	Discuss about the grievances received	Day scholar students requested to change the Dining hall facility	Informed Project and GM administration for necessary action
		2 biometric attendance related issues were received	Informed to IT department and issue resolved immediately
7	Any point from the floor	Nil	
8	Plan for next meeting	June 1st week	
9	Closure of meeting	Chairman of the committee thanked all the members and the meeting was closed at 3.30pm	

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Student Grievance and Redressal Cell

Strategic perspective plan 2015 - 2016

S. No.	Plan	Strategy	Target Calendar
1	To ensure effective ways for the students to submit their grievances and maintain confidentiality	Collection of grievances from the students through suggestion boxes and via email	Throughout the year
2	To address the complaints immediately	Student Grievance and Redressal cell committee will scrutinize and forward the complaint to the concerned committee for immediate action within a stipulated time	As and when required

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1-1-15

From,

MBBS dayscholars
MGMCRI
Pondy

To
The Dean
MGMCRI
Pondy

Respected Sir,

Subject : About Dinning hall

We . Students of MBBS dayscholars , MGMCRI have been allotted a dinning hall for lunch near SBV university office . We are not comfortable with that hall because it is the tables are not cleaned regularly , no adequate space and ventillation .

So, we request you to provide us a better and clean dinning hall as soon as possible .

Thanking you,

Yours obediently.
MBBS students
MGMCRI

1. [illegible]
2. [illegible]
3. [illegible]
4) [illegible]
5. [illegible]

6. [illegible]
7. [illegible]
8. [illegible]
9. [illegible]
10. [illegible]
11. [illegible]

Susan to look and rectify the problems.

Raj
1/1/15

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Respected Sir / Mam.

They are sending wrong attendance to our parents. They have send us that we took leave on 7/10/15 B(the whole day). But we were in the all the classes. Parents are worried about this matter. As the Result our attendance is reducing though we attend our classes sincerely. Nearly 10 of us have faced this problem. Sir please kindly take necessary Actions.

Thanking You.

Yours obediently

III rd Semester.

REGISTRAR
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(Deemed University u/s 3 of UGC ACT, 19..)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

5

09/10/15

Respected sir,

We request you to display the "ATTENDENCE" at the end of a month, as the messages are sent wrongly. It becomes tension for the parents as well as students. I will be thankful if you consider our request and favour our concern.

Thanking You,

Yours obediently,
III semester
students

(Under Section 3 of UGC ACT, 1956)
Accredited with 'A' Grade by NAAC
Puducherry-607 402.

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MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

SBV/MGMCRI/GRC/001

CIRCULAR 27/11/2015

Student Grievance and Redressal Cell Committee Meeting

The Student Grievance and Redressal Cell Committee meeting shall be held on **03.12.2015** (Thursday) at 2.30pm in the Conference hall, Dean's Chamber, College Block, MGMCRI.

All the members are requested to attend the meeting without fail

The Agenda of the meeting is as follows

SL NO	AGENDA
1.	Calling of meeting to order
2.	Quorum confirmation
3.	Apologies if any
4.	Minutes of the previous meeting
5.	Approval of the minutes of previous meeting
6.	Review of pending action items
7.	A) To discuss about the students grievances received B) To improve the ways of receiving complaints
8.	Any point from the floor
9.	Closure of meeting

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Students Grievance and Redressal Cell Committee

ACTION TAKEN REPORT

Based on the meeting held on **03.12 2015** the following action has been taken for the grievances received from the students

1. As per the request from the day scholar students to change the Dining hall facility, the complaint was forwarded to the project Department with the recommendation to provide an alternate facility and informed to GM administration. The action taken was informed to the group of students who submitted the complaint.
2. 2 biometric attendance issues – resolved immediately by the IT department and informed to the concerned students

MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

SBV/MGMCRI/GRC.

CIRCULAR 26/05/2016

Student Grievance and Redressal Cell Committee Meeting

The Student Grievance and Redressal Cell Committee meeting shall be held on June 1st 2016 (Wednesday) at 12.15 pm in the Conference hall, Dean's Chamber, College Block, MGMCRI.

All the members are requested to attend the meeting without fail

The Agenda of the meeting is as follows

SL NO	AGENDA
1.	Calling of meeting to order
2.	Quorum confirmation
3.	Apologies if any
4.	Minutes of the previous meeting
5.	Approval of the minutes of previous meeting
6.	Review of pending action items
7.	A) To discuss and review the students grievances received B) To constitute new committee for the year 2016-17
8.	Any point from the floor
9.	Closure of meeting

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THE STUDENT GRIEVANCE AND REDRESSAL CELL COMMITTEE MEETING

01.06.2016

ATTENDANCE OF THE MEMBERS

1. Prof.M.Ravishankar, Dean
2. Prof.V.N.Mahalakshmi, Vice Principal (Curriculum)
3. Mr.Balamukundan S, Sr.Personnel Manager
4. Mrs.Asha Suresh Babu, (GM Admin)
5. Prof.Partha Nandi, Vice Principal (Students)
6. Mr.Rajkumar Laisana (1201001099), Vice President (Student Council)
7. Mr.Sre Soorya (1201001127) , General Secretary (Student Council)

REGISTRAR
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MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

Minutes of the meeting of the Students Grievance and Redressal Cell Committee on **June 1st 2016 (Wednesday)** at 12.15 pm in the Conference hall, Dean's Chamber, MGMCRI.

SL	AGENDA		
1	Calling of meeting to order	Chairman of the committee	
2	Quorum confirmation	Yes	
3	Apologies if any	Nil	
4	Approval of the minutes of previous meeting	Yes	
5	Pending action	Nil	
6		**DISCUSSION POINTS IF ANY**	**RESOLUTION & RESPONSIBILITY**
a.	To discuss and review the students grievances received	Exam evaluation related issues	Forwarded to the COE, SBV for further action
		2 biometric attendance related issues were received	Informed to IT department and necessary action taken
b	To constitute new committee for the year 2016-17	Contribution of all the committee members was appreciated by the Chairman of the committee. Constitution of new SGRC was for the upcoming academic year was discussed.	New committee was announced by the Chairman of the committee. It was unanimously agreed and accepted by the other members
7	Any point from the floor	Nil	
8	Plan for next meeting	December 1st week	
9	Closure of meeting	Meeting ended with a note of thanks from the Chairman of the Committee	

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Students Grievance and Redressal Cell Committee

ACTION TAKEN REPORT

Based on the meeting held on June 1st 2016 the following action has been taken for the grievances received from the students

1. The undergraduate students have submitted their grievances towards the evaluation of theory papers and the same has been forwarded to the Controller of examination, SBV for further action. Informed the students about the action taken by the committee.
2. The biometric attendance issues were resolved immediately by the IT department and informed to the concerned students.

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KASTURBA GANDHI NURSING COLLEGE

MGMC&RI CAMPUS, PILLAIYARKUPPAM,
PONDICHERRY. 607402

CIRCULAR

Office of Principal /KGNC/Griev/2015 **10.10.15**

As per the directives of University Grants Commission (UGC), Grievance cell of Kasturba Gandhi Nursing College has been reconstituted for the academic year 2015-2016 with the following members.

Committee	Designation	Contact No.	Email id
Prof.Renuka.K Principal	Convener	9486537848	renukagugan@yahoo.co.in
Mrs. Geetha.C	Member Secratory	8807788796	geethakasii@gmail.com
Prof. Sumathy .P	Member	9944759280	sumirhythm2005@yahoo.com
Mrs.SherinNithya.S	Member	9677025457	sherinnithyaa@gmail.com
Mr. Ramaprabhu	Member	9629956896	z.ramaprabhu@gmail.com
Mr.Srinivasan.M	Member	9524053516	-
Ms. Vinodhini.P	Member	9486398991	-
Mr. Rajeskanna.S	Member	7094211072	rajeshdickens@gmail.com

Any issues faced by the students in the college campus should be written in the paper and dropped in the complaint box which kept in convenor chamber or students can contact the convenor or the above mentioned committee members through phone call or email.

10/10/15

PRINCIPAL

Prof.Dr.RENUKA.K.M.Sc(N)..Ph.D..
PRINCIPAL
Kasturba Gandhi Nursing College
Mahatma Gandhi Medical College & Hospital Campus
Pillaiyarkuppam, Puducherry-607 402

Copy To:

- Registrar
- Deputy Registrar
- Committee Members concerned

REGISTRAR
SRI BALAJI VIDYAPEETH
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KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, SBV CAMPUS
Pillaiyarkuppam, Puducherry- 607 402.

CIRCULAR

Office of Principal /KGNC/Griev/2016 **DATE: 02.05.16**

The Grievance Redressal Committee of KGNC plans to conduct meeting on 07.05.16 between 10 am – 12 pm at Ground Floor Lecture Hall, MGMCRI.

The Committee Members are invited to attend the meeting for discussing the Students' grievances.

2/5/16

PRINCIPAL
Prof.Dr.RENUKA.K.M.Sc(N).,Ph.D.,
PRINCIPAL
Kasturba Gandhi Nursing College
Mahatma Gandhi Medical College & Hospital Campus
Pillaiyarkuppam, Puducherry-607 402

Copy To:

- Registrar
- Deputy Registrar
- Committee Members concerned (List enclosed)

REGISTRAR
SRI BALAJI VIDYAPEETH
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KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, MGMCRI CAMPUS
Pillaiyarkuppam, Pondicherry- 607 403.

GRIEVANCE REDRESSAL COMMITTEE MEETING MINUTES

Date: 07.5.2016

Time: 10 am-12 pm

Venue: Ground Floor Lecture Hall, MGMCRI.

Members:

- Prof. Dr. Renuka K, Principal, KGNC
- Mrs. Geetha C, Asso. Prof.
- Mr. Ramaprabhu Z, Asst. Prof.
- Mrs. Sujitha M, Lecturer

The following points were discussed in the meeting

- Principal Mam said that after completing sessional exam, students will get vacation from 14/05/16 to 31/05/16
- Principal Mam appreciated the BSc (N) IV year students for organising the Cresita '16. And she motivated the BSc (N) III year students to organize the Cresita '17 in a better way.
- Mam have said that 'SparkIss' 3rd issue is in website, all students can see that.
- Mam instructed the students to come in proper dress code and meet their mentor regularly.
- Mam announced that our students got permission for their clinical posting at Shristi Fertility centre, Thttanchavady, Puducherry. And Cancer Trust Hospital, Puducherry. And asked to maintain discipline during their posting.
- Mam planning to organize programme to improve students memory skills in the month of June, with the aim of improving their performance in examination

PRINCIPAL

KGNC PONDY

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref.No: Gen/ Cir / 159/2015 **Date: 21.07.2015**

Order

As per the directives of University Grants Commission (UGC), the **Grievance Redressal Committee** (Students) of Shri Sathya Sai Medical College & Research Institute is reconstituted with the following members for the Academic year 2015 – 2016.

Dr. Mohanasundaram J Dean 94442 59576, dean@sssmcri.ac.in	Chairman
Dr. Umadevi Prof&HoD of General Medicine 98659 27670, anusamd@gmail.com	Member Secretary
Dr. Karthika Jayakumar Prof &HoD of Microbiology 9952507190, microbiology@sssmcri.ac.in	Member
Dr. Jegadeesh Ramasamy Prof&HoDof Community Medicine 98404 14732, communitymedicine@sssmcri.ac.in	Member
Dr. Swayam Jothi. A Prof of HoD of Anatomy 90254 92231, anatomy@sssmcri.ac.in	Member
Dr. Nandhini Devi CRRI (January 2015 Batch)	Member

Dr.Karthika jeyakumar

For Dean

To:

- Individuals

REGISTRAR
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Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Copy submitted for information to:

- Chairman (Mail)
- Chairperson (Mail)
- Registrar (Mail)

Copy to:

- Dean (Hospital) - (Mail)
- Medical Superintendent (Mail)
- VP – Curriculum & VP – Student Affairs (Mail)
- All HoDs – for information (Mail)
- Nursing Superintendent - for information (Mail)
- Notice Boards: College, Hospital & Hostels
- File

Dr.Karthika jeyakumar

For Dean

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie- Red/2016/04 16/11/2015

Circular

The members of the student Grievance Redressal committee are informed to participate in the meeting called to address the student grievances on 25/11/2015 at 2 PM at the College Council Hall. All the members of the committee are requested to attend the meeting without fail.

DEAN

Copy to

Dr.Uma Devi – Professor, General Medicine

Dr.Karthika Jayakumar – Professor & HOD, Microbiology

Dr.Jegadeesh Ramasamy – Professor, Community Medicine

Dr.Swayam Jothi – Professor & HoD, Anatomy

Miss.Nandini Devi - Student

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENTS GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

Date: 25/11/2015
Time: 02.00 PM – 03.00 PM
Venue: College Council Hall
The minutes of the previous meeting were approved
The following agendas were discussed

S No	Agenda	Discussion	Responsibility
1.	The lights in the Girls hostel corridor – III floor is not working	The lights in the corridor to be repaired at the earliest	Electrician Hostel warden
2.	The taps in common room for girls-college block is leaking	The taps to be repaired	Plumber Maintenance Department
3.	Mosquito problem in Girls hostel	Regular spraying in the hostel premises and corridor at least twice a week	Maintenance Department Hostel warden
4	Cleanliness of Gym room in Girl's hostel	The Gym room in the girl's hostel has to be cleaned everyday by the housekeeping department	Hostel warden Housekeeping incharge

Members who attended the meeting

S.No	Name	Designation	Role
1	Dr. Mohanasundaram	Dean SSSMCRI	Chairperson
2	Dr.Uma Devi	Professor	Member
3	Dr.Karthika Jayakumar	Professor &HoD of Microbiology	Member
4	Dr.Jegadeesh Ramasamy	Prof &HoD of Community Medicine	Member
5	Dr.Swayam Jothi	Professor &HoD of Anatomy	Member
6	Dr. Nandini Devi	Student	Member

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DEAN

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENTS GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT FOR MEETING ON 25/11/2015

Date: 10/12/2015

1. The lights in the Girls hostel corridor – III floor is not working

The lights have been repaired and are working

2. The taps in common room for girls- college block is leaking

The leaking taps have been fixed

3. Mosquito problem in girl's hostel

Spraying is done regularly twice a week

4: Cleanliness of Gym room in hostel

The Gym room in the hostel is cleaned everyday by the housekeeping department

for Dean

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45A, Pillayarkuppam, Pondicherry-607 402.

From

5/11/2015

Ragasree (2015 Batch)
1st year MBBS,
SSSMCRI.

To

The Students grievances redressal committee,
SSSMCRI,
Ammapettai.

Respected Sir,

Subject: To fix the tubelights in 3rd floor - girls hostel coridor - regarding.

I kindly request you to fix the tubelights in the girls hostel 3rd floor coridor as we find it difficult to naigate during the night. Kindly do the needful as early as possible.

Thanking You,

Yours truly,

5/11/2015

Ammapettai

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No 45-A, Pillaiyarkuppam, Pondicherry-607 402.

/2015

From,

20/11/2015

Swathi. R (2015 Batch).
1st year MBBS,
SSSMCRI.

To,

The Student grievances redressal committee,
SSSMCRI,
Annamalai.

Respected sir/ Madam,

Subject - Fixing of leaking water taps in Girls common room in college - regarding

I kindly request you to fix the leaking water taps in the Girls Common room as it is causing a great deal of discomfort. Kindly look into the issue & do the needful.

Thanking you.

Yours sincerely,

20/11/2015
Annamalai

Swathi

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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

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From

20/11/15

Sooryakala,
1st year MBBS,
2015 Batch,
SSSMCRI.

To

The Students grievances redressal committee,
SSSMCRI,
Annampettai.

Respected Sir,

Subject: Mosquito nuisance in girls hostel rooms - reg

I kindly request you to take necessary action to reduce the mosquito nuisance in the girls hostel rooms as we really find it difficult to stay inside our hostel rooms during the night. Kindly do the needful as early as possible.

Thanking You

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Re-accredited by NAAC with 'A' Grade
NH 45A, Pillayarkuppam, Pondicherry-607 402.

20/11/15,
Anampettai.

Yours truly,
Sooryakala.

Girls hostel Resident

23

From 25/11/2015.

Preethi. P,
1st year MBBS,
2015 Batch,
SSSMCRI.

To

The Students grievances redressal committee,
SSSMCRI,
Ammapettai.

Respected Sir,

Sub: Lack of cleanliness in girls gym room
- regarding.

I kindly request you to take necessary action to improve and maintain the cleanliness in the girls gym room as we find it really difficult to use them during the required times. Kindly take proper action as early as possible.

Thanking You,

Yours truly,
Preethi P.

25/11/2015/
Ammapettai.

Rectified
Girls hostel

REGISTRAR
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(Deemed University u/s 3 of UGC AC)
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie- Red/2016/01 12/02/2016

Circular

The members of the student Grievance Redressal committee are informed to participate in the meeting called to address the student grievances on 16/02/2016 at 10 AM at the College Council Hall. All the members of the committee are requested to attend the meeting without fail.

for DEAN

Copy to

Dr.Uma Devi – Professor, General Medicine

Dr.Karthika Jayakumar – Professor & HOD, Microbiology

Dr.Jegadeesh Ramasamy – Professor, Community Medicine

Dr.Swayam Jothi – Prefessor & HoD, Anatomy

Miss .Nandini Devi

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

Date: 16th Feb 2016
Time: 10 AM- 10.45 AM
Venue: College Council Hall

The minutes of the previous meeting were approved
The following agendas were discussed

S No	Agenda	Discussion	Responsibility
1.	Nuisance of monkeys in Boy's hostel rooms	The monkeys come through broken window near the staircase in the hostel. The windows to be replaced with lock	Maintenance department to replace the broken windows
2.	Irregularity in water availability in the Boy's hostel	The problem is due to water scarcity in summer. To arrange for tanker lorries to fill the water periodically in hostel	Hostel wardens to ensure the same.
3.	Food in the mess	To improve the quality of the food in the mess and to change the menu to include Chapattis frequently in dinner	Dean to discuss with Kitchen in charge to incorporate the necessary changes in the menu

Members who attended the meeting

S.No	Name	Designation	Role
1	Dr. Mohanasundaram	Dean SSSMCRI	Chairperson
2	Dr.Uma Devi	Professor	Member
3	Dr.Karthika Jayakumar	Professor &HoD of Microbiology	Member
4	Dr.Jegadeesh Ramasamy	Prof &HoD of Community Medicine	Member
5	Dr.Swayam Jothi	Professor &HoD of Anatomy	Member
6	Miss.Nandini Devi	Student	Member

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for Dean

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT FOR MEETING ON 16/02/2016

Date: 1/03/2016

Item No 1. Nuisance of monkeys in hostel rooms

The broken windows were replaced

Item No 2. Irregularity in water availability in the hostel

Water tankers have been arranged to fill water periodically in hostels

Item No 3. Food in the mess

Mess menu has been changed and will be in effect from April 2016.
Chapattis to be provided for 5 days a week for dinner along with other food items

for Dean

THE REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed to be University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade

27-01-2016

From:

Subash Chandar (2015 batch)
Ist year MBBS
SSSMCRI

To:
The students grievance redressal committee
SSSMCRI
Ammapettai.

Respected Sir/Madam,

Sub: Reg: Nuisance caused by Monkeys in hostel

As there are many monkeys in and around the campus, the nuisance caused by them has become intolerable. They have easy access to the balconies and take away any food or snacks in the room. I kindly request you to take necessary steps and do the needful.

27-1-2016
Ammapettai.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed to be University u/s 3 of UGC Act 1956)
Pillaiyarkuppam, Pondicherry-607 402.

Thanking You
Yours Sincerely

Retired

25-1-2016

From

Yadhu nandhan (2015 batch)
2nd year MBBS
SSSMCRI.

To,

The Students Grievances redressal Committee
SSSMCRI,
Annamalai.

Respected Sir/Madam,

Subject- Regarding the irregular/dirty water supply.

I kindly request you to look into the irregular/dirty water supply in the hostel room and fix the problem as soon as possible

Thanking you
Your's Sincerely,
Yadhu nandhan.

25.1.2016
Annamalai

Received

REGISTRAR
SRI BALA VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillayarkuppam, Pondicherry-607 402.

29.

From,

01:02.2016

Jaideep. G (2015 batch)
I st year MBBS
SSSMCRI

To,
The Student Grievances redressal committee
SSSMCRI,
Ammapettai

Respected sir/Madam,

Sub: To improve the quality of food at mess and revise the menu.

I kindly request you to improve the quality of food served at mess and please include eggs & chappatis in the menu.

Thanking you,

Yours, sincerely,

Jaideep. G.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Received.

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Copy of

Mess Menu List

DAY	BREAKFAST	LUNCH	SNACKS	DINNER
MONDAY	IDLY – VADA, SAMBAR, COCONUT CHUTNEY	PLAIN RICE SAMBAR, RASAM, BEETROOT VEG, BUTTERMILK, CHIPS	ALOO BONDA, TEA	CHAPPATI – DHAL, PLAIN RICE, CHIPS
TUESDAY	POORI – CHENNA MASALA	PLAIN RICE VATHA KUZHAMBU, KOOTU BUTTERMILK, CHIPS	ONION PAKODA, TEA	UTHAPPAM – KADAPPA, MINT CHUTNEY
WEDNESDAY	PONGAL – VADA, SAMBAR, COCONUT CHUTNEY	PLAIN RICE, SAMBHAR, RASAM, GRAVY VEG, BUTTERMILK, CHIPS	BISCUITS, TEA	CHAPPATI – GRAVY, BOILED EGG, TOMATO RICE
THURSDAY	RAVA OR SEMIYA KHICHDI, PEANUT CHUTNEY, BANANA	PLAIN RICE , MOHR KUZHAMBU, PLAINTAIN VEG, RASAM, CHIPS	NAMKEEN, TEA	IDLY OR UPMA, TOMATO SPICY CHUTNEY
FRIDAY	POORI – ALOO BAAJI	SWEET, VARIETY RICE (3 VARIETY), RAITA	MYSORE BONDA, TEA	VEG FRIED RICE OR VEG NOODLES, TOMATO SAUCE, CURD RICE
SATURDAY	IDLY – VADA, SAMBAR, COCONUT CHUTNEY	PLAIN RICE, GREENS GRAVY, KAHRA KUZHAMBU, RASAM, BUTTERMILK	NAMKEEN, TEA	CHAPPATI – VEG KURMA, PLAIN BRIYANI
SUNDAY	BREAD BUTTER JAM, RAVA OR SEMIYA BATH, CHUTNEY	VEG BRIYANI – ONION RAITA, BOILED EGG, PLAIN RICE, RASAM	BAJJI, TEA	PLAIN RICE, SAMBHAR, RASAM, DRY VEG

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Professor & HOD
Department of Community Medicine
Sri Sathya Sai Medical College & R.I.
Ammapettai - 603 108.

Dr.A.Kalaivani,

Member

Net fixed in hostel's rooms for the monkey nuisances by July 2016

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie-Red/2016/02 **20/05/2016**

Circular

The members of the student Grievance Redressal Committee are informed to participate in the meeting called to address the student grievances on 23/05/2016 at 10 AM at the College Council Hall.All the members of the committee are requested to attend the meeting without fail.

DEAN

Copy to

Dr.Uma Devi – Professor, General Medicine

Dr.Karthika Jayakumar – Professor & HOD, Microbiology

Dr.Jegadeesh Ramasamy – Professor, Community Medicine

Dr.Swayam Jothi – Prefessor & HoD, Anatomy

Miss.Nandini Devi

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENTS GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

Date: 23rd May 2016
Time: 10 AM to 11 AM
Venue: College Council Hall

The minutes of the previous meeting were approved by the members

The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	Irregularities in the availability of water supply in Girl's hostel rooms during weekends	Water tankers have been already been to supply water to hostel which is being done twice a day. To provide more water during weekends in the hostel	Hostel wardens
2	Fans in own book reading hall in library not working	Fans in the own book reading hall which is not working is to be replaced	Electrical department Librarian
3	TV in recreation room is not working	The maintenance department is to address the issue	Hostel wardens Maintainence department
4	Bus route change	As per the request from MBBS student, bus plying in GST road to stop near SRM school in Guduvancherry for pick up and drop	Transport department to make necessary changes

Members attended:

S no	Name	Designation	Signature
1.	Dr.Mohanasundaram	Dean SSSMCRI	
2.	Dr.Umadevi	Professor, General Medicine	
3.	Dr.Karthika Jeyakumar	Professor & HOD, Microbiology	
4.	Dr.Jegadeesh Ramasamy	Professor & HOD, Community medicine	
5.	Dr. Swayam Jothi	Professor & HOD, Anatomy	
6.	Miss. Nandhini Devi	Student	

Dean

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE 2016

ACTION TAKEN REPORT FOR MEETING ON 23/05/2016

Date: 08/06/2016

Issue No 1. Irregularities in the availability of water supply in hostel rooms during weekends

The increase the provision of water supply to hostels during weekends

Issue No 2: Fans in own book reading hall in library not working

The fans in the own book reading hall of library has been replaced

Issue no 3: TV in recreation room is not working

There was a minor issue in the TV which was rectified by our maintenance department

Issue no 4: Bus route change

The Bus coming via Guduvancherry is stopping near SRM school to pick up and drop the student. A circular in this regard has been issued by Dean

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Dean

04/05/2016

From,

Janil Oviya. N (2015 batch)
IInd year MBBS,
SSSMCRI.

To,

The Student grievance redressal committee,
SSSMCRI,
Annapettai.

Respected sir / Madam,

Subject: Erratic water supply to girls hostel in weekends - regarding.

I wish to bring to your notice that water supply in the girls hostel during weekends is irregular & erratic. I kindly request you to look into the issue as it is causing us a great deal of discomfort and solve it as soon as possible.

Thanking You.

Yours sincerely

04/05/2016
Annapettai.

Verified Girls hostel

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillayarkuppam, Puducherry-607 402.

3-5-2016.

From,

Mohammed Faizal (2015 batch)
2nd year MBBS
SSSMCRI.

To,

The Students Grievances redressal Committee.
SSSMCRI,
Kunnapattai.

Respected Sir/Madam,

Subject- Regarding the fans not working in the Library own book reading hall.

I Kindly request you to look into the matter and fix the fan currently not working in the own room library reading hall. Kindly do the needful.

Thanking you.

Yours Sincerely
Mohammed Faizal

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
NAAC with 'A' Grade
Mahalakshmi Nagar, Pondicherry-607 402.

3-5-2016.
Kunnapattai.

03-05-2016

From:

Ganesh Raja V

Ist year MBBS

2015 batch

SS SSMCRI

To:

The students grievance redressal committee.

SSSMCRI

Ammapettai

Respected Sir/Madam.

Sub: Reg - TV not working in recreation hall

The TV ~~which~~ is not working for past 2 weeks in recreation hall. I kindly request you to look into the problem and resolve it as early as possible.

03-5-16

Ammapettai.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
NAAC with 'A' Grade
NH 45 A, Pillaiyarkuppam, Pondicherry-607 402.

Thanking You

Yours sincerely

VGR

Rectified

38.

11/05/2016

From :

Aishwarya Rao,
1st year MBBS,
SSMCRI.

To :

The Student Grievances redressal committee,
SSMCRI,
Annapettai.

Respected sir/Madam,

Subject - Regarding adding an additional stop near SRM School in the bus going via Gudiyanderry route

As I have shifted my house near SRM School, It would be helpful if an additional stop was made near SRM School in the bus going via Gudiyanderry route.

Thanking you.

Yours sincerely,

11/05/2016
Annapettai.

Noted. Forwarded.

Transport incharge.

REGISTRAR
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(Deemed University u/s 3 of UGC ACT, 1956)
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gen-cir/ 2016/ 112 Date: 01/06/2016

Circular

In accordance to the request from students, the transport manager is hereby informed to include an additional bus stop near SRM School, between Guduvancherry and our campus.

For DEAN

Copy to

The Transport Manager

The Accounts department

Dean office

REGISTRAR
SRI BALAJI VIDYAPEETH
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THE REGISTRAR
SRI BALAJI VIDYAPEETH
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Date: 2.12.2015

Puducherry

From.

The Student Council.
IGIDS.
Puducherry.

To.

The Principal.
IGIDS
Puducherry.

Respected Madam,

[Sub - Regarding grevance from students of IGIDS]

We would like to bring to your kind notice that during raining season there is water logging in the ground floor, as there is no free outlet of water. In the UG ladies hostel. Students are requesting for a change in menu (kichadi for Idly) and also they requesting for a webcamera at the entrance for security reasons.

I kindly request you to address the issues and do the needful actions.

Thanking you,

Yours faithfully.

J. John Sudhir.
(Student Council President).

REGISTRAR
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INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

STUDENT GRIEVANCE REDRESSAL COMMITTEE

IGIDS /SBV/Grievance /2015 25.07.2015

As per the directives of University Grants Commission (UGC), the Student Grievance Redressal committee of IGIDS is constituted for the academic year 2015-2016 as follows,

Committee Members	Designation	Contact Number	Email id
Dr.Carounanidy Usha Principal, IGIDS	Convener	9843184039	principal@igids.ac.in
Dr. A. Santha Devy Professor & Head Department of Oral Pathology & Microbiology	Member secretary	9443634624	santhadevya@igids.ac.in
Dr.Yuvaraj Reader, Department of Oral & Maxillofacial surgery	Member	9655810326	yuvaraj@igids.ac.in
Dr.Bindu Meera John Reader, Department of Conservative Dentistry & Endodontics	Member	9443021768	bindumeerajohn@igids.ac.in
Dr. Balaji Senior Lecturer, Department of Oral & Maxillofacial surgery	Member	9003604774	balaji@igids.ac.in
Dr.Showik, Post Graduate	Student Member	9903772054	-
Dr. John Shibin, Undergraduate	Student Council President	8667744652	Johnshibin04@gmail.com
Mr.Adarsh, Undergraduate	Student Member	8489621087	-
Miss .Narmadha, Undergraduate	Student Member	9585823165	bsmnarmi97@gmail.com

The committee will conduct regular Grievance Redressal meeting and will also attend to the timely grievance that is lodged either through the online portal or the Offline system.

REGISTRAR
SRI BALAJI VIDYAPEETH

Copy to:
The Registrar, SBV.
Student Grievance Redressal committee

PONDY-CUDDALORE MAIN ROAD, PILLAYARKUPPAM, PUDUCHERRY – 607 402
PH: 0413-2615808, FAX: 0413- 2615808
E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

ATTENDANCE SHEET

Dr. Carounanidy Usha Convenor Principal, IGIDS	
Dr. A. Santha Devy Member Secretary	8/1/18
Dr.Yuvaraj Member	ABSENT
Dr. Bindu Meera John Member	
Dr. Balaji Member	
Dr. Showik Student Member	
Mr. Adarsh Student Member	
Miss . Narmadha Student Member	8.1.2018
Mr. SIBIN Student Member.	

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

PONDY-CUDDALORE MAIN ROAD, PILLAYARKUPPAM, PUDUCHERRY – 607 402
PH: 0413-2615808, FAX: 0413- 2615808
E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

STUDENT GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT

IGIDS/SBV/StudentGrievance/ATR-1/2015/ 11.12.2015

Date: 11.12.2015

- Time: 3.00.pm to 4.00 pm
- Venue: Principal's Chamber, IGIDS

Members: All the committee members

1. To contact the project office regarding drainage obstruction and fixing up camera at the ladies hostel entrance.
2. To discuss the issue with the warden for the change of menu.

Copy to:

- Student Grievance Redressal committee Members.
- Warden - Ladies Hostel

Project office

REGISTRAR
SRI BALAJI VIDYAPEETH
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

PONDY-CUDDALORE MAIN ROAD, PILLAYARKUPPAM, PUDUCHERRY – 607 402
PH: 0413-2615808, FAX: 0413- 2615808
E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

MGMCRI/Office of the Dean/2016 02.06.2016

STUDENTS GRIEVANCE & REDRESSAL CELL OF MGMCRI 2016-2017

1. Prof. M. Ravishankar Dean, MGMCRI	Chairman
2. Prof. V.N. Mahalakshmi, Vice-Principal (Curriculum)	Member
3. Mr. Balamukundan.S Sr. Personnel Manager	Member
4. Mrs. Asha Suresh Babu GM (Admin)	Member
5. Marie Bernabette Josephine	Senior Student Counselor
6. Prof. Partha Nandi, VP (Students)	Member Secretary
7. Mr. Adithya Yadav(1301001023) Vice-President (Student Council)	Member
8. Mr. Rishi. R(1401001150) Vice-President (Student Council)	Member

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

DEAN
DEAN
MAHATMA GANDHI MEDICAL COLLEGE
AND RESEARCH INSTITUTE
PUDUCHERRY - 607 402.

From,

GENEZENZ GIRLZ.
MGIMCRI,
Pilaiyarkuppam,
Poudicherry.

Date
22.03.2017

To,

The management,
MGIMCRI,
Poudicherry

Respected Sir,

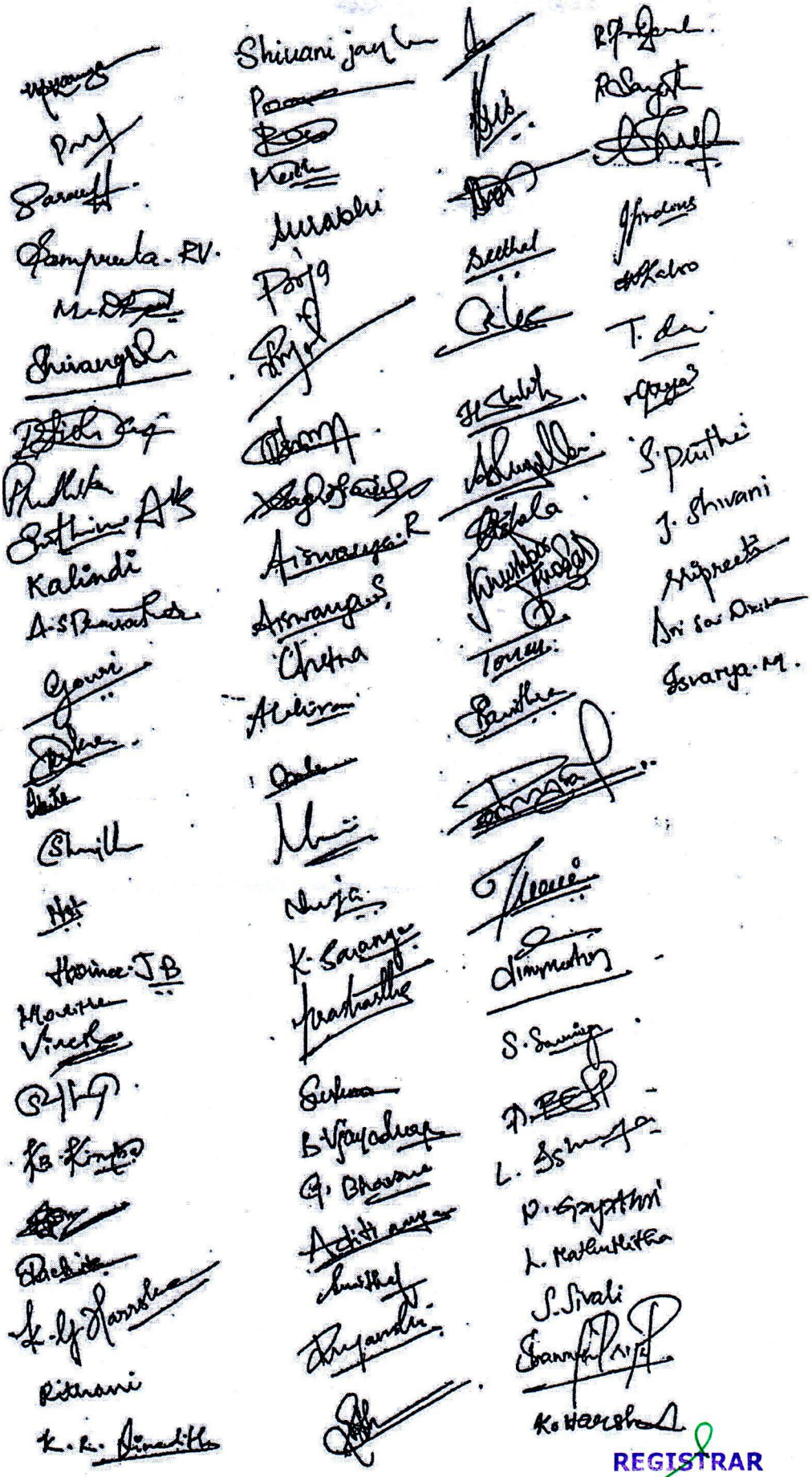
SUBJECT : To improve the quality of food.

On behalf of girls hostel, we like to convey the message that please improve the quality of mess food or change the food contractor. We all agreed to the above prepared food menu. There is no problem for us regarding this food menu. (new). We are going to pay our next academic year (2017) fees. so, before paying our academic fees, we want this new food menu to be implemented in our hostel.

Thanking you

Yours faithfully,
Genexenz.
Girlz.

REGISTRAR
SRI BALAJI VIDYAP
(Deemed University u/s 3 of UGC ACT, ...
Accredit... NAAC with 'A' Grade
NH 45-A, Pillayarkuppam, Pondicherry-607 402.



REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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Complaints Regarding Our Present Hostel Mess

Raj 12/4/17

NEW HOSTEL

1. Supply of more water cans from ASHWIN WATER SUPPLY. Strictly NO FOR THE USAGE OF HOSTEL FILTER WATER as the filter is not maintained properly.

(Received) 1028 13 APR 2017

2. QUALITY of food should be improved.
3. NO MAIDA should be added in poori and chapathis. Wheat bread to be implemented for maida bread.
4. Milk needed either in the evening or night everyday. (Apart from morning).
5. Variety of fruits and salads must be given EVERY OTHER DAY.
6. Either individual curd or buttermilk should be given sufficiently for everyone during lunch. Curd rice not necessary.
7. Self service is sufficient. Kitchen staff can be allowed to deliver the food only, serving staff not necessary.
8. Special food should be given on festival days
9. Chickhen biriyani to be provided once a week. (halal)
10. Fish should be provided twice a month (atleast).
11. Cakes, ice creams can be provided monthly once.

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- Nivetha Suri. A
- A. ARUNA VISHALI
- AISWARYA.
- Risika
- G. ABINAYA
- SESHAINI
- RISHITHA
- Harini
- HariPriya
- LeKSHMI
- Meenakshi
- Nisha
- Renuka
- Lakshmi Priya
- Yoga Varshini
- Aarthi
- Harshini
- YARI
- TAR NARMI
- Narya Kanta
- Preethi
- Preiti Jessica
- Aishwarya Sree

- DIVYA. V
- A. Parbavi
- K. Sathiya Priya
- A. Janani.
- S. Deepika kamath
- K. Dhanalakshmi
- D. Sorna Shiyam
- Srivithi. G
- R. Praja Sri
- K. Anirtha Lakshmi
- A. MANASI
- AISWARYA. M
- S. Gowri Lakshmi
- Sarunyaa. T
- SHERRIIN FELIX
- JESSINTHA PETRUS
- R. Keerthana
- S. Gethanjali
- K. Karthiyayinee
- C. Saxena.
- V. SHINY JOSELIN
- M. DEEPTHI SONA
- HAKSHAYA MANDHA
- SWATHI. G
- Sowntherya Vijayakumar

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402

22/3/2017
Pondicherry.

From,

Zorticanz Batch girls
MGMCRI
Pillayarkuppam
Pondicherry.

To,

The Management.
MGMCRI
Pillayarkuppam
Pondicherry

Respected Sir,

Sub: To improve the quality of hostel food.

On Behalf of girls Hostel, we like to convey the message that please improve the quality of mess food. Or change the food contractor. We all agreed to the above prepared food menu. There is no problem for us regarding this food menu [new]. We are going to pay our next acedemic year [2017] fees. So, before paying our academic fees, we want this new food menu to be implemented in our hostel.

Thanking You

Yours Sincerely,
Zorticanz girls.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Noorul – M. Noorul Sumin.

P. Kausalya – P. Kausalya

M. Hemaveena – M. Hemaveena

W. Ajina – AJINA SAM. W.

S. Chitra – S. CHITRA.

Leela Manjulin. A

Gayathri – Gayathri. S

R. Selvameenatchi.

T. Rajashree – T. Rajashree

Kaviya. R.

Shanmugapriya.

Rathi Devi. K

G. Lavanya

E. Lakshmi

M. Ramya – Ramya. M.

M. Sriparvadhavarthini – Sriparvadhavarthini. M.

Vigneshwari – VIGNESHWARI. V

Sangeetha – SANGEETHA. S

SAHANA. M.

ASWATHI. M

SOUMYA ANDEY

AGNA MARIYA JOY

PRASHV ETHIRAJAN

M. Lakshmiprabha

K. G. Sree Danusya

K. Pushpanjali – K. Pushpanjali

Cathrin Sindhuja. M

S. Priya Lakshmi

K. Maheswari

Mona K. K Raj

Nethra

Nandhini Valavan

Asha Pandey

M. Safin – Safin Matheen

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 195[illegible])
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

SBV/MGMCRI/GRC/004 CIRCULAR 25/05/2017

Student Grievance and Redressal Cell Committee Meeting

The Student Grievance and Redressal Cell Committee meeting shall be held on **01.06.2017** (Thursday) at 12 noon in the Conference hall, Dean's Chamber, College Block, MGMCRI.

All the members are requested to attend the meeting without fail

The Agenda of the meeting is as follows

SL NO	AGENDA
1.	Calling of meeting to order
2.	Quorum confirmation
3.	Apologies if any
4.	Minutes of the previous meeting
5.	Approval of the minutes of previous meeting
6.	Review of pending action items
7.	A) To discuss about the students grievances received B) To improve the ways of receiving complaints C) To constitute new committee for the year 2017-18
8.	Any point from the floor
9.	Closure of meeting

DEAN
DEAN
MAHATMA GANDHI MEDICAL COLLEGE
AND RESEARCH INSTITUTE
PUDUCHERRY - 607 402.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

53

MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

Minutes of the meeting of the Students Grievance and Redressal Cell Committee on **01.06.2017** (Thursday) at 12 noon in the Conference hall, Dean's Chamber, MGMCRI.

SL	AGENDA		
1	Calling of meeting to order	Chairman of the committee	
2	Quorum confirmation	Yes	
3	Apologies if any	Nil	
4	Approval of the minutes of previous meeting	Yes	
5	Pending action	Nil	
6		**DISCUSSION POINTS IF ANY**	**RESOLUTION & RESPONSIBILITY**
a.	To discuss about the students grievances received	Exam evaluation related issues	Forwarded to the Coe, SBV for further action
		2 complaints on the poor quality of food at hostel mess was received	Informed hostel warden and Forwarded the complaint to the Hostel Mess Committee to take action.
b	To constitute new committee for the year 2017-18	The Chairman of the committee appreciated the committee members for their significant contribution. Then the members discussed about the constitution of new SGRC for the upcoming academic year	New committee was announced by the Chairman of the committee. It was unanimously agreed and accepted by the other members
7	Any point from the floor	Nil	
8	Plan for next meeting	December 1st week	
9	Closure of meeting	Meeting ended at 1.10pm	

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DEAN
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THE STUDENT GRIEVANCE AND REDRESSAL CELL COMMITTEE MEETING

01.06.2017

ATTENDANCE OF THE MEMBERS :

1. Prof.M.Ravishankar, Dean
2. Prof.V.N.Mahalakshmi, Vice Principal (Curriculum)
3. Mr.Balamukundan S, Sr.Personnel Manager
4. Mrs.Asha Suresh Babu, (GM Admin)
5. Prof.Partha Nandi, Vice Principal (Students)
6. Mrs.Marie Bernabette Josephine, Senior Student Counsellor
7. Mr.Adithya Yadav (1301001023) , Vice President (Student Council)
8. Mr.Rishi (1401001150) , Vice President (Student Council)

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OFFICE OF DEAN

Students Grievance and Redressal Cell Committee

ACTION TAKEN REPORT

Based on the meeting held on **01.06.2017** the following action has been taken for the grievances received from the students

1. The undergraduate students have submitted their grievances towards the evaluation of theory papers and the same has been forwarded to the Controller of examination, SBV for further action.

2. The students have given complaints stating that the quality of food provided in the mess is not satisfactory. This has been notified to the Hostel Warden and forwarded to the Hostel Mess Committee to take immediate action.

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From,

Ganesh.S

Vineesha.B

Class Representatives

1st Year MBBS

4th November 2016.

The Vice principal (Students)

MGMCRI

Sir,

Sub: Regarding Ac Problem & food

As we got Suggestion from our batchmates regarding Mess food & Ac in lecture hall-6.

I would like to inform you that if there is any temperature regulation for Ac it will be good.

About the Mess food many of our batch mates are not satisfied with it. They want wheat rotis atleast thrice a week and they need milk daily two times.

In Girls hostel it would be good if we have a Snacks and coolbaras it is there in boys hostel. It would be good if there is a change in menu atleast month wise. So, please take our request and final Solutions.

Thanking You

Yours truthfuly

G. Ganesh.

B. Vineesha.

To discuss with dean Sir on 7th nov. morning with dean Sir's permission Mrs. Susan to follow-up

5/11/16

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OFFICE OF DEAN

SBV/MGMCRI/GRC/003

CIRCULAR 25/11/2016

Student Grievance and Redressal Cell Committee Meeting

The Student Grievance and Redressal Cell Committee meeting shall be held on **01.12.2016 (Thursday)** at 3 pm in the Conference hall, Dean's Chamber, College Block, MGMCRI.

All the members are requested to attend the meeting without fail

The Agenda of the meeting is as follows

SL NO	AGENDA
1.	Calling of meeting to order
2.	Quorum confirmation
3.	Apologies if any
4.	Minutes of the previous meeting
5.	Approval of the minutes of previous meeting
6.	Review of pending action items
7.	A) To discuss and review the students grievances received
8.	Any point from the floor
9.	Closure of meeting

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THE STUDENT GRIEVANCE AND REDRESSAL CELL COMMITTEE MEETING

01.12.2016

ATTENDANCE OF THE MEMBERS

1. Prof.M.Ravishankar, Dean
2. Prof.V.N.Mahalakshmi, Vice Principal (Curriculum)
3. Mr.Balamukundan S, Sr.Personnel Manager
4. Mrs.Asha Suresh Babu, (GM Admin)
5. Prof.Partha Nandi, Vice Principal (Students)
6. Mrs.Marie Bernabette Josephine, Senior Student Counsellor
7. Mr.Adithya Yadav (1301001023) , Vice President (Student Council)
8. Mr.Rishi (1401001150) , Vice President (Student Council)

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MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

Minutes of the meeting of the Students Grievance and Redressal Cell Committee on **01.12.2016 (Thursday)** at 3 pm in the Conference hall, Dean's Chamber, MGMCRI.

SL	AGENDA		
1	Calling of meeting to order	Chairman of the committee	
2	Quorum confirmation	Yes	
3	Apologies if any	Nil	
4	Approval of the minutes of previous meeting	Yes	
5	Pending action	Nil	
6		**DISCUSSION POINTS IF ANY**	**RESOLUTION & RESPONSIBILITY**
a.	To discuss and review the students grievances received	• 2 Mess related complaints were received a) regarding quality of food b) unhygienic wash area	Notified to Hostel Mess Committee to take action
		• 1 Lecture hall AC related issue was received	Informed maintenance department and needful action taken immediately
		• 19 Exam evaluation related issues	Forwarded to the COE, SBV for further action
7	Any point from the floor	Nil	
8	Plan for next meeting	June 1st week	
9	Closure of meeting	Chairman of the Committee thanked all the members and closed the meeting at 4pm	

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MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

Students Grievance and Redressal Cell Committee

ACTION TAKEN REPORT

Based on the meeting held on **01.12.2016** the following action has been taken for the grievances received from the students

1. The students have given complaints stating that the quality of food provided in the mess is not satisfactory and the wash area in the mess is unhygienic. This has been notified to the Hostel Warden and forwarded to the Hostel Mess Committee to take necessary action.
2. The complaint about the improper functioning of the AC in the lecture hall 6 was informed to the maintenance department and needful action taken immediately. The complaint was closed after informing the respective batch of students
3. Nearly 19 undergraduate students have submitted their grievances towards the evaluation of theory papers and the same has been forwarded to the Controller of examination, SBV for further action.

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THE REGISTRAR
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Student Grievance and Redressal Cell

Strategic perspective plan 2016-2017

S. No.	Plan	Strategy	Target Calendar
1	To ensure effective ways of submission of grievances by the students and maintain confidentiality	The grievances will be collected through suggestion boxes and via Email	Throughout the year
2	To address the complaints immediately and efficiently	Student Grievance and Redressal cell committee will scrutinize and forward the complaints to the concerned committee for immediate action within a time frame	As and when required

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To,
The Vice Principal,
MGMCRI,
Pondicherry.

DATE -- 10/12/16

SRI MANAKULA VINAYAGAR MEDICAL COLLEGE AND HOSPITAL
DEAN
5849
15 DEC 2016
Pillaiyarkuppam
PONDICHERRY 607 402.

sub: Mess food improvement

Respected sir,

This is regarding the improvement of the mess food served in New girls hostel. We have few problems with the food served in our hostel. We would like to bring this to your notice. We have enclosed the feedback given by the hostel girls.

Therefore, I request you to consider the feedback and improve the food.

Your's sincerely,

THE REGISTRAR
SRI BALAJI VIDYAPEETH
(Deem
Accredit NAAC with A
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Positive feedback :

- Monday breakfast – vada is good.
- Monday snacks is good.
- Wednesday dinner is good –
- Mushroom curry is good
- Thursday lunch is good.
- Variety rice is good.
- custard is very good
- Monday dinner is good.
- Sunday lunch is good.
- Saturday breakfast – Chola poori is good.
- Paneer size has improved.
- Roti quality has improved.
- Papad in lunch is good.

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Negative Feedback :

- Veg and Non veg should be served separately.
- Idli is very hard.
- Rajma is raw (not well cooked)
- Instead of curd rice, curd and rice separately.
- Milk - evening / dinner
- change of fruit (Banana)
- Salad (cucumber, onion, tomato)
- Dosa is too thick and chutney is very diluted.
- There should be canteen in girls hostel too.
- Juice
- Evening snacks is very oily. (change in menu)
- Wheat roti
- Fried rice and Manchurian (as mentioned in the menu)

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KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, MGMC & RI CAMPUS
Pillaiyarkuppam, Pondicherry- 607 402.

01/07/16

Grievance Redressal Committee

Kasturba Gandhi Nursing College has constituted Grievance Redressal Committee for the academic year 2016-17 with the following members

Dr. Renuka. K Principal 0413-2615809'Ext. 511 09486537848, kgnc2008@yahoo.com	Convenor
Mrs P. Sumathy Professor, Dept. of Child Health Nursing 09944759280, sumirhythm2005@yahoo.com	Co-Convenor
Mrs.Geetha.C Associate professor, Dept. of Child Health Nursing 08807788796, geetharasii@gmail.com	Member
Mr Ramaprabhu. Z Lecturer, Dept. of Mental Health Nursing 09629956896, z.ramaprabhu.@gmail.com	Member
Mrs Sujitha. M Lecturer, Dept of Mental Health Nursing 09751546540, sujisagar57@gmail.com	Member
Mr. M. Venkatraj B.Sc(N) IV Year	Student member
Ms.S.Nandhini B.Sc(N) IV Year	Student member
Ms.M.Aripriya B.Sc(N) III Year	Student member

1/7/16

(Dr. RENUKA K)

PRINCIPAL

REGISTRAR
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DR. RENUKA K ... BSc(N)., Ph.D(N), PGDYT
... PRINCIPAL
KASTURBA ... HI NURSING COLLEGE
... VIDYAPEETH CAMPUS,
... PUDUCHERRY-607 402.

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KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, SBV CAMPUS
Pillaiyarkuppam, Puducherry- 607 402.

CIRCULAR

Office of Principal /KGNC/Griev/2016 **DATE: 17.09.16**

The Grievance Redressal Committee of KGNC plans to conduct meeting on 22.09.16 between 2-4 pm at Ground Floor Lecture Hall, MGMCRI.

The Committee Members are invited to attend the meeting for discussing the Students' grievances.

17/9/16

PRINCIPAL
Prof.Dr.RENUKA.K.M.Sc(N),.Ph.D.
PRINCIPAL
Kasturba Gandhi Nursing College
Mahatma Gandhi Medical College & Hospital Campus
Pillaiyarkuppam, Puducherry-607 402

SRI L REGISTRAR DYAPEETH
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Copy To:

- Registrar
- Deputy Registrar
- Committee Members concerned (List enclosed)

KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, MGMCRI CAMPUS
Pillaiyarkuppam, Pondicherry- 607 403.

GRIEVANCE REDRESSAL COMMITTEE MEETING MINUTES

Date:22.09.2016

Time: 2 pm- 4 pm

Venue: Ground Floor Lecture Hall, MGMCRI.

Members:

- Prof. Dr. Renuka K, Principal, KGNC
- Mrs. Geetha C, Asso. Prof.
- Mr. Ramaprabhu Z, Asst. Prof.
- Mrs. Sujitha M, Lecturer

The following points were discussed in the meeting

- Principal Mam said that for boys' rest room will be arranged in second Floor soon.
- Principal Mam asked First floor students to utilise the Ground floor and second floor cooler for time being, till the repair work of the cooler will be done.
- Mam has accepted to plant basil plants in the faculty rooms.
- Mam instructed the I year students to wish all the faculty members, ward sister and to have self discipline and self motivation.
- Mam felt happy that final year students got 96% in their exams. She said that VC Sir congratulated the Nursing faculty in Board meeting for giving good results.
- Mam announced that our students got permission for their community clinical posting. All PHC throughout Puducherry can be utilised. And asked to maintain discipline during their posting.
- Mam instructed the students to pay the fees as soon as possible and to complete their requirements during their clinical posting itself.

22/9/16

PRINCIPAL

KGNC PONDY

REGISTRAR
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KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, MGMCRI CAMPUS
Pillaiyarkuppam, Pondicherry- 607 403.

GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT

Date:22.09.2016

Time: 2 pm- 4 pm

Venue: Ground Floor Lecture Hall, MGMCRI.

Members:

- Prof. Dr. Renuka K, Principal, KGNC
- Mrs. Geetha C, Asso. Prof.
- Mr. Ramaprabhu Z, Asst. Prof.
- Mrs. Sujitha M, Lecturer

Grievances: Asked for additional Rest Room for Boys, and repair of Water Cooler.

- Student Council said that for boys' rest room will be arranged in second Floor soon. And it was arranged.
- Student Council asked First floor students to utilize the Ground floor and second floor cooler for time being, till the repair work of the water cooler will be done. And the water cooler was repaired and it was used by students.

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22/9/16

PRINCIPAL
Prof.Dr.RENUKA.K.M.Sc(N).,Ph.D.
PRINCIPAL
Kasturba Gandhi Nursing College
Mahatma Gandhi Medical College & Hospital Campus
Pillaiyarkuppam, Puducherry-607 402

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref.No: Gen/ Cir /162/2016 **Date: 23.08.2016**

Order

As per the directives of University Grants Commission (UGC), the **Grievance Redressal Committee** (Students) of Shri Sathya Sai Medical College & Research Institute is reconstituted with the following members for the Academic year 2016 – 2017.

Dr. Mohanasundaram J Dean 94442 59576, dean@sssmcri.ac.ind	Chairman
Dr. Valli. R Asso. Prof. of ENT 98842 61396, ent@sssmcri.ac.in	Member Secretary
Dr. Mohanambal Prof &HoD of OBG 94441 62248, obgy@sssmcri.ac.in	Member
Dr. Venkadatri. N Prof&HoDof Pharmacology 80561 34656, pharmacology@gmail.com	Member
Dr. Sathialakshmi. A Prof of Anatomy 9840224218, anatomy@sssmcri.ac.in	Member
Dr. Shyamsundar.S CRRI (January 2016 Batch)	Member

Dr.Karthika jeyakumar

For Dean

To:

- Individuals

REGISTRAR
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Copy submitted for information to:

- Chairman (Mail)
- Chairperson (Mail)
- Registrar (Mail)

Copy to:

- Dean (Hospital) - (Mail)
- Medical Superintendent (Mail)
- VP – Curriculum & VP – Student Affairs (Mail)
- All HoDs – for information (Mail)
- Nursing Superintendent - for information (Mail)
- Notice Boards: College, Hospital & Hostels
- File

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Dr.Karthika jeyakumar

For Dean

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie-Red/2016/ 03 16/08/2016

Circular

The members of the student Grievance Redressal committee are invited for the meeting to address the student grievances scheduled on 23/08/2016 at 10 AM at the College Council Hall. All the members of the committee are requested to attend the meeting without fail.

DEAN

for

Copy to

Dr.Uma Devi – Professor, General Medicine

Dr.Karthika Jayakumar – Professor & HOD, Microbiology

Dr.Jegadeesh Ramasamy – Professor, Community Medicine

Dr.Swayam Jothi – Prefessor & HoD, Anatomy

Dr.Nandini Devi

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

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STUDENT GRIEVANCE REDRESSAL COMMITTEE
Minutes of the Meeting

Date: 23/08/2016
Time: 10 AM to 11 AM
Venue: College Council Hall

The minutes of the previous meeting were approved
The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	Flexibility in mess timings during lunch time	The food in the mess for students should be ready by 12.30 PM and should be kept till 3.00PM for the benefit of CRRIs attending OT and OPD on admission days	Kitchen I/C to make sure that food is available as per the revised timeframe
2	Restroom facilities in library	The water facility in the restroom in library has to be uninterrupted and the tank has be filled as and when required	Maintenance department to address the issue at the earliest
3	Photocopy facility in the library	The Xerox machine in the library is not working for the past 1 week and to be repaired at the earliest	The librarian to resolve the problem at the earliest
4.	Cafeteria in college block	Make arrangements for cafeteria to provide coffee and snacks in college block	Dean to discuss with Archana's kitchen in Hospital block

Members attended

S.No	Name	Designation
1	Dr. Mohanasundaram	Dean SSSMCRI Chairperson
2	Dr.Uma Devi	Professor Member
3	Dr.Karthika Jayakumar	Professor &HoD of Microbiology Member, Vice Principal
4	Dr.Jegadeesh Ramasamy	Prof &HoD of Community Medicine Member

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NH 45-A, [illegible]

5	Dr.Swayam Jothi	Professor &HoD of Anatomy Member
6	Miss. Nandini Devi	Student Member
Special invitee		
1	Mr.Jhonson	Librarian

for DEAN

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STUDENT GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT FOR MEETING ON 23/08/2016

Date: 07/09/2016

Issue No 1. Flexibility in mess timings during lunch time

The mess timings during lunch hours has been revised as discussed in the meeting. A circular has been issued by Dean in this regards.

Item No 2. Restroom facilities in library

The water supply in the restrooms of the library has been made available round the clock

Item No 3 Photocopy facility in the library

The Xerox facility in the library has been serviced and is available for use for the students and faculties.

Item no 4: Cafeteria in college block

The cafeteria will be established in college block within a month for Coffee and snacks only

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Dean

13/8/2016.

From,

Preethi.
CRRI.
SSSMCRI.

To,

The Student grievances redressal committee,
SSSMCRI,
Ammapettai.

Respected Sir/Madam.

Subject: Regarding increasing Lunch Mess timing.

I kindly request you to increase the Lunch timing in the Mess from 12:30 pm to 2:30 pm, because it is very difficult to have a CRRI to come and on time. Kindly do the needful.

Thanking you.

13/8/2016.
Ammapettai.

Yours sincerely,

REGISTRAR
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24.7.2016.

From :

S Thirumgal
2nd MBBS
SSSMC&RI

To :

The student grievances redressal committee
SSSMC&RI.

Respected sir / Madam :

Sub: Uninterrupted watersupply in library washroom.

I kindly request you to ~~grant~~ make arrangements uninterrupted water supply in library washrooms

Please kindly do the necessary.

thanking you

Yours sincerely

S. Thirumgal

24.7.2016

Ampettai.

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Received

12.8.2016.

From,

Avinash. S.

2nd year MBBS

To,

The student grievances redressal Committee

SSSHLRS,

Ammapettai.

Respected Sir/Madam.

Subject: Regarding availability of Xerox Photo copy in library.

I kindly request you to arrange photo copy Machine in library, has it is difficult to go out and take xerox copy. kindly arrange the photo copy Machine

Thanking you

Yours sincerely

A. Avinash.

12/8/2016

Ammapettai.

Noted.

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From

Muthu Akila,

I - MBBS (2015 batch),

SSSMCRI.

To

The Grievance Redressal Committee,

SSSMCRI.

sub : Request for cafetaria in college block.

Respeted sir,

Between classes we require some refreshments in college block. Kindly make arrangements for providing coffee in college block as it is difficult for us to go till hospital block. Please do the needful.

Yours sincerely,

10/07/2016,

SSSMCRI.

Noted

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Cafeteria in college block

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie- Red/2016/04 **03/12/2016**

Circular

The members of the student Grievance Redressal Committee are informed to participate in the meeting called to address the student grievances on 10/12/2016 at 2.00 PM at the College Council Hall. All the members of the committee are requested to attend the meeting without fail.

DEAN

Copy to

Dr.Uma Devi – Professor, General Medicine
Dr.Karthika Jayakumar – Professor & HOD, Microbiology
Dr.Jegadeesh Ramasamy – Professor, Community Medicine
Dr.Swayam Jothi – Prefessor & HoD, Anatomy
Dr.Nandini Devi

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

Date: 10/12/2016
Time: 2.00 PM – 2.45 PM
Venue: College Council Hall

The minutes of the previous meeting were approved
The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	Lights in the last 2 rows of I floor lecture hall are not working	The electrician and the maintenance departments to address the issue immediately	Electrician Maintenance department
2	Additional bus pick up point in Nellikuppam	To discuss with the transport manager regarding the feasibility of the same	Transport manager

Members attended

S.No	Name	Designation
1	Dr. Mohanasundaram	Dean SSSMCRI Chairperson
2	Dr.Uma Devi	Professor Member
3	Dr.Karthika Jayakumar	Professor &HoD of Microbiology Member, Vice Principal
4	Dr.Jegadeesh Ramasamy	Prof &HoD of Community Medicine Member
5	Dr.Swayam Jothi	Professor &HoD of Anatomy Member
6	Miss. Nandini Devi	Student Member

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Dean

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT FOR MEETING ON 10/12/2016

Date: 16/12/2016

Item No 1.

Lights in the last 2 rows of I floor lecture hall are not working

The non functioning lights in the lecture hall has been replaced

Issue No 2:

Additional bus pick up point in Nellikuppam

The transport manger has agreed to include the new bus boarding point in the bus route from Guduvancherry to our college

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Dean

Q3

2. DEC. 2016

From :- Anand.
1st yr mbbs.
SSSMCRI.

TO :-
The Student grevans redressal committee
SSSMCRI.
Ammapettai

Respected sir

sub :- Light in the Lecture hall not working (last 2 hours)

The Lights in the 2 floor Lecture hall no 1. is not working so. I kindly request you to see to that Lights work properly.

Thanking you

D. Anand

Yours sincerely

Received

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2.12.2016

From

Varun (2016 batch)
1 Year MBBS
SSSMCRI

To

The Student grievances redressal committee
SSSMC & RI
Ammapettai

Respected sir/madam

Sub: Request for bus stop near nellikuppam.

As I recently shifted from kudiyanchery to nellikuppam area, I kindly request you to make arrangement for bus stop near nellikuppam.

Thanking you,

2.12.2016
Ammapettai

Yours sincerely

Varun

Noted & Rectified.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accr... NAAC with 'A' Grade
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gen-cir/ 2016/288 Date: 15/12/2016

Circular

The transport manager is herby instructed to include an additional bus pick up point in Nellikuppam in the bus plying in Guduvancherry to our Campus with immediate effect.

DEAN

Copy to

The transport manager

The Accounts department

Dean office

REGISTRAR
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(Deemed University u/s 3 of UGC ACT, 1956)
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie- Red/2017/01

Date: 08/02/2017

Circular

A meeting has been scheduled on 10/02/2017 at 10 AM at the College Council Hall to address the student grievances. All the members of the committee are instructed to attend the meeting without fail.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

For Dean

Copy to

Dr.Valli

Dr.Mohanambal

Dr.Venkadatri

Dr.Sathialakshmi

Dr.Shyam Sundar

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

Date: 10/02/2017
Time: 10 AM to 11 AM
Venue: College Council Hall

The minutes of the previous meeting were approved

The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	Fans not working in boys common room –college block	The electrician and the maintenance department to look into the issue at the earliest	Electrician Maintenance department
2	Tap leaking in guestroom in girls hostel	The plumber to fix the leaking taps	Maintenance department, Hostel warden
3	Change in mess menu	The menu will be revised in April 2017	Kitchen incharge

Members

S.No	Name	Designation	Role
1	Dr. Mohanasundaram	Dean SSSMCRI	Chairperson
2	Dr.Valli	Associate Professor of ENT	Member Secretary
3	Dr. Mohanambal	Professor of OBG	Member
4	Dr.Venkadatri	Prof &HoD of Pharmacology	Member
5	Dr.Sathialakshmi	Professor of Anatomy	Member
6	Mr.Shyam Sundar	Student	Member

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

for Dean

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE 2017

ACTION TAKEN REPORT FOR MEETING HELD ON 10/02/2017

Date: 17/02/2017

The issues discussed and the actions taken

1	Fans not working in boys common room –college block	The fans that were not working were repaired / replaced
2	Tap leaking in guestroom in girls hostel	Issue addressed
3	Change in mess menu	As it was changed in April 2016, it will be revised and followed with effect from April 2017

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

for Dean

16.01.2017

From

Mohammad Khaja Nizamuddin (2015 batch)

2nd year MBBS

SSSMC&RI

To,

The Student Grievances Redressal committee,

SSSMC&RI

Ammapettai

Respected Sir/Madam

Sub: Fixing of Fan in common room

As I wish to tell you the notice that I, Mohammad Khaja Nizamuddin of batch 2015 have complaint regarding fixing of Fan in common room which is not working for past a week. I kindly request to fix a new fan as soon as possible

Thanking You,

Yours Faithfully,

Mohammad Khaja Nizamuddin

Received.

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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

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Room.

10/01/2017

Sindhuja. S, (2015 batch)
2nd Year MBA,
SBSMCRC

To,
The Students grievances redressal committee,
SBSMCRC,
Ammapettai

Respected Sir/ Madam,

Subject - Fixing of the water tap in the guest room - regarding.

I kindly request you to fix the water tap in the guest room as it is leaking continuously and is causing a great deal of discomfort. Kindly look into the issue and do the needful.

Thanking you.

Yours sincerely,

Sindhuja.S

10/01/2017

Ammapettai

REGISTRAR
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Rectified
Girls hostel

11/3/2017

15/02/2017.

From,

Joshua Anand,
2nd Year MBBS,
2015 batch
SSSMCRI

To,

The students grievance redressal committee,
SSSMCRI,
Anmapettai

Respected sir/Madam,

Subject: changing the mess menu- regarding.

I kindly request you to look into the matter of hostel mess food as we feel like the menu is boring and repetitive and we find it extremely difficult to eat the same food frequently. Please look into the issue and kindly change the food menu.

Thanking you.

15/02/2017
Anmapettai

Yours sincerely
Joshua

Retyped.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed to be University u/s 3 of UGC ACT, 1956)
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gric- Red/2017/ 02

Date: 17/05/2017

Circular

A meeting has been scheduled on 19/05/2017 at 10 AM at the College Council Hall to address the student grievances. All the members of the committee are instructed to attend the meeting without fail.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

for DEAN

Copy to

Dr.Valli

Dr.Mohanambal

Dr.Venkadatri

Dr.Sathialakshmi

Dr.Shyam Sundar

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kanchoepuram District – 603108.

Minutes of the Meeting – Student Grievance Redressal committee

Date: 19/05/2017
Time: 10 AM to 11 AM
Venue: College Council Hall

The minutes of the previous meeting were approved

The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	Lights in front of ladies hostel	The lights in front of Ladies hostel is very dim which requires to be replaced or additional light to be fixed. Electrician to look into this problem	Electrician Hostel warden
2	Food timing in mess	The breakfast has to be kept ready by 7.30 AM	Kitchen I/C
3	Additional set of uniforms for III MBBS and final year students	Additional set of uniforms will be provided on paying extra money. Students are requested to inform at least 2 weeks in advance to arrange for an appropriate size as per the needs	Administrative officer
4	Transport facility for students attending SNAC PROGRAM	The feasibility of arranging additional transport at 5.30 PM will be discussed with the transport manager	Transport manager

Members

S.No	Name	Designation	Role
1	Dr. Mohanasundaram	Dean SSSMCRI	Chairperson
2	Dr.Valli	Associate Professor of ENT	Member Secretary
3	Dr. Mohanambal	Professor of OBG	Member
4	Dr.Venkadatri	Prof &HoD of Pharmacology	Member
5	Dr.Sathialakshmi	Professor of Anatomy	Member

REGISTRAR
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6	Mr.Shyam Sundar	Student	Member

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Dean

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Student grievance Redressal committee

ACTION TAKEN REPORT - for meeting on 19/05/2017

Date: 05/06/2017

The issues discussed and the action taken were

SNo	Issues	Action taken
1	Lights in front of ladies hostel	The lights have been replaced
2	Food timing in mess	The breakfast has ben made available since 7.30 AM including Sundays
3	Additional set of uniforms for III MBBS and final year students	Arrangements have been made to provide additional set of uniform
4	Transport facility for students attending SNAC PROGRAM	Transport manager has made necessary arrangements to drop students in Thiruporur.

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Dean

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10/05/2017

From,

Sangeetha,
3rd year MBBS
2014 Batch,
SSSMCRS

To,

The students grievances redressal committee,
SSSMCRS,
Ammapettai

Respected sir,

subject: To fix the tubelight in front of the girls hostel entrance - regarding.

I kindly request you to fix the tubelight in the girls hostel entrance as we find it difficult to navigate our way in the night as it is really difficult, especially during the night. Kindly do the needful

Thanking you

Yours sincerely

10/05/2017
Ammapettai

Sangeetha

REGISTRAR
SRI BALAJI VIDYAPEETH
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

FROM,
RITHOSH KUMAR SINGH (2015 batch)
IInd year MBBS
SSSMIRI
Ammapettai

15.05.2017
Ammapettai

TO,
THE STUDENT GRIEVANCES REDRESSAL COMMITTEE,
SSSMCRI,
Ammapettai.

RESPECTED SIRIMADAM,

Sub :- To provide breakfast at 7.30 am in the mess.

I kindly request you to look into the issue and provide breakfast at 7.30 am in the morning. Kindly do the needful

Thanking you in advance,

Yours sincerely,
Rithosh

Noted.

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref: Dean/ Gen-Cir/ 2017/ 98

Date: 20/05/2017

Circular

The breakfast in the mess should be kept ready by 7.30 AM on all days including Sundays. This should be followed with strict compliance.

for DEAN

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Copy to

The kitchen in charge

Boy's hostel – Notice board

Girl's Hostel – Notice Board

Hostel warden

3. 05. 2017,

From,

Jc. Joshua Anand,
2nd year MBBS,
SSSMCRI.

To,

The Students Grievances redressal Commity,
SSSMC & RI.
Ammapettai.

Respected Sir / Madam,

Sub : Requesting extra set of uniform.

Sir, we have already been Provided with 2 sets of uniform, but we find it difficult to wash them and use frequently. It would be nice if we are Provided with extra sets of uniform.

Thanking you

Date : 3. 05. 2017
Place : Ammapettai.

Yours truthfully,
Jc. Joshua

Received.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gen-Cir/2017/ 99

Date: 20/05/2017

Circular

This is to bring to your notice that additional set off uniforms will be provided on paying the extra amount for the same in the Accounts Department. The additional set of uniforms can be collected from Dean's office after the payment.

DEAN

Copy to

The Account's Department

The Boy's hostel

The Girl's Hostel

Students Notice Board

Dean's Office

REGISTRAR
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(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

11/3/20

From.

Hari.

(2018 batch)

SSSMCRI.

To

The Student Grievance redressal committee.

SSSMCRI.

Respected Sir / Madam,

Sub :- Transport to Thiruporur in the evening after special class

Since I need to attend special classes in the evening - kindly make arrangements for transport in the evening to Thiruporur.

Thanking you,

Yours truly,

May - 5 - 2017.

Noted Rectified.

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gen- cir/ 2017/ 100

Date: 20/05/2017

Circular

The transport manager is hereby directed to arrange transport facility for 5, I MBBS students who are attending additional classes. They should be picked from the college block in the evening by 5. 30 PM and be dropped in Thiruporur

for DEAN

Copy to

The Transport Manager

The Accounts Department

Student's Notice board.

REGISTRAR
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Accredited by NAAC with 'A' Grade
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INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Office of the Principal /IGIDS /Grievance/2016/ 05.07.2016

As per the directives of University Grants Commission (UGC), The Student Grievance Redressal Committee of IGIDS is constituted for the academic year 2016-2017 as follows:

Committee Members	Designation	Contact Number	Email id
Dr. Carounanidy Usha Principal, IGIDS	convener	9843184039	principal@igids.ac.in
Dr. A. Santha Devy Professor & Head Department of Oral Pathology & Microbiology	Member secretary	9443634624	santhadevya@igids.ac.in
Dr.Yuvaraj Reader, Department of Oral & Maxillofacial surgery	Member	9655810326	getyuv@gmail.com
Dr. Bindu Meera John Reader, Department of Conservative Dentistry & Endodontics	Member	9443021768	bindumeerajohn@igids.ac.in
Dr. Vidyalakshmi Reader, Department of Oral Pathology & Microbiology	Member	9442503635	vidyan@igids.ac.in
Dr. Gayathri, Post Graduate	Student Member	9003417067	gayathri02.bds@gmail.com
Mr. Sergy, Intern	Student Member	9944097895	
Miss. Anupriya, Undergraduate	Student Member	8870676769	anupriya.b111@gmail.com

The committee will conduct regular Grievance Redressal meeting and will also attend to the timely grievance that is lodged either through the online portal or the Offline system.

Copy to;

The Registrar, SBV.

Student Grievance Redressal committee

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry

PONDY-CUDDALORE MAIN ROAD, PILLAYARKUPPAM, PUDUCHERRY – 607 402
PH: 0413-2615808, FAX: 0413- 2615808
E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

CIRCULAR

IGIDS/SBV/StudentGrievance/circular-2/2016/ 14.3.2016

This is to inform that the Student Grievance Redressal committee meeting will be convened on 21.03.2016 at Principal's chamber between 3.00 PM to 4.00 PM. All the members of the committee are requested to attend the meeting without fail.

Thanking you

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Copy to:

Student Grievance Redressal Committee Members.

PONDY-CUDDALORE MAIN ROAD, PILLAYARKUPPAM, PUDUCHERRY – 607 402
PH: 0413-2615808, FAX: 0413- 2615808
E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

ATTENDANCE SHEET

Dr. Carounanidy Usha Convenor Principal, IGIDS	
Dr. A. Santha Devy Member Secretary	14/3/2016.
Dr.Yuvaraj Member	
Dr. Bindu Meera John Member	
Dr. Vidyalakshmi Member	Leave.
Dr. Gayathri Student Member	14/03/16
Mr. Sergy Student Member	
Miss . Anupriya Student Member	14/3/2016

REGISTRAR
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INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

STUDENT GRIEVANCE REDRESSAL COMMITTEE

MINUTES OF THE MEETING

IGIDS/SBV/StudentGrievance/Minutes-2/2016/ 21.03.2016

Date: 21.03.2016

Time: 3.00.pm to 4.00 pm

Venue: Principal's Chamber, IGIDS

Members: All the committee members

The following are the agenda that were discussed in the meeting:

1. Air conditioners are not working in third floor for the past three days in ladies hostel.
2. One student had slipped off in the staircase and was taken to the causality by university ambulance; with this reference the students had requested for one ambulance to be parked at the hostel premises.

Copy to:

Student Grievance Redressal committee Members.

Warden - Ladies Hostel

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402

PONDY-CUDDALORE MAIN ROAD, PILLAYARKUPPAM, PUDUCHERRY – 607 402
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INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

STUDENT GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT

IGIDS/SBV/StudentGrievance/ATR-2/2016/ 21.03.2016

Date: 21.03.2016

Time: 3.00.pm to 4.00 pm

Venue: Principal's Chamber, IGIDS

Members: All the committee members

1. To discuss the issue with the Ladies hostel warden for immediate action.
2. Based on the requisition for the ambulance, the office will request the management to station one ambulance in hostel premises.

Copy to:

Grievance cell committee Members.

Warden - Ladies Hostel

Office IGIDS

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Principal
Date:.....

PONDY-CUDDALORE MAIN ROAD, PILLAYARKUPPAM, PUDUCHERRY – 607 402
PH: 0413-2615808, FAX: 0413- 2615808
E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

17/03/2016

FROM

P.V. Sowmiya ; P.V. Deebika,
Indira Gandhi Institute of Dental Science,
Hostel.

TO

The Principal of IGIDS,

Respected Madam,

I am writing this letter to bring to your notice that air conditioning system in hostel is not proper for past 3 days and it is very hot in hostel and also one of my hostel mate slipped from staircase, So kindly allow one ambulance to be in hostel premises always for any emergency cases

I request to kindly take an action towards these problems as soon as possible.

Thanking You

REGISTRAR
SRI BALAJI VIDYA ...ETH
(Deemed University u/s 3 of UGC Act, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Puducherry-6... 402.

Yours Sincerely,

P.V. Deebika - P.V. Deebika

P.V. Sowmiya - Sowmiya.

Sherlie Angel - Sherlie

P. Nandhini - P. Nandhini

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MGMCRI/Office of the Dean/2017 02.06.2017

STUDENTS GRIEVANCE & REDRESSAL CELL OF MGMCRI 2017-2018

1. Prof. M. Ravishankar Dean, MGMCRI	Chairman
2. Prof. Partha Nandi VP (Students)	Member Secretary
3. Mr. S. Balamugundan Sr. Personnel Manager	Member
4. Mrs. Asha Suresh Babu GM (Admin)	Member
5. Mr. Sai Vaibhav (1401001231)	Member
6. Mr. Avinash. G(1501001215) Vice-President (Student Council)	Member

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

DEAN
DEAN
MAHATMA GANDHI MEDICAL COLLEGE
AND RESEARCH INSTITUTE
PUDUCHERRY - 607 402.

Student Grievance and Redressal Cell

Strategic perspective plan 2017-2018

S. No.	Plan	Strategy	Target Calendar
1	To ensure effective ways for the students to submit their grievances and maintain confidentiality	1. Collection of grievances through suggestion boxes and via Email 2. Familiarize the students about the different modes of submission of grievances by organizing sessions, or through circulars	Throughout the year Twice in a year
2	To address the complaints immediately and effectively	1. Student Grievance and Redressal cell committee will scrutinize and forward the complaints to the concerned committees for immediate action within a stipulated time	As and when required

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DEAN
DEAN
MAHATMA GANDHI MEDICAL COLLEGE
AND RESEARCH INSTITUTE
PUDUCHERRY - 607 402.

MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

SBV/MGMCRI/GRC/005

CIRCULAR 01/12/2017

Student Grievance and Redressal Cell Committee Meeting

The Student Grievance and Redressal Cell Committee meeting shall be held on 7th December 2017 (Thursday) at 2.45pm in the Conference hall, Dean's Chamber, College Block, MGMCRI.

All the members are requested to attend the meeting without fail

The Agenda of the meeting is as follows

SL NO	AGENDA
1.	Calling of meeting to order
2.	Quorum confirmation
3.	Apologies if any
4.	Minutes of the previous meeting
5.	Approval of the minutes of previous meeting
6.	Review of pending action items
7.	A) To discuss about the students grievances received
8.	Any point from the floor
9.	Closure of meeting

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PUDUCHERRY - 607 402.

THE STUDENT GRIEVANCE AND REDRESSAL CELL COMMITTEE MEETING

07.12.2017

ATTENDANCE OF THE MEMBERS:

1. Prof.M.Ravishankar, Dean
2. Prof.Partha Nandi, Vice Principal (Students)
3. Mr.Balamukundan S, Sr.Personnel Manager
4. Mrs.Asha Suresh Babu, (GM Admin)
5. Mr.Sai Vaibhav (1401001231)
7. Mr.Avinash G(1501001215), Vice President (Student Council)

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MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

Minutes of the meeting of the Students Grievance and Redressal Cell Committee on 7th December 2017 (Thursday) at 2.45pm in the Conference hall, Dean's Chamber, MGMCRI.

SL	AGENDA		
1	Calling of meeting to order	Chairman of the committee	
2	Quorum confirmation	Yes	
3	Apologies if any	Nil	
4	Approval of the minutes of previous meeting	Yes	
5	Pending action	Nil	
6		DISCUSSION POINTS IF ANY	RESOLUTION & RESPONSIBILITY
a.	Discuss about the grievances received	15 Exam evaluation related issues was received	Forwarded to the COE, SBV for further action
7	Any point from the floor	Nil	
8	Plan for next meeting	June 1st week	
9	Closure of meeting	Chairman of the committee thanked all the members and the meeting was closed at 3.30pm	

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AND RESEARCH INSTITUTE
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MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

Students Grievance and Redressal Cell Committee

ACTION TAKEN REPORT

Based on the meeting held on **07.12.2017** the following action has been taken for the grievances received from the students

1. 15 undergraduate students have submitted their grievances towards the evaluation of theory papers and the same has been forwarded to the Controller of examination, SBV for further action.

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DEAN
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AND RESEARCH INSTITUTE
PUDUCHERRY - 607 402.

THE REGISTRAR
SRI

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MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

SBV/MGMCRI/GRC/006 CIRCULAR 08/06/2018

Student Grievance and Redressal Cell Committee Meeting

The Student Grievance and Redressal Cell Committee meeting shall be held on **14.06.2018** (Thursday) at 12 noon in the Conference hall, Dean's Chamber, College Block, MGMCRI.

All the members are requested to attend the meeting without fail

The Agenda of the meeting is as follows

SL NO	AGENDA
1.	Calling of meeting to order
2.	Quorum confirmation
3.	Apologies if any
4.	Minutes of the previous meeting
5.	Approval of the minutes of previous meeting
6.	Review of pending action items
7.	A) To discuss about the students grievances received B) To constitute new committee for the year 2018-19
8.	Any point from the floor
9.	Closure of meeting

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AND RESEARCH INSTITUTE
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THE REGISTRAR
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MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

Minutes of the meeting of the Students Grievance and Redressal Cell Committee on **14.06.2018** (Thursday) at 12 noon in the Conference hall, Dean's Chamber, MGMCRI.

SL	AGENDA		
1	Calling of meeting to order	Dean - Chairman of the committee	
2	Quorum confirmation	Yes	
3	Apologies if any	Nil	
4	Approval of the minutes of previous meeting	Yes	
5	Pending action	Nil	
6		**DISCUSSION POINTS IF ANY**	**RESOLUTION & RESPONSIBILITY**
a.	Discuss about the grievances received	35 theory examination evaluation related issues were received	Forwarded to the COE, SBV for further action
b.	To constitute new committee for the year 2018-19	The Chairman of the committee appreciated the committee members for their significant contribution. Then the members discussed about the constitution of new SGRC for the upcoming academic year	New committee (enclosed) was announced by the Chairman of the committee. It was unanimously agreed and accepted by the other members
7	Any point from the floor	Nil	
8	Plan for next meeting	Dec 1st week	
9	Closure of meeting	Chairman of the committee thanked all the members and the meeting was closed at 12.50pm	

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MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

Students Grievance and Redressal Cell Committee

ACTION TAKEN REPORT

Based on the meeting held on **14.06.2018** the following action has been taken for the grievances received from the students

35 undergraduate students have submitted their grievances towards the evaluation of theory papers and the same has been forwarded to the Controller of examination, SBV for further action.

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THE REGISTRAR
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THE STUDENT GRIEVANCE AND REDRESSAL CELL COMMITTEE MEETING

14.06.2018

ATTENDANCE OF THE MEMBERS

1. Prof.M.Ravishankar, Dean
2. Prof.Partha Nandi, Vice Principal (Students)
3. Mr.Balamukundan S, Sr.Personnel Manager
4. Mrs.Asha Suresh Babu, (GM Admin)
5. Mr.Sai Vaibhav (1401001231)
7. Mr.Avinash G(1501001215), Vice President (Student Council)

DEAN
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AND RESEARCH INSTITUTE
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THE REGISTRAR
SRI BALAJI VIDYAPEETH
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KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, MGMC & RI CAMPUS
Pillaiyarkuppam, Pondicherry- 607 402.

18/07/17

Grievance Redressal Committee

Kasturba Gandhi Nursing College has constituted Grievance Redressal Committee for the academic year 2017-18 with the following members

Dr. Renuka. K Principal 0413-2615809'Ext. 511 09486537848, kgnc2008@yahoo.com	Convenor
Mrs P. Sumathy Professor, Dept. of Child Health Nursing 09944759280, sumirhythm2005@yahoo.com	Co-Convenor
Mrs. Jayanthi K Asst. Professor, Dept. of Mental Health Nursing 09629684131, sanjayanthi1328@gmail.com	Member Secretary
Mrs.Geetha.C Associate professor, Dept. of Child Health Nursing 08807788796, geetharasii@gmail.com	Member
Mr Ramaprabhu. Z Lecturer, Dept. of Mental Health Nursing 09629956896, z.ramaprabhu.@gmail.com	Member
Ms. Suganya V Tutor, Dept of Nursing Foundation 08754875497, supriya.veeramani@gmail.com	Member
Mr. Hemachandiran K B.Sc(N) IV Year	Student member
Ms. Sivapriya .R B.Sc(N) IV Year	Student member
Ms. Rizwana banu.H B.Sc(N) III Year	Student member

18/7/17

(Dr. RENUKA K)
PRINCIPAL

DR. RENUKA K M.Sc(N)., Ph.D(N), PGDYT
KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH CAMPUS,
PILLAIYARKUPPAM-607 402

REGISTRAR
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KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, SBV CAMPUS
Pillaiyarkuppam, Puducherry- 607 402.

CIRCULAR

Office of Principal /KGNC/Griev/2017 **DATE: 01.05.17**

The Grievance Redressal Committee of KGNC plans to conduct meeting on 06.05.17 between 10.30am – 12.30pm at II Floor, Lecture Hall, MGMCRI.

The Committee Members are invited to attend the meeting for discussing the Students' grievances.

1/5/17

PRINCIPAL

Prof.Dr.RENUKA.K.M.Sc(N).,Ph.D.,
PRINCIPAL
Kasturba Gandhi Nursing College
Sri Balaji Vidyapeeth (Deemed University u/s 3 of UGC Act, 1956)
Pillaiyarkuppam, Puducherry-607 402

Copy To:

- Registrar
- Deputy Registrar
- Committee Members concerned (List enclosed)

REGISTRAR
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KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, MGMCRI CAMPUS
Pillaiyarkuppam, Pondicherry- 607 403.

GRIEVANCE REDRESSAL COMMITTEE MEETING MINUTES

Date : 06.05.2017

Time : 10.30am – 12.30 pm

Venue : II- Floor Lecture Hall, MGMCRI.

Members:

- Prof. Dr. Renuka K, Principal, KGNC
- Mrs. Geetha C, Asso. Prof.
- Mr. Ramaprabhu Z, Asst. Prof.
- Mrs. Jayanthi K, Asst. Prof.
- Ms. Suganya B, Tutor

The following points were discussed in the meeting

- Principal Mam congratulated the M.Sc (N) I year students and B.Sc (N) IV year students for the success of Crescita 2k17. And special thanks to Mr.Z.Ramaprabhu, Asst. Professor Department of Community Health Nursing for the meticulous effort in Crescita 2k17 and thanked all the faculty members and supporters for Crescita 2k17.
- Uniform design should be submitted after completion of vacation and competition will be conducted by SNA and also will take further decision & action to change the uniform of the students who will be admitted for the academic year 2017-18.
- Student requested for half day compensation duty, which is not possible to approve as per INC regulation

KGNC PONDY

PRINCIPAL 9/5/17

REGISTRAR
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KASTURBA GANDHI NURSING COLLEGE
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Pillaiyarkuppam, Pondicherry- 607 403.

GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT

Date : 06.05.2017
Time : 10.30am – 12.30 pm
Venue : II- Floor Lecture Hall, MGMCRI.

Members:

- Prof. Dr. Renuka K, Principal, KGNC
- Mrs. Geetha C, Asso. Prof.
- Mr. Ramaprabhu Z, Asst. Prof.
- Mrs. Jayanthi K, Asst. Prof.
- Ms. Suganya S, Tutor

Grievances: Students asked for changing the uniform colour.

Action Taken

- Students have come up with the grievance to change the uniform and Student Council said that already the students have given certain colours to be choosen for uniform and the colours were not up to the mark and Student Council again asked the students to choose new colours for Uniform.

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6/5/17
PRINCIPAL
Prof.Dr.RENUKA.K.M.Sc(N).,Ph.D.,
PRINCIPAL
Kasturba Gandhi Nursing College
Mahatma Gandhi Medical College & Hospital Campus
Pillaiyarkuppam, Puducherry-607 402

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

GRIEVANCE REDRESSAL COMMITTEE

Date: 06.07.2017

As per the directives of University Grants Commission (UGC), **Grievance Redressal Committee** of Shri Sathya Sai Medical College & Research Institute has been reconstituted for the Academic Year 2017 – 2018 as follows :

Dr. P.F.Kotur Dean 94481 30159, dean@sssmcri.ac.in	Chairman
Dr. A.Nasreen Begum Professor of General Medicine 98415 59853, generalmedicine@sssmcri.ac.in	Member
Dr. S.Gurumani Prof & HOD of ENT 9446 51172, ent@sssmcri.ac.in	Member
Dr. S.Mohamed Ismail Prof & HOD of General Surgery 94430 92999, generalsurgery@sssmcri.ac.in	Member
Dr. A.Kalaivani Asso Prof of Community Medicine 95000 29829, drkalaimdspm@gmail.com	Member
Mr. J. Allen John CRRI	

REGISTRAR
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DEAN

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gric- red/2017/03

18/08/2017

Circular

The members of the student Grievance Redressal Committee are hereby directed to participate in the meeting called to address the student grievances on 30/08/2017 at 10 AM at the College Council Hall.

Dean

Copy to

Dr.Valli

Dr.Mohanambal

Dr.Venkadatri

Dr.Sathialakshmi

Dr.Shyam Sundar

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

Date: 30/08/2017
Time: 2.00PM – 3.00PM
Venue: College Council Hall

Minutes of the previous meeting were approved by the members

The following Agendas were discussed

S No	Agenda	Discussion	Responsibility
1	Excessive noise during night hours in boys hostel	The hostel wardens to ensure that the students use recreational music within acceptable limits without disturbing others	Hostel wardens
2	Disturbance due to snakes in the way from Girl's hostel to main gate	The maintenance department to take appropriate measures to ensure safety of the students	
3	Irregularities in Bus time at various pickup points	The transport manger to clearly instruct the bus drivers to strictly adhere to time schedule and wait till the stipulated time in the bus stop	Transport manager

Attendance of Members who attended the meeting

S.No	Name	Designation	Role
1	Dr. Mohanasundaram	Dean SSSMCRI	Chairperson
2	Dr.Valli	Associate Professor of ENT	Member Secretary
3	Dr. Mohanambal	Professor of OBG	Member
4	Dr. Venkadatri	Prof &HoD of Pharmacology	Member
5	Dr. Sathialakshmi	Professor of Anatomy	Member
6	Mr. Shyam Sundar	Student	Member

Dean

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT FOR MEETING ON 30/08/2017

Date: 07/09/2017

The action taken for the issues discussed :

SNo	Issues	Action taken
1	Excessive noise during night hours in boys hostel	A circular has been issued by Dean in regards to this issue for strict compliance
2	Disturbance due to snakes in the way from hostel to main gate	The maintenance department has hired some external people and have addressed these issues
3	Irregularities in Bus time at various pickup points	Transport manager has addressed these issues to the bus drivers and buses are plying as per the stipulated time

for Dean

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13 . 08 . 2017

From

Tickson Jose,
1st year MBBS.
2016 Batch,
SSCMCRI.

To

The Student Grievances redressal committee,
SSCMCRI,
Annapattai.

Respected Sir / Madam

Sub: Excessive noise in 1st floor boys hostel

I, Tickson Jose of 2016 batch has complained of excessive noise in 1st floor boys hostel by playing loud music and shouting during late night which is very difficult for us to study. I kindly request to take action as soon as possible

Thanking You

Yours faithfully,
Tickson Jose
(2016 Batch)

Rectified

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/ Gen- cir/ 2017/ 161

Date: 01/09/2017

Circular

It has been brought to the notice of the undersigned that, the recreational noise level in the Boy's hostel premises is very high which is causing significant disturbances to the other inmates. Henceforth, it has been strictly instructed to avoid high noise levels causing disturbances to others. Strict compliance in this regard is expected and any deviation from this will be dealt strictly.

for DEAN

Copy to

The Boy's hostel warden

Student's notice board

REGISTRAR
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29/8/2017

From
Sushmitha
1st year
2017 batch
SSSMCRI

To
The students grievances redressal committee
SSSMCRI,
Annapeltai

Respected mam/sir,

Subject: Regarding snakes in front of girls hostel.

I kindly request you to look into the matter and address issue of snakes around our girls hostel specially at evening and night hours.

Kindly do the needful.

Thanking you
Yours sincerely
Sushmitha

29th August 2017
Annapeltai

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Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Received

11/3/17

05.08.2017.

From,

Maria Amrutha,

I^st year MBBS,

SSSMCRI,

Ammapettai.

To.

The Students Grievance redressal committee,

SSSMCRI,

Ammapettai.

Respected sir/madam;

Sub: Timing of College bus to be changed early.

(Route: Ashok pillar - OMR - College)

As we are getting late to reach the college due to late arrival of the bus in the stop, we request you sir to make the bus time to be 10 minutes early in the stop.

kindly look into it, and do the needy.

Thanking you

Yours faithfully,

Maria

Date: 05.08.2017.

Place: Ammapettai.

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gen-cir/2017/162

Date: 01/09/2017

Circular

The transport manager is hereby directed to strictly instruct the bus drivers to adhere to the allotted timings in all the pickup points. The bus should wait till the allotted time in the respective bus stop for picking up the students. Soliciting strict adherence to the same.

DEAN

Copy to:

The Transport Manager

Student's Notice Board

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Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie- Red/2017/04

21/11/2017

Circular

The members of the student Grievance Redressal Committee are hereby directed to participate in the meeting called to address the student grievances on 23/11/2017 at 10 AM at the College Council Hall.

for Dean

REGISTRAR
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Copy to

Dr.Valli

Dr.Mohanambal

Dr.Venkadatri

Dr.Sathialakshmi

Dr.Shyam Sundar

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Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

Date: 23/11/2017
Time:10 AM to 11 AM
Venue: College Council Hall

The minutes of the previous meeting were approved

The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	Slippery area in the college entrance during rains	The housekeeping staff in the college block to periodically clean the water in the entrance area	Hostel wardens
2	Lights in corridor II floor not working in Boy's hostel	The lights to be repaired/ replaced at the earliest	Electrician Hostel warden

Members

S.No	Name	Designation	Role
1	Dr. Mohanasundaram	Dean SSSMCRI	Chairperson
2	Dr.Valli	Associate Professor of ENT	Member Secretary
3	Dr. Mohanambal	Professor of OBG	Member
4	Dr.Venkadatri	Prof &HoD of Pharmacology	Member
5	Dr.Sathialakshmi	Professor of Anatomy	Member
6	Mr.Shyam Sundar	Student	Member

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for Dean

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Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT – for meeting on 23/11/2017

Date: 29/11/2017

SNo	Issues	Action taken
1	Slippery area in the college entrance during rains	Issue addressed
2	Lights in corridor II floor not working in Boy's hostel	Lights in the corridor II floor in Boy's hostel has been repaired

for Dean

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Mohan

3/11/2017

I st year MBBS
2017 batch
SSSMCRI

To

The Student Grievances redressal committee,
SSSMCRI
Ammapettai.

Respected sir/madam

Sub: Regarding water stagnation in college corridor

I kindly request you to look into the matter and fix the problem of water stagnation in college corridor. The water stagnation makes the corridor slippery. Kindly do the needful.

Thanking You

Yours Sincerely

Mohan

3rd November 2017

Ammapettai.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Received

3. 11. 2017

From

Toby Wilson,
1st year MBBS,
2016 Batch,
SSSMCRI.

To

The Student Grievances Redressal Committee,
SSSMCRI,
Ammapettai

Respected Sir/Madam

Sub: Light not working at 2nd floor boys hostel corridor

As I wish to tell you notice I Toby Wilson of 2016 batch has complaint regarding light not working at 2nd floor boys hostel corridor at 2nd floor. I kindly request you to fix a new light as soon as possible

Thanking You.

Yours Faithfully.
Toby Wilson
(2016 Batch)

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HRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie- Red/2018/01

19/02/2018

Circular

The members of the student Grievance Redressal committee are herby informed to attend the meeting scheduled to address the student grievances on 26/02/2018 at 10 AM at the College Council Hall.

for Srivastava
Dean

Copy to

Dr.A.Kalaivani

Dr.Mohamed Ismail

Dr.Nasreen Begum

Dr.S.Gurumani

Mr. Allen John

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

Date: 26/02/2018
Time: 10 AM- 11 Am
Venue: College Council Hall

The minutes of the previous meeting were approved

The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	Complaints of garbage being scattered by monkeys.	The windows to be properly locked and if required net to put in all windows through which monkey enters	Maintenance department Hostel warden
2	Non vegetarian food in the mess	The issue to be discussed with kitchen in charge and decided	Kitchen I/C
3	Organize programs to help us to prepare for NEET	VP student affairs to discuss about the possibility of organizing Career guidance programs for CRRIs	VP student affairs

Members

S.No	Name	Designation	Role
1	Dr.P.F.Kotur	Dean SSSMCRI	Chairperson
2	Dr.A.Kalaivani	Associate Professor of Community Medicine	Member Secretary
3	Dr.Mohamed Ismail	Professor of General Surgery	Member
4	Dr.Nasreen Begum	Prof &HoD of General Medicine	Member
5	Dr.S.Gurumani	Prof. &HoD of ENT	Member
6	Dr. Allen John	Student	Member

Dean

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT for meeting held on 26/02/2018

Date: 09/03/2018

1. Complaints of garbage being scattered by monkeys.

The windows and the stair cases have been sealed to prevent monkey getting access into hostel premises

2. Non vegetarian food in the mess

The kitchen in charge after discussion with dean have finalized menu which includes providing egg for two days a week which will be implemented very soon

3. Organize programs to help us to prepare for NEET

Vice principal Student affairs has initiated talks with SPEED for starting NEET training for PGs.

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Srivastava
Dean

Tel 2016

From,

Kamalesh (2016 Batch)
Final year MBBS
SSSHCRI.

To,

The Student Grievances redressal Committe,
SSSHCRI
Ammapettai.

Respected Sir, Madam;

Subject: Regarding Monkey Nuisance in the hostel.

I Kindly Request you to look into the Matter and fix the Issues by Preventing the Monkey Nuisance in the hostel as it is Entering the rooms. Kindly do the Needful.

Thanking you.

Yours Sincerly,
Kamalesh.

Feb 12, 2018
Ammapettai

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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

11/3/

From,

Merlin (2016 Batch).
4th year MBBS,
SSSMCRI.

To,

the Student Grievances redressal committee.
SSSMCRI,
Ammapettai.

Respected Sir/Madam,

Subject:- Regarding allowance of non-vegetarian in hostel mess.

I kindly request you to allow prepare non-vegetarian in hostel mess atleast weekly twice. So kindly do the needful.

Thanking you.

Yours sincerely
Merlin.

7th Feb 2018
Ammapettai.

Rectified
Girls hostel

REGISTRAR
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

From :

Rohit (2016 batch)
Final year MBBS
SSSMCRI

To :
The Student Grievances redressal committee
SSSMCRI,
Ammapettai

Respected Sir/Madam,

Subject : Requestion for conducting NEET exam guidance program.

We final year students as we dont have previous experience in writing NEET exam, kindly please conduct a NEET exam guidance program for our batch. It will surely increase our confidence and improve our scores

Thanking you
Yours Sincerely
Rohit

REGISTRAR
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10 Feb 2018
Ammapettai

Noted.

Girl's Hostel

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Boy's Hostel

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HRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie-Red/2018/02

23/05/2018

Circular

The members of the student Grievance Redressal committee are herby informed to attend the meeting scheduled to address the student grievances on 25/05/2018 at 10 AM at the College Council Hall.

Dean

Copy to

Dr.A.Kalaivani

Dr.Mohamed Ismail

Dr.Nasreen Begum

Dr.S.Gurumani

Mr. Allen John

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

Date: 25/05/2018
Time: 10 AM to 11 AM
Venue: College Council Hall
The minutes of the previous meeting were approved

The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	Mosquito problem in Boy's hostel	To spray regularly in the hostel premises and in the corridor	Maintenance department Hostel wardens
2	Fan in the guest room- boy's hostel is not working properly	To address the issue immediately	Electrician Hostel warden
3	Parent teachers meeting	To inform about the date of Parent Teacher's meeting to the parents at least 1 month in advance	Respective year coordinators VP curriculum

Members

S.No	Name	Designation	Role
1	Dr.P.F.Kotur	Dean SSSMCRI	Chairperson
2	Dr.A.Kalaivani	Associate Professor of Community Medicine	Member Secretary
3	Dr.Mohamed Ismail	Professor of General Surgery	Member
4	Dr.Nasreen Begum	Prof &HoD of General Medicine	Member
5	Dr.S.Gurumani	Prof. &HoD of ENT	Member
6	Mr. Allen John	Student	Member

REGISTRAR
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Srivastava
Dean
for

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE 2018

ACTION TAKEN REPORT

Date: 11/06/2018

Action taken:

1. Mosquito problem in hostels

Spraying is being done regularly on alternate days around the hostel and in the corridors.

2. Fan in the guest room is not working properly

The fan has been repaired and working

3. Parent teachers meeting

All the year MBBS coordinators has been instructed by dean to confirm the date Parent teacher's meeting in consensus with the HoDs of the concerned departments well in advance so that parents can be intimated at least 1 month earlier.

Srivastava

Dean

for

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

From

Divya (2015 batch)

SSSMCRI.

To

The Students grievances redressal committee

SSSMCRI.

Respected Sir, Madam,

Sub :- Mosquito menace in hostel.

Since we are facing lot of difficulties because of mosquitoes. Kindly take necessary steps to control mosquitoes.

Thanking you,

Yours truly

Divya.

REGISTRAR
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Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Puducherry - 607 402.

10. May 2018.

Rectified

From,

Ganesh Raja (2015 batch),
3rd year MBBS,
SSSMCRI.

To,
the Student Grievances redressal Committee;
SSSMCRI,
Ammapettai.

Respected sir/Medam.

subject - To inform Parents teachers meeting before a month..

I kindly request you to inform parents teachers meeting before a month. It's difficult for them to book tickets before a day. so kindly do the needful.

Thanking you.

Yours sincerely
Ganesh Raja.

14th May 2018,
Ammapettai

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11/31

Nethaji kumar (2015 batch)

CRRI

SSSMCRI

To : The student Grievances redressal committe

SSSRI,

Ammapettai

Respected Sir / Madam,

Subject :- Regarding fixing of fan in common hall.

I kindly request you to look into the matter and fix the fan currently not working in the guest room. kindly do the needful

Thanking you

Yours Sincerely

Nethaji kumar

10th May 2018

Ammapettai

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

CIR/First Year MBBS/PTA/2019/04 **Date: 07.05.2019**

Circular

A 'Parent – Teacher' Meeting for First Year MBBS has been organized on Saturday, the **8th June 2019**.

Venue : Physiology Department.

Timings : 9 AM to 12 Noon.

All the HoDs of First Year MBBS and all the students and their respective parents are requested to attend. The Parents who fail to attend the PTA Meeting without information, their Ward's shall not be permitted to attend the classes thereafter.

Dean 7.5.19

Copy to:

- Medical Superintendent
- VP Curriculum
- VP Students Affair
- I MBBS Coordinator
- HoDs of Anatomy, Physiology, Biochemistry
- Notice Boards
- Girls / Boys Hostels
- HR Dept
- Personnel Dept
- Housekeeping In charge

REGISTRAR
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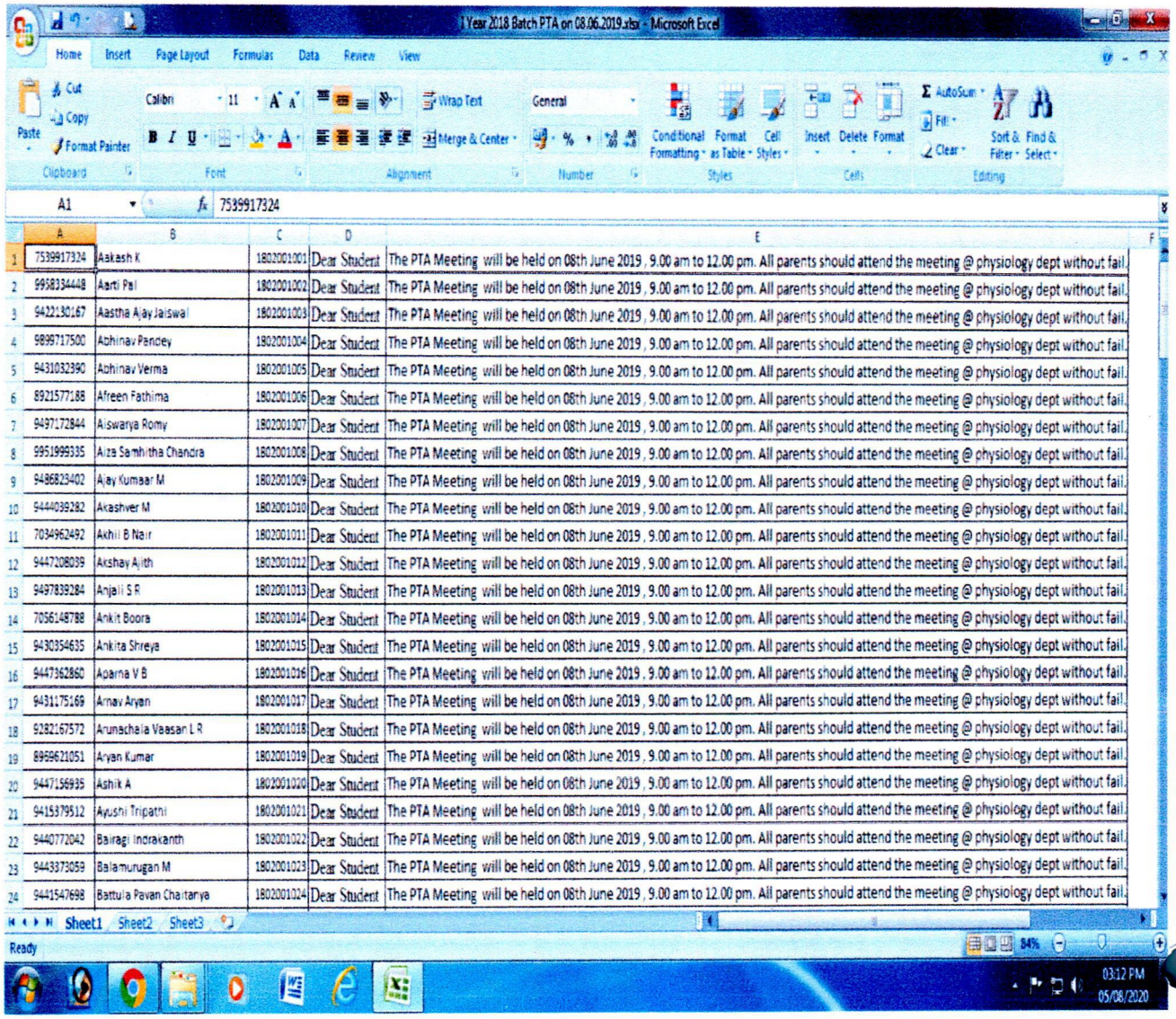
Circular regarding PTM issued1 month in advance



1 Year 2018 Batch PTA on 08.06.2019.xlsx - Microsoft Excel

	A	B	C	D	E
1	7539917324	Aakash K	1802001001	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
2	9958334448	Aarti Pal	1802001002	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
3	9422130167	Aastha Ajay Jaiswal	1802001003	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
4	9899717500	Abhinav Pandey	1802001004	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
5	9431032390	Abhinav Verma	1802001005	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
6	8921577188	Afreen Fathima	1802001006	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
7	9497172844	Aiswarya Romy	1802001007	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
8	9951999335	Aiza Samhitha Chandra	1802001008	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
9	9486823402	Ajay Kumaar M	1802001009	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
10	9444039282	Akashver M	1802001010	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
11	7034962492	Akhil B Nair	1802001011	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
12	9447208039	Akshay Ajith	1802001012	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
13	9497839284	Anjali S R	1802001013	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
14	7056148788	Ankit Boora	1802001014	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
15	9430354635	Ankita Shreya	1802001015	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
16	9447362860	Aparna V B	1802001016	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
17	9431175169	Arnav Aryan	1802001017	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
18	9282167572	Arunachala Vaasan L R	1802001018	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
19	8969621051	Aryan Kumar	1802001019	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
20	9447156935	Ashik A	1802001020	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
21	9415379512	Ayushi Tripathi	1802001021	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
22	9440772042	Bairagi Indrakanth	1802001022	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
23	9443373059	Balamurugan M	1802001023	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.
24	9441547698	Battula Pavan Chaitanya	1802001024	Dear Student	The PTA Meeting will be held on 08th June 2019 , 9.00 am to 12.00 pm. All parents should attend the meeting @ physiology dept without fail.

Message regarding PTM sent to parents 1 months in advance and a reminder sent 1 week before the PTM

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From

The Student Council,
IGIDS,
Puducherry.

Date:- 10.10.2017

To

The Principal,
IGIDS,
Puducherry.

Respected Sir,

[Sub: Regarding grievance from students of IGIDS]

Our students raised grievance which they are facing on daily basis sir. The grievance are listed below sir. We request you sir to kindly go through the grievances and do the needful as soon as possible sir.

Thanking You,

Date:- 10.10.2017
Place:- Puducherry.

List of Grievances:

1. Insufficient Lockers for 1st year B.D.S
2. Wifi network problem for past 1 week in Boys hostel.
3. Loose wash room locks in girls hostel.
4. To provide lunch halls for interns

Yours faithfully,

Student Council President - Anjund

Student Council Vice President - Kodiswaran.

Student Council Secretary - Ajith Kumar

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INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

STUDENT GRIEVANCE REDRESSAL COMMITTEE

IGIDS /SBV/StudentGrievance /2017/ 10.07.2017

As per the directives of University Grants Commission (UGC), The Student Grievance Redressal committee of Indira Gandhi Institute of Dental Sciences is constituted for the academic year 2017-2018. The committee will conduct regular Grievance Redressal meeting and will also attend to the timely grievance that is lodged either through the online portal or the Offline system. The committee members reconstituted for the academic year 2017-2018 are as follows:

Dr. Saravanakumar R Principal 9843184039; principal@igids.ac.in	Convenor
Dr. Santha Devy A Professor & Head of the Department Department of Oral Pathology & Oral Microbiology 9443634624; santhadevya@igids.ac.in	Member secretary
Dr.Sanguida A Reader, Department of Pedodontics & Preventive Dentistry 8056105873; sanguidaa@igids.ac.in	Member
Dr. Eswari R 9942911286; eswari80ashok@gmail.com	Student Member Post Graduate
Ms. Halitha Banu 9677608086; haalahali18@gmail.com	Student Member Intern
Mr. Jothy Arvind AV 8903989682; joardarivi@gmail.com	Student Member Undergraduate, Student Council President

Copy to:
The Registrar, SBV.
Student Grievance Redressal committee

Indira Gandhi Institute of Dental Sciences Principal Date: 10/7/2017

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PONDY-CUDDALORE MAIN ROAD, PILLAYARKUPPAM, PUDUCHERRY – 607 402.
PH: 0413-2615808, FAX: 0413- 2615808
E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

FACULTY OF ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH - MGMCRI
(Deemed to be University)
Accredited by NAAC with 'A' Grade
Pondy- Cuddalore, Main Road, Pillaiyarkuppam,
Pondicherry- 607- 402
www.sbvu.ac.in

SBV/AHS/GCC/001

13.12.2017

CIRCULAR

This is to inform you that the Grievance cell committee meeting is proposed on 18.12. 2017. All members are requested to attend the committee meeting without fail.

Thanking you

A.N.Uma

Dr. A. N. Uma,
M.Sc., M.Phil., Ph.D (Med Genetics), M.A., B.Ed (Eng).
Assoc. Prof., of Medical Genetics,
Vice Principal, Allied Health Sciences,
SBV University.

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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Copy to:
Grievance Cell Committee Members

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FACULTY OF ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH
(Deemed to be University)
Accredited by NAAC with 'A' Grade
Pondy-Cuddalore, Main Road,Pillaiyarkuppam,
Pondicherry-607- 402
www.sbvu.ac.in

AHS MINUTES OF MENTOR - MENTEE MEETING

Date: 18-12-2017

1. **Mentor:Dr.A.N.Uma**

Number of Students participation: 15 students from 2017 batch.

- Mentor gave the general instruction about the regular practice at AHS Classroom procedures, that the faculty will take attendance in every class during the first five minutes and absentee's names will inform to parents every day via Garuda.
- If a student is absent for more than ten days continuously then Department Coordinator will call the parent of the student, enquire the reason for absence and necessary actions will be taken.
- The students should meet the Mentor associated with them once every month or duringemergency help. The Parents/Guardians of poor attendance /performance students are called to meet the mentors and corrective, preventive measures are implemented for further improvement.
- Informed the students about proper dress code, respect and maintain the decorum during the class hours.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a. Students were requested the mentor to arrange reference books for their course, so that they could know more information about their course.
We have sent mail to the department coordinator in need of the reference books for the concerned department& We received within a week.
b. Students asked for the separate class room in AHS department.
We have arranged separate class room in the hospital annexure 2 nd floor.
c. They are in need of special physical education coach for their sports training.
We have arranged physical education coach for them, so that they can be trained well in their sports.
d. They need bonafide certificate for applying bank loan and scholarship.
From our ahs office we issued bonafide certificate for the candidates.

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2. **Mentor:Mr.Jerald**

Number of Students participation: 15 students from 2017 batch.

- Mentor gave the proper rules and regulations to be followed in the hospital campus and our college campus.
- Given a detailed description about the course and scope of the course of various departmental students.
- Explained about the universal precautions to be followed and occupational hazards in the health care settings.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a) Students are in need of radiation batch during their clinical postings.
We have forwarded letter to the radiological safety officer and we received the radiation batch, issued to the students within a week.

b) Students were requested the mentor to give them a model university question paper for their preparation.
We have requested the concerned department coordinators to do the needful as soon as possible.

c) Students are in need of purified water facility in the annexure block.
We have arranged RO water facility for our students.

3. **Mentor:Mr.Senthil kumar**

Number of Students participation: 15 students from 2017 batch.

- Given a proper instruction to be followed during their courses in various departments.
- Explained about the examination pattern and decorum to be maintained.
- Importance of extracurricular activities.
- Proper knowledge of physical and mental health.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a) Students are in need of separate room in the clinical posting departments.
We have spoken with concerned department head and we arranged a separate room for our students to keep their bags and other essential items.

b) They need fresher's day celebration.
We organized a fresher's day party in the month of December.

c) Students were discussed about the other college conferences.
Given detailed information about the importance of conferences in college life and we planned to send our students to attend radiology conference in Jan 2018.

REGISTRAR
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4. **Mentor:Mr.Rama**

Number of Students participation: 15 students from 2017 batch.

- Given a course description and job responsibilities to the students.
- Given a detailed information about the subconscious mind to manifest their dreams.
- We were discussed about the importance of our thoughts, how our thoughts becomeactions.
- And How to become successful in career.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a) They need special practical session in the internal paper- computer sciences.
We arranged extra 1 hour practical session on every Saturday morning session.

b) Students need more notes for their EVS internal paper .
We informed to the concerned faculty to give them a more relevant notes.

c) Students need special training to develop their communication skills.
We arranged a faculty for their communication skills development.

5. **Mentor:Ms.S.Apoorvalakshmi**

Number of Students participation: 15 students from 2017 batch.

- Given a instructions about the attendance policy followed in our college.
- Given a detailed information about the importance of professional skills.
- We were discussed about the allied health professionals.
- Career opportunities in abroad.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a) They need special coaching for the students who got low marks in internal assessment.

We arranged extra 1 hour after college hours and given them a proper coach from their concerned faculties.

b) students were discussed about the peripheral postings.

We have spoken with principal and planned to send them during the may month.

c) students asked about the attendance percentage calculation method .

we gave them a detailed information about the calculation method.

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6. **Mentor:Ms.Tamizhkalaiarasi**

Number of Students participation: 15 students from 2017 batch.

- Mentor gave the general instruction about the regular practice at AHS Classroom procedures, that the faculty will take attendance in every class during the first five minutes and absentee's names will inform to parents every day via Garuda.
- If a student is absent for more than ten days continuously then Department Coordinator will call the parent of the student, enquire the reason for absence and necessary actions will be taken.
- The students should meet the Mentor associated with them once every month or duringemergency help. The Parents/Guardians of poor attendance /performance students are called to meet the mentors and corrective, preventive measures are implemented for further improvement.
- Informed the students about proper dress code, respect and maintain the decorum during the class hours.

The following grievances were raised by our students and the following immediate necessary steps were taken.

e. Students were requested the mentor to arrange reference books for their course, so that they could know more information about their course.
We have sent mail to the department coordinator in need of the reference books for the concerned department & We received within a week.

f. Students asked for the separate class room in AHS department.
We have arranged separate class room in the hospital annexure 2 nd floor.

g. They are in need of special physical education coach for their sports training.
We have arranged physical education coach for them, so that they can be trained well in their sports.

h. They need bonafide certificate for applying bank loan and scholarship.
From our ahs office we issued bonafide certificate for the candidates.

Report submitted on : 20.12.17

20/12/17.
VICE PRINCIPAL

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

FACULTY OF ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH - MGMCRI
(Deemed to be University)
Accredited by NAAC with 'A' Grade
Pondy- Cuddalore, Main Road, Pillaiyarkuppam,
Pondicherry- 607- 402
www.sbvu.ac.in

SBV/AHS/GICC/002

22.03.2018

CIRCULAR

This is to inform you that the Grievance cell committee meeting is proposed on 27.03. 2018. All members are requested to attend the committee meeting without fail.

Thanking you

A.N.Uma

Dr. A.N. Uma,
M.Sc., M.Phil., Ph.D (Med Genetics), M.A., B.Ed (Eng).
Assoc. Prof., of Medical Genetics,
Vice Principal, Allied Health Sciences.
SBV University.

Copy to:
Grievance Cell Committee Members

REGISTRAR
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Pondy-Cuddalore, Main Road,Pillaiyarkuppam,
Pondicherry-607- 402

Date:27-03-2018

1.Mentor: Dr. A. N. Uma

Number of Students participation: 15 students from 2017 batch.

- Given a course description and job responsibilities to the students.
- Given a detailed information about the subconscious mind to manifest their dreams.
- We were discussed about the importance of our thoughts, how our thoughts become actions.
- And How to become successful in career.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a) They need special coaching for the students who got low marks in internal assessment.

We arranged extra 1 hour after college hours and given them a proper coach from their concerned faculties.

b) students were discussed about the peripheral postings.

We have spoken with dean and planned to send them during the May month.

c)students asked about the attendance percentage calculation method.

we gave them a detailed information about the calculation method and the percentage needed for writing university examination.

2. Mentor: Mr. Jerald

Number of Students participation: 10 students from 2017 batch.

- Given a proper instruction to be followed during their courses in various departments.
- Explained about the examination pattern and decorum.
- Importance of extracurricular activities.
- Proper knowledge of physical and mental health.

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The following grievances were raised by our students and the following immediate necessary steps were taken.

a) Students are in need of separate room in the clinical posting departments.
We have spoken with concerned department head and we arranged a separate room for our students to keep their bags and other essential items.

b) Students were discussed about the other college conferences.
Given a detailed information about the importance of conferences in college life and we planned to send our students to attend radiology conference in Jan 2018.

3. **Mentor:Mr.Senthil kumar**

Number of Students participation: 15 students from 2017 batch.

- Given a instructions about the attendance policy followed in our college.
- Given a detailed information about the importance of professional skills.
- We were discussed about the allied health professionals.
- Career opportunities in abroad.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a) They need special coaching for the students who got low marks in internal assessment.

We arranged extra 1 hour after college hours and given them a proper coach from their concerned faculties.

b) students were discussed about the peripheral postings.

We have spoken with principal and planned to send them during the May month.

c)students asked about the attendance percentage calculation method.

we gave them a detailed information about the calculation method.

4. **Mentor:Mr.Rama**

Number of Students participation: 15 students from 2017 batch.

- Mentor gave the proper rules and regulations to be followed in the hospital campus and our college campus.
- Given a detailed description about the course and scope of the course of various departmental students.
- Explained about the universal precautions to be followed and occupational hazards in the health care settings.

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The following grievances were raised by our students and the following immediate necessary steps were taken.

a) Students are in need of radiation batch during their clinical postings.
We have forwarded letter to the radiological safety officer and we received the letter. radiation batch issued to the students within a week.

b) Students were requested the mentor to give them a model university question paper for their preparation.
We have requested the concerned department coordinators to do the needful as soon as possible.

c) Students are in need of one more purified water facility in the annexure block.
We have arranged extra one RO water for our students.

5. **Mentor:Ms.S.Apoorvalakshmi**

Number of Students participation: 15 students from 2017 batch.

- Given a detailed information about the examination decorum policy.
- We were discussed about the allied health professionals.
- Career opportunities in government setup.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a) They need special coaching for the students who got low marks in internal assessment.

We arranged extra 1 hour after college hours and given them a proper coach from their concerned faculties.

b) students were discussed about the peripheral postings.

We have spoken with principal and planned to send them during the may month.

c)students asked about the attendance percentage calculation method .

we gave them a detailed information about the calculation method.

6. **Mentor:Ms.Tamizhkalaiarasi**

Number of Students participation: 15 students from 2017 batch.

- Discussed about professionalism.
- Given a detailed information about patient safety and team dynamics in acute health care settings.

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The following grievances were raised by our students and the following immediate necessary steps were taken.

a. Students asked about university model question paper.
   We gave them a copy of model university question paper.
b. Students need more reference books for their subjects.
   We arranged a more reference books from their coordinators.
c. Student need summer vacation .
   We discussed with Vice principal and planned to give in the May month.

A Roba 30/3/18
VICE PRINCIPAL

Report submitted on : 30.03.18

Dr. A.N. Uma,
M.Sc., M.Phil., Ph.D (Med Genetics), M.A., B.Ed (Eng).
Assoc. Prof., of Medical Genetics,
Vice Principal, Allied Health Sciences.
SBV University.

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Pondicherry- 607- 402
www.sbvu.ac.in

SBV/AHS/GCC/003

13.06.2018

CIRCULAR

This is to inform you that the Grievance cell committee meeting is proposed on 18.06. 2018. All members are requested to attend the committee meeting without fail.

Thanking you

A.N.Uma

Dr. A. N. Uma,
M.Sc., M.Phil., Ph.D (Med Genetics), M.A., B.Ed (Eng).
Assoc. Prof., of Medical Genetics,
Vice Principal, Allied Health Sciences.
SBV University.

Copy to:
Grievance Cell Committee Members

REGISTRAR
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Pondy-Cuddalore, Main Road,Pillaiyarkuppam,
Pondicherry-607- 402

Date: 18-06-2018

1.Mentor: Dr. A. N. Uma

Number of Students participation: 15 students from 2017 batch.

- Instructions Given about exam decorum to be maintained.
- Given a detailed information about the leadership skills.
- We were discussed about the patient safety in hospital
- About job opportunities in government hospital.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a) Students requested to extend the date for examination fee.
We have discussed with dean and extended to one week.
b) Some students required additional bonafide certificate for applying bank & scholarship.
We issued them additional certificate.
c) Students need extra faculty in the concerned department.
We have forwarded a letter to dean office regarding recruitment of faculty.

2. Mentor: Mr. Jerald

Number of Students participation: 10 students from 2017 batch.

- Discussed about radiation hazards
- Importance of goal settings.
- Proper knowledge of physical and mental health.
- Methods of exam preparation.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a) Students were asked about the university exam fee.
We gave them a detailed fee information.

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b) Students requested the principal to extend the date for paying second year fee.
We have discussed with principal and appropriate immediate steps were taken.

c) Students need additional bus facility from Pondicherry to college.
We spoke with transport incharge and to do the needful.

3.Mentor: Mr. Senthil kumar

Number of Students participation: 15 students from 2017 batch.

- Given an instruction about the attendance percentage required for university exam.
- Given a detailed information about abroad opportunities for allied health professionals.
- Regarding certificate registration for allied health courses.
- Upcoming conferences in SBV.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a) They need special coaching for the students who failed in internal exam

We arranged extra 1 hour after college hours and given them a proper coach from their concerned faculties.

b) Students requested the mentor to do concession for paying fine. (lack of attendance)

We have spoken with Vice principal and planned to do concession.

c) Students asked about the simulation courses and their importance.

we spoke with the medical simulation lab and arranged a slot for AHS students,

4. Mentor: Ms.P.Lavanya

Number of Students participation: 11 students from 2017 batch.

- Discussed about the basic life support courses.
- Discussed about annual day celebration.
- Explained about the university paper evaluation method.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a) Students are in need of radiation batch during their clinical postings.
We have forwarded letter to the radiological safety officer and we received the letter. radiation batch issued to the students within a week.

b) Students were requested the mentor to give them a model university question paper for their preparation.

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We have requested the concerned department coordinators to do the needful as soon as possible.

c)Students need one extra fan in their class room in annexure block.
We have arranged extra one for our students.

5. **Mentor:Ms.S.Apoorvalakshmi**

Number of Students participation: 15 students from 2017 batch.

- Discussed about radiation hazards
- Importance of goal settings.
- Proper knowledge of physical and mental health.
- Methods of exam preparation.

The following grievances were raised by our students and the following immediate necessary steps were taken.

d) Students were asked about the university exam fee.
We gave them a detailed fee information.

e) Students requested the principal to extend the date for paying second year fee.
We have discussed with principal and appropriate immediate steps were taken.

f) Students need additional bus facility from Pondicherry to college.
We spoke with transport incharge and to do the needful.

6.Mentor:Ms.Tamizhkalaiarasi

Number of Students participation: 15 students from 2017 batch.

- Discussed about principles of medical ethics
- Given a detailed information about patient safety and team dynamics in acute health care settings.
- University exam preparation methods.

The following grievances were raised by our students and the following immediate necessary steps were taken.

a)Studentsneed study holidays for university examination
we discussed with principal and planned to give 10 days before university examination.

b)Students need extra coaching for some subjects .
We discussed with principal and arranged concerned subject faculty.

A.N.Uma 22/06/18

VICE PRINCIPAL

Report submitted on : 22.06.18

REGISTRAR
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Dr. A.N. Uma,
M.Sc., M.Phil., Ph.D., [illegible] M.A., B.Ed (Eng).
Assoc. Prof., of [illegible] Genetics,
Vice Princ[illegible] Allied [illegible]alth Sciences.
SBV University.

MGMCRI/Office of the Dean/2018

15.06.2018

STUDENTS GRIEVANCE & REDRESSAL CELL OF MGMCRI 2018-2019

1. Prof. M. Ravishankar Dean, MGMCRI	Chairman
2. Mr. Balamukundan.S, Sr. Personnel Manager	Member
3. Mrs. Asha Suresh Babu GM (Admin)	Member
4. Marie Bernabette Josephine	Senior Student Counselor
5. Prof. Partha Nandi VP (Students)	Member Secretary
6. Ms. Reshma.C Vice-President (Student Council)	Member

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Student Grievance and Redressal Cell

Strategic perspective plan 2018-2019

S. No.	Plan	Strategy	Target Calendar
1	To ensure effective ways for the students to submit their grievances and maintain confidentiality	1. Collection of grievances through suggestion boxes, online portal and via Email 2. Familiarize the students about the different modes of submission of grievances by organizing sessions, or through circulars, or by displaying posters at prominent places inside the campus	Throughout the year Twice in a year
2	To address the complaints immediately and effectively	1. Student Grievance and Redressal cell committee will scrutinize and forward the complaints to the concerned committee for immediate action within a stipulated time	As and when required

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NH 45 A, Pillayarkuppam, Pondicherry-607 402.

From

Rashika Vivekanandan

PG Hostel, Girls, MGMC

Pondicherry, Pillayarkuppam

6th June, 2019

To

Dean

MGMCRI, Dean's office

Pondicherry, Pillayarkuppam

SUBJECT: For the need of Gym Equipements

Dear Sir,

MAHATMA GANDHI MEDICAL COLLEGE & RESEARCH INSTITUTE
OFFICE OF THE DEAN
3041
06 JUN 2019
PONDICHERRY

Forwarded to Dean for kind perusal and further advice.

6.6.19

VP to discuss

REGISTRAR
SRI BALAJI VIDYAPEETH
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

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Hoping for a quick and positive response.

Thanking You

Yours Sincerely,

Dr. Rashika Vivekanandan.

3rd Year

Ra

RE[illegible]AR
SRI BA[illegible] PEETH
(Deemed [illegible] of UGC ACT, 1956)
Acc[illegible] Grade
NH 45-A, [illegible]-607 402.

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GYM EQUIPMENTS.

GIRLS HOSTEL.

June. 07. 2019.
Friday.

① Treadmill - 2 NO - Working condition.

② Cycle With back support - 2 NO - "

③ Upright Row - 2 NO - Pedel Broken.

④ Elliptical - 2 NO - 1 working
1 - pedal Broken

} A letter submitted in June

⑤ Ab core Machine - 1 NO - Working.

⑥ Stretch Machine - 1 NO - Working.

⑦ Resistance tube - 2 NO - using.

⑧ Dumbell. - 1kg - 1 pair
2kg - 1 pair
2.5 kg - 1 pair
5 kg - 1 pair
7.5 kg - 1

} In good condition.

⑨ Gymball - Not using.

⑩ AC - 6 NO - 5 is working.

⑪ Weighing Scale - Not working.

by.
V. Thamizharasi
Gym Fitness Consultant
MGMCRI.

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MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Torches for Tomorrow

OFFICE OF DEAN

SBV/MGMCRI/GRC/008 CIRCULAR 30/05/2019

Student Grievance and Redressal Cell Committee Meeting

The Student Grievance and Redressal Cell Committee meeting shall be held on **06.06.2019** (Thursday) at 12 noon in the Conference hall, Dean's Chamber, College Block, MGMCRI.

All the members are requested to attend the meeting without fail

The Agenda of the meeting is as follows

SL NO	AGENDA
1.	Calling of meeting to order
2.	Quorum confirmation
3.	Apologies if any
4.	Minutes of the previous meeting
5.	Approval of the minutes of previous meeting
6.	Review of pending action items
7.	A) To discuss about the students grievances received B) To constitute new committee for the year 2019- 20
8.	Any point from the floor
9.	Closure of meeting

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NH 45-A, [illegible] 402.

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AND RESEARCH INSTITUTE
PUDUCHERRY - 607 402.

Mahatma Gandhi Medical College and Research Institute, Pondicherry 607402

Minutes of the meeting of the Students Grievance and Redressal Cell Committee held on **06.06.2019** (Thursday) at 12 noon in the Conference hall, Dean's Chamber, MGMCRI.

SL	AGENDA		
1	Calling of meeting to order	Dean - Chairman of the committee	
2	Quorum confirmation	Yes	
3	Apologies if any	Nil	
4	Approval of the minutes of previous meeting	Yes	
5	Pending action	Nil	
6		**DISCUSSION POINTS IF ANY**	**RESOLUTION & RESPONSIBILITY**
a.	Discuss about the grievances received	Replacement of non-functioning equipments in the Gym facility and also requesting for additional equipments	Informed to Fitness consultant to check the status of all the available equipments in the Gym and submit the report at the earliest for further action
b.	Improve the ways of receiving complaints	Committee unanimously suggested to establish an online portal for collection of grievances	Recommended and forwarded to the IT department for required action
c.	Constitute new committee for the year 2019- 20	The Chairman of the committee appreciated the committee members for their significant contribution. Following this the members discussed about the new SGRC constitution for the academic year 2019- 20	New committee (enclosed) was announced by the Chairman of the committee in agreement with the other members of the committee
7	Any point from the floor	NIL	

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8	Plan for next meeting	Dec 1st or 2nd week
9	Closure of meeting	Chairman of the committee thanked all the members and the meeting was closed at 1.15pm

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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

THE STUDENT GRIEVANCE AND REDRESSAL CELL COMMITTEE MEETING

06.06.2019

ATTENDANCE OF THE MEMBERS

1. Prof.M.Ravishankar, Dean
2. Mr.Balamukundan S, Sr.Personnel Manager
3. Mrs.Asha Suresh Babu, (GM Admin)
4. Mrs.Marie Bernabette Josephine
5. Prof.Partha Nandi, Vice Principal (Students)
7. Ms.Reshma C, Vice President (Student Council)

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PUDUCHERRY - 607 402.

MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

Students Grievance and Redressal Cell Committee

ACTION TAKEN REPORT

Based on the meeting held on **06.06.2019** the following action has been taken for the grievances received from the students

1. A complaint was received regarding the requirement of additional equipments and replacement of non-functioning equipments in the Gym facility at the Hostel. This was notified to the Hostel Warden and informed the Fitness consultant to check the status of all the available equipments in the Gym and submit a report at the earliest for further action. The submitted report has been forwarded to the GM administration for necessary action.

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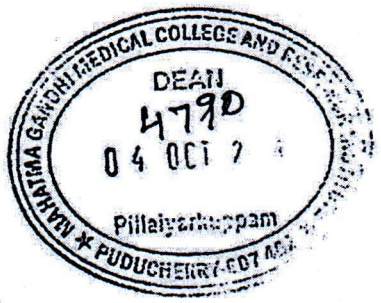
DEAN
DEAN
MAHATMA GANDHI MEDICAL COLLEGE
AND RESEARCH INSTITUTE
PUDUCHERRY - 607 402.

From.

R. Devipriyadharshini
1H01001041 IXth Semester.
MG.MCRI.



To

The Dean.
MG.MCRI

Respected Sir,

Subject : Heater complaint in hostel.

I R. Devipriyadharshini staying in Hostel [single room] Room No H15 Type I has been complaining on the heater issue for 6 months. Inspite of me complaining it continuously there is no response from the hostel management. So kindly take an eye into the account and please do the needy.

Thank you

Yours faithfully.
R. Devipriyadharshini.

Copy to Maintenance Incharge for rectification.
Copy to hostel warden why the matter is pending since last 6 months?

5/10/16

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MAHATMA GANDHI MEDICAL COLLEGE & RESEARCH INSTITUTE MGMCRI

Office of the Dean MGMCRI <deanery@mgmcri.ac.in>

MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE DEAN 4637 26 SEP 2018 Pillaiyarkuppam PUDUCHERRY-607 402

Serious concern of laundry services

1 message

graja me <graja_me@yahoo.com> Tue, Sep 25, 2018 at 10:17 PM
To: "deanery@mgmcri.ac.in" <deanery@mgmcri.ac.in>
Cc: Preetha Raja <poojaraja2400@gmail.com>

Dear sir ,

We would like to bring your attention that the laundry services which was started recently is having serious problems. They are keeping students to wait for 1 to 1 1/2 hour to collect the clothes and every day they are delaying and telling tomorrow..
Yesterday my daughter while waiting to collect the clothes more than one hour was fainted and treated in the causality.
Please note that the students waiting for clothes more than a hour is totally unproductive for them.
My daughter during last year not facsd any difficulty for laundry services and they are managing their own. But if a new system is developed it has to further easy the process and not creating complications.

Please arrange to Improve the system like they can deliver the clothes to the rooms rather than keeping the students to wait.

we need your urgent intervention in this issues .

Thanking you...

Regards
G.Raja

forwarded to G.M. (Admin) for kind perusal and necessary action please.
27/9/18

REGISTRAR
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Torches for Tomorrow

OFFICE OF DEAN

SBV/MGMCRI/GRC/007

CIRCULAR

06/12/2018

Student Grievance and Redressal Cell Committee Meeting

The Student Grievance and Redressal Cell Committee meeting shall be held on 13th December 2018 at 2.15pm in the Conference hall, Dean's Chamber, College Block, MGMCRI.

All the members are requested to attend the meeting without fail

The Agenda of the meeting is as follows

SL.NO	AGENDA
1.	Calling of meeting to order
2.	Quorum confirmation
3.	Apologies if any
4.	Minutes of the previous meeting
5.	Approval of the minutes of previous meeting
6.	Review of pending action items
7.	A) To discuss about the students grievances received
8.	Any point from the floor
9.	Closure of meeting

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MAHATMA GANDHI MEDICAL COLLEGE
AND RESEARCH INSTITUTE
PUDUCHERRY - 607 402.

THE STUDENT GRIEVANCE AND REDRESSAL CELL COMMITTEE MEETING

13.12.2018

ATTENDANCE OF THE MEMBERS

1. Prof.M.Ravishankar, Dean
2. Mr.Balamukundan S, Sr.Personnel Manager
3. Mrs.Asha Suresh Babu, (GM Admin)
4. Mrs.Marie Bernabette Josephine
5. Prof.Partha Nandi, Vice Principal (Students)
7. Ms.Reshma C, Vice President (Student Council)

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

DEAN
DEAN
MAHATMA GANDHI MEDICAL COLLEGE
AND RESEARCH INSTITUTE
PUDUCHERRY - 607 402.

OFFICE OF DEAN

Minutes of the meeting of the Students Grievance and Redressal Cell Committee on 13th December 2018 at 2.15pm in the Conference hall, Dean's Chamber, MGMCRI.

SL	AGENDA		
1	Calling of meeting to order	Chairman of the committee	
2	Quorum confirmation	Yes	
3	Apologies if any	Nil	
4	Approval of the minutes of previous meeting	Yes	
5	Pending action	Nil	
6		**DISCUSSION POINTS IF ANY**	**RESOLUTION & RESPONSIBILITY**
a.	Discuss about the grievances received	Hostel related issues were received A) AC and heater not repaired even after repeated complaints B) Delay in laundry services	Informed to Maintenance Department and hostel warden to take necessary action immediately and resolved the issue satisfactorily
		2 biometric attendance related issues were received	Informed to IT department and issue resolved immediately
7	Any point from the floor	Nil	
8	Plan for next meeting	June 1st week	
9	Closure of meeting	Chairman of the committee thanked all the members and the meeting was closed at 3.30pm	

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Students Grievance and Redressal Cell Committee

ACTION TAKEN REPORT

Based on the meeting held on **13.12.2018** the following action has been taken for the grievances received from the students

1. a) The complaints about the improper functioning of AC and heater in the hostel has been notified to the Hostel Warden and forwarded to the Maintenance department with the recommendation to take immediate action.

   b) The complaint of the laundry services has been notified to the Hostel Warden and forwarded to the GM administration.

2. 2 biometric attendance issues – resolved immediately by the IT department and informed to the concerned students.

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KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, MGMC & RI CAMPUS
Pillaiyarkuppam, Pondicherry- 607 402.

05/09/18

Grievance Redressal Committee

Kasturba Gandhi Nursing College has constituted Grievance Redressal Committee for the academic year 2018-19 with the following members

Dr. Renuka. K Principal 0413-2615809'Ext. 511 09486537848, kgnc2008@yahoo.com	Convenor
Mrs Prabavathy S Asso. Professor, Dept. of Mental Health Nursing 09944759280, sumirhythm2005@yahoo.com	Co-Convenor
Mrs. Jayanthi K Asst. Professor, Dept. of Mental Health Nursing 09629684131, sanjayanthi1328@gmail.com	Member Secretary
Mrs.Geetha.C Associate professor, Dept. of Child Health Nursing 08807788796, geetharasii@gmail.com	Member
Mr Ramaprabhu. Z Lecturer, Dept. of Mental Health Nursing 09629956896, z.ramaprabhu.@gmail.com	Member
Ms. Suganya V Tutor, Dept of Nursing Foundation 08754875497, supriya.veeramani@gmail.com	Member
Mr. Ravindren I B.Sc(N) IV Year	Student member
Ms. Priyadharshini B B.Sc(N) IV Year	Student member
Ms. Yagavani B B.Sc(N) III Year	Student member

5/9/18
(Dr. RENUKA K)
PRINCIPAL

REGISTRAR
SRI BALAJI VIDYAPEETH
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

DR. RENUKA K, M.Sc(N)., Ph.D(N)., PGDYT
PRINCIPAL
KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, MGMC & RI CAMPUS,
PILLAIYARKUPPAM, PUDUCHERRY - 607 402

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KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, SBV CAMPUS
Pillaiyarkuppam, Puducherry- 607 402.

CIRCULAR

Office of Principal /KGNC/Griev/2018 DATE: 10.12.18

The Grievance Redressal Committee of KGNC plans to conduct meeting on 15.12.18 between 10.30am – 12.30pm at II Floor, Lecture Hall, MGMCRI.

The Committee Members are invited to attend the meeting for discussing the Students' grievances.

10/12/18

PRINCIPAL

Prof.Dr.RENUKA.K.M.Sc(N).,Ph.D.
PRINCIPAL
Kasturba Gandhi Nursing College
Mahatma Gandhi Medical College & Hospital Campus
Pillaiyarkuppam, Puducherry-607 402

Copy To:

- Registrar
- Deputy Registrar
- Committee Members concerned (List enclosed)

REGISTRAR
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KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, SBV CAMPUS
Pillaiyarkuppam, Puducherry- 607 403.

GRIEVANCE REDRESSAL COMMITTEE MEETING MINUTES

Date : 15.12.2018

Time : 10.30am – 12.30 pm

Venue : II- Floor Lecture Hall, MGMCRI.

Members:

- Prof. Dr. Renuka K, Principal, KGNC
- Mrs. Geetha C, Asso. Prof.
- Mrs. Jayanthi K, Asst. Prof.
- Mr. Ramaprabhu Z, Asst. Prof.
- Ms. Suganya S, Tutor

The following points were discussed in the meeting

- Principal Mam asked about the completion of B.Sc. (N) III year, Psychiatric posting from SH, Kerala.
- Mam asked about the sessional exam.
- Discussed regarding Christmas and New Year celebration.
- Principal instructed the students to give SNA subscription for every month.

Member Secretary

PRINCIPAL

REGISTRAR
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Dr. RENUKA K., M.Sc(N)., Ph.D(N)., PGDYT.,
PRINCIPAL
Kasturba Gandhi Nursing College

KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, SBV CAMPUS
Pillaiyarkuppam, Puducherry- 607 402.

CIRCULAR

Office of Principal /KGNC/Griev/2018 DATE: 18.06.18

The Grievance Redressal Committee of KGNC plans to conduct meeting on 23.06.18 between 10.30am – 12.30pm at II Floor, Lecture Hall, MGMCRI.

The Committee Members are invited to attend the meeting for discussing the Students' grievances.

18/6/18

PRINCIPAL

Prof.Dr.RENUKA.K.M.Sc(N).,Ph.D.,
PRINCIPAL
Kasturba Gandhi Nursing College
Mahatma Gandhi Medical College & Hospital Campus
Pillaiyarkuppam, Puducherry-607 402

Copy To:

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- Committee Members concerned (List enclosed)

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Pillaiyarkuppam, Puducherry - 607 403.

GRIEVANCE REDRESSAL COMMITTEE MEETING MINUTES

Date : 23.06.2018

Time : 10.30am – 12.30 pm

Venue : II- Floor Lecture Hall, MGMCRI.

Members:

- Prof. Dr. Renuka K, Principal, KGNC
- Mrs. Geetha C, Asso. Prof.
- Mr. Ramaprabhu Z, Asst. Prof.
- Ms. Suganya S, Tutor

The following points were discussed in the meeting

- Mam asked our students to maintain discipline during their posting.
- Mam instructed the students to pay the fees as soon as possible
- Mam asked to complete their requirements during their clinical posting itself.
- Mam told to student don't take Leave (students can take leave only for reasonable and unavoidable situations)
- Students asked Mam for Ayuda pooja and Diwali celebration and Mam asked the students about the plan for the Ayuda pooja and Diwali celebration

V. Suganya
Member Secretary

23/6/18
PRINCIPAL

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Dr. RENUKA K., M.Sc(N)., Ph.D(N)., PGDYT.,
PRINCIPAL
Kasturba Gandhi Nursing College
Mahatma Gandhi Medical College & Research Institute Campus,
Pillaiyarkuppam, Puducherry-607 402.

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SRI BALAJI VIDYAPEETH, SBV CAMPUS
Pillaiyarkuppam, Puducherry- 607 402.

CIRCULAR

Office of Principal /KGNC/Griev/2018 DATE: 19.03.18

The Grievance Redressal Committee of KGNC plans to conduct meeting on 24.03.18 between 10.30am – 12.30pm at II Floor, Lecture Hall, MGMCRI.

The Committee Members are invited to attend the meeting for discussing the Students' grievances.

19/3/18

PRINCIPAL

Prof. Dr. RENUKA. K. M.Sc(N)., Ph.D.,
PRINCIPAL
Kasturba Gandhi Nursing College
Mahatma Gandhi Medical College & Hospital Campus
Pillaiyarkuppam, Puducherry-607 402

Copy To:

- Registrar
- Deputy Registrar
- Committee Members concerned (List enclosed)

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Pillaiyarkuppam, Puducherry- 607 403.

GRIEVANCE REDRESSAL COMMITTEE MEETING MINUTES

Date : 24.03.2018

Time : 10.30am – 12.30 pm

Venue : II- Floor Lecture Hall, MGMCRI.

Members:

- Prof. Dr. Renuka K, Principal, KGNC
- Mrs. Geetha C, Asso. Prof.
- Mr. Ramaprabhu Z, Asst. Prof.
- Ms. Suganya S, Tutor

The following points were discussed in the meeting

- Mam instructed I year students to wish all the faculty members, ward sister and to have self discipline and self motivation.
- Mam said that costume money will be given for only those who take the costume for rent and not for those who buy costumes for own.
- Principal congratulations the faculty members and students for the success of Crescita2k18.
- Principal instructed the students to give SNA subscription for every month.

for Member Secretary

PRINCIPAL 21/3/18

REGISTRAR
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Dr. RENUKA K., M.Sc(N),Ph.D(N),PGDYT.
PRINCIPAL
Kasturba Gandhi Nursing College
Mahatma Gandhi Medical College & Research Institute Campus,
Pillaiyarkuppam, Puducherry-607 402.

KASTURBA GANDHI NURSING COLLEGE

SRI BALAJI VIDYAPEETH, MGMCRI CAMPUS

Pillaiyarkuppam, Pondicherry- 607 403.

GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT

Date : 24.03.2018

Time : 10.30am – 12.30 pm

Venue : II- Floor Lecture Hall, MGMCRI.

Members:

- Prof. Dr. Renuka K, Principal, KGNC
- Mrs. Geetha C, Asso. Prof.
- Mr. Ramaprabhu Z, Asst. Prof.
- Ms. Suganya S, Tutor

Grievances: Students asked for Crescita Costume Money

Action taken

- Student Council said that costume money will be given for only those who take the costume rent for Crescita not for those who buy costumes for own.
- The costume money was disbursed as per the norms of Student Council to the students those who taken the costume as rent for Crescita.

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24/3/18

PRINCIPAL
Prof. Dr. Renuka K, M.Sc(N), Ph.D.
PRINCIPAL
Kasturba Gandhi Nursing College
Mahatma Gandhi Medical College & Research Campus
Pillaiyarkuppam, Puducherry-607 402

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Dean/Gen-Cir/2018/231 **Date: 19.11.2018**

Circular

As per the directives of University Grants Commission (UGC), **Grievance Redressal Committee** (students) of Shri Sathya Sai Medical College & Research Institute has been reconstituted for the Academic Year 2018 – 2019 as follows,

Dr. P. F. Kotur — Chairman
Dean
94481 30159, dean@sssmcri.ac.in

Dr. A. Nasreen Begum — Member
HoD & Prof. of General Medicine
98415 59853, generalmedicine@sssmcri.ac.in

Dr. Mohamed Ismail — Member
HoD & Prof. of General Surgery
94430 92999, generalsurgery@sssmcri.ac.in

Dr. A. Kalaivani — Member
Prof. of Community Medicine
95000 29829, drkalaimdspm@gmail.com

Dr. Nimaljen Netto
CRRI

Dr. S. Gurumani — Member Secretary
HoD & Prof. of ENT
94446 51172, ent@sssmcri.ac.in

Dean 19.11.2018

To:

All the above members.

Copy to:

- Hon'ble Vice Chancellor
- Registrar SBV
- VPs, MS
- HoDs

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HRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie-Red/2018/03

21/08/2018

Circular

The members of the student Grievance Redressal committee are informed to participate in the meeting called for to address the student grievances on 27/08/2018 at 10 AM at the College Council Hall.

Dean

Copy to

Dr.A.Kalaivani

Dr.Mohamed Ismail

Dr.Nasreen Begum

Dr.S.Gurumani

Mr. Allen John

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Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

Date: 27/08/2018
Time:2.00 PM – 3.00 PM
Venue: College Council Hall

The minutes of the previous meeting were approved

The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	The lights on the road on the way to Girl's hostel is not working	The lights to be immediately changed	Electrician Maintenance department
2	Unstable Wifi facility in the common room-college	The net connectivity to be checked by IT department	IT department

Members

S.No	Name	Designation	Role
1	Dr.P.F.Kotur	Dean SSSMCRI	Chairperson
2	Dr.A.Kalaivani	Associate Professor of Community Medicine	Member Secretary
3	Dr.Mohamed Ismail	Professor of General Surgery	Member
4	Dr.Nasreen Begum	Prof & HoD of General Medicine	Member
5	Dr.S.Gurumani	Prof. & HoD of ENT	Member
6	Mr. Allen John	Student	Member

Srivastava
Dean

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STUDENT GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT for meeting 27/08/2018

Date: 14/09/2018

1. The lights on the road on the way to boy's hostel is not working

The lights have been replaced

2. Unstable Wifi facility in the common room- college

IT Department has addressed the issue and the lights are working now

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Srivastav
Dean

3. Aug. 2018.

From :-

Sridevi
1st year mbbs.
SSSMCRI.

TO :-

SSSMCRI
Ammapeti

Respected sir.

sub :- Lights on the way to girls hostel not working

I kindly request you make sure that lights on the way of girls hostel is working properly.

Thanking you.

Yours truly.

Sridevi

Rectified

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11/31

5.8.2018

From

Mithra
1st year MBBS
SSSMCRI.

To

SSSMCRI
Ammapettai.

Respected Sir,

Sub: Unstable WIFI speility in common room

The common room WIFI is not working properly so I kindly request you see to that WIFI works properly.

Thanking you.

Yours Sincerely

5.8.2018
Ammapettai

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Received

HRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie-Red/2018/04 21/11/2018

Circular

A meeting has been scheduled on 26/11/2018 at 10 AM at the College Council Hall for the members of Grievance Redressal Committee. The agenda will be to discuss about he grievances received from the students.

Srivastava

Dean

Copy to

VP Student Affairs

Dr.A.Kalaivani

Dr.Mohamed Ismail

Dr.Nasreen Begum

Dr.S.Gurumani

Mr. Allen John

REGISTRAR
SRI BALAJI VIDYAPEETH
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

Date: 26/11/2018
Time: 2.00 PM - 3.00 PM
Venue: College Council Hall

The minutes of the previous meeting were approved

The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	Lights in the corridor 1 floor Boy's hostel is not working	The lights to be repaired / replaced. Issue to be addressed immediately	Electrician Hostel warden
2	Additional set of uniforms	Few additional set of uniforms to be procured and stocked .Uniforms to be issued to the students within 2- 3 weeks	Administrative officer
3	Restroom facility in library	The leaking taps in the restroom of the library to be addressed	Plumber Librarian

Members

S.No	Name	Designation	Role
1	Dr.P.F.Kotur	Dean SSSMCRI	Chairperson
2	Dr.A.Kalaivani	Associate Professor of Community Medicine	Member Secretary
3	Dr.Mohamed Ismail	Professor of General Surgery	Member
4	Dr.Nasreen Begum	Prof &HoD of General Medicine	Member
5	Dr.S.Gurumani	Prof. &HoD of ENT	Member
6	Mr. Allen John	Student	Member

Srivastava
Dean

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STUDENT GRIEVANCE REDRESSAL COMMITTEE 2018

ACTION TAKEN REPORT

Date: 19/12/2018

Issue No 1. Lights in the corridor I floor hostel is not working

The lights were repaired

Issue No 2: Delay in issuing additional set of uniforms

Additional set of uniforms are stocked and will be issued within 2 – 3 weeks

Issue No 3: Restroom facility in library

The leaking taps in the restrooms of the library has been fixed.

Srivastava
Dean

for

REGISTRAR
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

From

Rajesh (2015 batch)

2nd year MBBS

SSSMCRI

To

The Student Grievance redressal committee

SSSMCRI

Ammapettai

Respected Sir/Madam

Subject : Regarding fixing corridor light in boys hostel

I kindly request you to look into the matter and fix the light currently not working in 1st floor boys hostel

Kindly do the needful

Thanking you

Yours sincerely

Rajesh

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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Date : 05/11/2018

place : Ammapettai

Noted

From,

Henry (2016 Batch).
Final year MBBS
SSSMCRI.

To,

The Student Grievances Redressal Committe,
SSSMCRI.

Respected Sir/Madam,

Subject: To Provide additional Set of Uniforms.

I Request you to kindly provide additional set of Uniforms as it is very difficult to for us with limited sets. Kindly do the Needful.

Thanking you,

Henry.
Yours Sincerely,

5 November, 2018
Ammapettai.

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Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie- Red/2019/04 **23/02/2019**

Circular

The members of the student Grievance Redressal Committee are invited for the meeting called to address the student grievances on 23/02/2019 at 10 AM at the College Council Hall. The committee members are requested to attend the same.

Dean

Copy to

VP- Student Affairs

Dr.A.Kalaivani

Dr.Mohamed Ismail

Dr.Nasreen Begum

Dr.S.Gurumani

Dr.NimaljenNetto

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STUDENT GRIEVANCE REDRESSAL COMMITTEE 2019

Minutes of the Meeting

Date: 26/02/2019
Time: 10 AM to 11 AM
Venue: College Council Hall

The minutes of the previous meeting were approved

The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	The light in the common room for boys are not working	The lights to be repaired / replaced accordingly. Electrician to attend the issue earnestly	Electrician
2	Change is mess menu	The changes in the mess menu will be considered and made accordingly	Kitchen incharge Hostel wardens Dean

Members

S.No	Name	Designation	Role
1	Dr.P.F.Kotur	Dean SSSMCRI	Chairperson
2	Dr.A.Kalaivani	Prof &HoD of Community Medicine	Member Secretary
3	Dr.Mohamed Ismail	Prof &HoD General Surgery	Member
4	Dr.Nasreen Begum	Prof &HoD of General Medicine	Member
5	Dr.S.Gurumani	Prof. &HoD of ENT	Member
6	Mr.NimaljenNetto	Student	Member

Dean

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STUDENT GRIEVANCE REDRESSAL COMMITTEE 2019

ACTION TAKEN REPORT for meeting on 26/02/2019

Date: 10/03/2019

As per issues discussed

1. The light in the common room for girls are not working

The lights are now replaced and are working now

2. Change is mess menu

The changes in the menu have been discussed with kitchen in charge, Hostel wardens and Dean and the final menu is to be prepared and submitted for approval.

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Srivastava
Dean
fw

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From;

Shriram (2015 batch)
4th year MBBS.
SSSMCRI.

To,

the Student Grievances redressal committee;

SSSMCRI,

Ammapettai.

Respected Sir/Madam.

Subject:- Regarding fixing of fan light in common room (4th floor).

I kindly request you to look into the light in common room in 4th floor. I can't study without light for my final exams. so kindly fix the light as soon as possible.

Thanking you.

Yours sincerely.

Shriram

12th Feb 2019

Ammapettai.

Noted Prof

REGISTRAR
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

From,

Sathish Srinivasan (2015 Batch)
Final year.
SSSMCRI.

To,

The Student Grievances Redressal Committe,
SSSMCRI.

Respected Sir/Madam,

Subject: To change the menu of Hostel mess.

I kindly Request you to change the menu of the hostel mess and Provide in Hygienic Basis, kindly do the needful.

Thanking you,

Sathish.
Yours Sincerely,

19 Feb, 2019
Ammapettai.

Note Changed menu

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gen-Cir/2019/203

20/05//2019

Circular

Grievance Redressal Committee 2019

The members of the student Grievance redressal committee are informed to participate in the meeting called for to address the student grievances on 22/05/2019 at 10 am at the College Council Hall.

Srivastava
Dean
for

Copy to

VP- Student Affairs

Dr.A.Kalaivani

Dr.Mohamed Ismail

Dr.Nasreen Begum

Dr.S.Gurumani

Dr.NimaljenNetto

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Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Minutes of the Meeting

Date: 22/05/2019
Time: 10 AM to 11 AM
Venue: College Council Hall

The minutes of the previous meeting were approved

The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	Additional bus top in Velacherry	The issue to be discussed with the transport manager regarding the feasibility of the same	Transport manager
2	Lift not working in Boy's Hostel	The lift to be serviced immediately	Maintenance department Hostel wardens Dean

Members

S.No	Name	Designation	Role
1	Dr.P.F.Kotur	Dean SSSMCRI	Chairperson
2	Dr.A.Kalaivani	Prof &HoD of Community Medicine	Member Secretary
3	Dr.Mohamed Ismail	Prof &HoD General Surgery	Member
4	Dr.Nasreen Begum	Prof &HoD of General Medicine	Member
5	Dr.S.Gurumani	Prof. &HoD of ENT	Member
6	Mr.NimaljenNetto	Student	Member

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Dean

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Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT for meeting on 22/05/2019

02/06/2019

Issue no 1: Lift in the Boy's hostel is not working

The lift in the hostel has been serviced and working now

Issue no 2: Additional bus top in Velacherry

The bus plying in OMR will include an additional pick up point in Velacherry as discussed by Dean with the transport manager.

Srivastava
DEAN

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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

From

Srivatsan (2015 batch)

Final year MBBS

SSSMCRI

To

The Student grieviance redressal committee

SSSMCRI

Ammapettai

Respected Sir/Madam

Subject : Regarding fixing lift in the boys hostel

I kindly request you to look into the matter and fix the lift currently not working in the boys hostel.

Kindly do the needful

Thanking you

Yours sincerely

Srivatsan

Date : 04/08/2019

Place : Ammapettai

Noted Pedifier

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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

From :

Srinivasan (2018 batch)
2nd year MBBS
SSSMCRI

To :

The Student grievances redressal committe
SSSMCRI
Ammapettai

Respected Sir / Madam

Sub :- Requisition for extra bus stop near relachery

I am dayscholar student going home by college bus everyday. The bus route is through OMR to ashok pillar.

kindly please keep extra stopping for the bus near relachery.

Thanking you
Yours truthfully
Srinivasan

12th May 2019
Ammapettai

Noted

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gen- cir/ 2019/ 97 **Date: 25/05/2019**

Circular

In accordance to the request received from Students, the transport manager is directed to include an additional boarding point for the students in Velacherry with effect from June 2019.

Srivastava
DEAN
for

Copy to

The Transport Manager

The Accounts Department

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214

From

The student council,
IGIDS,
Puducherry.

To

The Principal,
IGIDS,
Puducherry.

Respected Sir,

Sub: Requesition for two-wheeler parking and need of Stationery.

The students of IGIDS coming to college by two-wheeler and require stationery things for their daily needs. They are in need of a place to park their vehicle so, we request you sir to do the needful.

Thanking you,

Yours faithfully,
Student council.

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INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

STUDENT GRIEVANCE REDRESSAL COMMITTEE

IGIDS/SBV/StudentGrievance /2018/

04.07.2018

As per the directives of University Grants Commission (UGC), The Student Grievance Redressal committee is constituted for the academic year 2018-2019. The committee will conduct regular Grievance Redressal meeting and will also attend to the timely grievance that is lodged either through the online portal or the Offline system. The committee members are reconstituted for the academic year 2018-2019 and are as follows,

Dr. Saravanakumar R Principal 9843184039; principal@igids.ac.in	Convenor
Dr. Santha Devy A Professor & Head of the Department Department of Oral Pathology & Oral Microbiology 9443634624; santhadevya@igids.ac.in	Member secretary
Dr.Sanguida A Reader, Department of Pedodontics & Preventive Dentistry 8056105873; sanguidaa@igids.ac.in	Member
Dr. Arungani 7550362667; arungani.n.s@gmail.com	Student Member, Post Graduate
Ms. Jothylakshmi 9677608086; jothya@gmail.com	Student Member, Intern
Ms. Sona Priyanka 8903989682; auroprem@gmail.com	Student Member, Undergraduate
Mr. Anto aravind 7598107918; auroaravind3@gmail.com	Student Member, Undergraduate, Student Council President

Copy to,
The Registrar, SBV.
Student Grievance Redressal committee

REGISTRAR
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Indira Gandhi Institute of Dental Sciences
Principal
Date: 4/7/2018

PONDY-CUDDALORE MAIN ROAD, PILLAYARKUPPAM, PUDUCHERRY – 607 402
PH: 0413-2615808, FAX: 0413- 2615808
E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

CIRCULAR

IGIDS/SBV/StudentGrievance/circular-4/2018/ 8.1.2018

This is to inform that the Student Grievance Redressal Committee will be conducted at Principal's office on 11.01.2018 between 3.00 PM to 4.00 PM. Members and student members are mandatory to attend the meeting without fail.

Thanking you

Copy to:

Student Grievance Redressal Committee Members.

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Indira Gandhi Institute of Dental Sciences
Principal
Date:.....
Pudducherry-607 402

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E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

ATTENDANCE SHEET

Dr. Saravanakumar R Convenor Principal	
Dr. A. Santha Devy Member Secretary	8/1/2018
Dr. Sanguida A Member	08/01/18
Dr. Arungani Student Member	
Ms. Jothylakshmi Student Member	Jothylakshmi 8/1/2018
Dr. Sona Priyanka Student Member	
Mr. Anto Aravind Student Member	

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STUDENT GRIEVANCE REDRESSAL COMMITTEE

MINUTES OF THE MEETING

IGIDS/SBV/StudentGrievance/Minutes-4/2018/ 11.01.2018

Date: 11.01.2018

Time: 3.00.pm to 4.00 pm

Venue: Principal's Office, IGIDS

Members: All the committee members

The following are the agenda requested by the students,

1. Permission to use the two wheeler in the college premises.
2. Requisition for stationeries at college premises.

Copy to:

Grievance cell committee Members.

Warden - Ladies Hostel and Gents hostel.

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INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

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STUDENT GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT

IGIDS/SBV/Student Grievance/ATR-4/2018/ 11.01.2018

Date: 11.01.2018

Time: 3.00.pm to 4.00 pm

Venue: Principal's Office, IGIDS

Members: All the committee members

1. As per the SBV University Policy, to reduce the pollution, two-wheelers are restricted for students within the campus and the students are requested to comply with the rule.
2. Regarding the stationeries the students were directed the availability of the common stationeries at the Medical college block first floor where all the stationary materials required are available.

Copy to:

Grievance cell committee Members.

Warden - Ladies Hostel

Warden – Gents Hostel

Student Notice board

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Principal
Date:

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FACULTY OF ALLIED HEALTH SCIENCES
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Pondy-Cuddalore, Main Road,Pillaiyarkuppam,
Pondicherry-607- 402
www.sbvu.ac.in

SBV/AHS/GICC/004

05.11.2018

CIRCULAR

This is to inform you that the Grievance cell committee meeting is proposed on 13.11.2018. All members are requested to attend the committee meeting without fail.

Thanking you

A.N.Uma

Dr. A. N. Uma,
M.Sc., M.Phil., Ph.D (Med Genetics), M.A., B.Ed (Eng).
Assoc. Prof., of Medical Genetics,
Vice Principal, Allied Health Sciences,
SBV University.

Copy to:
Grievance Cell Committee Members.

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Pondicherry-607- 402
www.sbvu.ac.in

Date: 13.11.2018

AHS MINUTES OF GRIEVANCE CELL MEETING

1. **Mentor:Dr.A.N.Uma**
   Dr. A. N. Uma, the Principal of Allied Health Sciences, Mahatma Gandhi Medical College & Research Institute. The first meet with the first year studer.ts. Students are instructed to maintain all the rules and regulation. Introduction and experience sharing with the senior students. Study curriculum intimated and briefly discussed with students.

   The following grievances were raised by our students
   - The students are requested to allot one common room in hospital for keep their bags during their clinical postings.
   - The students are requested to repair the AC in lecture hall.

2. **Mentor:Mr.Jerald**
   New students introduced with their mentor. Discussed about the mentor mentee meet. What is the use of the meet and the activities? Role of the students and mentor in the meet.

3. **Mentor:Mr.Sathishkumar**
   Mr. Sathish is the tutor of Anesthesia technology. Students introduction with mentor. Enquired about the extracurricular activities of the newly joined students and various types of innovative ideas which helps us for intercollegiate competitions.

   The following grievances were raised by our students
   - The students are requested to allot one common room for lunch.
   - Students asked to give coach for extracurricular activities

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4. **Mentor:Mrs.D.Sowmya**

Mrs. D. Sowmya is the tutor of Computer Science. Newly joined students intimated about the rules to be maintained in classroom. Proper dress code to be maintained.

The following grievances were raised by our students

- The students are need of Purified water facility near the lecture hall.
- They need fresher's day celebration along with their senior batch.

5. **Mentor:Mrs.P.Lavanya**

Mrs. P. Lavanya is the tutor in Microbiology. Students intimated about the Mentor Mentee Meet. Faculty discussed about the mental health of students. Special class arranged for students from the Dept. of Psychiatry to motivate the students which neutralizes the new college and syllabus fear and diversion of suicidal activities in student's mind.

The following grievances were raised by our students

- The students requested to conduct unit wise test and give some important questions in respective units.
- They requested to approach our university to provide scholarship for academic best students.

6. **Mentor:Mrs.S.Apoorvalakshmi&Ms.S.Sivapriya**

Mrs. S. Apoorvalakshmi and Ms. S. Sivapriya both are the tutor of Pathology. Mrs. Apoorvalakshmi was in leave so students of that batch merged under Ms. S. Sivapriya and mentor mentee meet conducted.

The following grievances were raised by our students

- The requested to allot holidays for second and fourth Saturday of every month.
- The students are requested to allot one common room for lunch

7. **Mentor:Ms.Sathiyapriya**

Ms. Sathyiapriya tutor in Dialysis technology. Students intimated about mentor mentee meet process, rules and regulations. What is the role of a mentor and mentee in this meet, the significance of meet and the how it's going to help us in academic and various aspects like extracurricular activities and cultural programs?

8. **Mentor:Ms.Tamizhkalaiarasi**

Ms. Tamizkalaiarasi is the tutor in English. Students introduced and intimated with basic rules. Motivated to join various academic and cultural events. To encourage them for

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participation in various competitionthis will help them for smooth study procedure and easy learning process.

Summary of November 2018 meet:

- Introduction about Mentor Mentee Meet
- Study curriculum discussed
- Rules and regulation to be maintained in class room and college Campus
- Motivation towards various academic and cultural program participation.
- Students mental status assessing and special class based on stress management conducted by the Dept. of Psychiatry.

A.N.Uma

Dr. A.N. Uma,
M.Sc., M.Phil., Ph.D (Med Genetics), M.A., B.Ed (Eng).
Assoc. Prof., of Medical Genetics,
Vice Principal, Allied Health Sciences.
SBV University.

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Pondicherry-607- 402
www.sbvu.ac.in

Date: 16.11.2018

Action taken report for meeting conducted on 13.11.2018

- The students are requested to allot one common room in hospital for keep their bags during their clinical postings.
  Vice Principal requested to concern department HOD to allot separate room for AHS students and also informed to MS sir, MGMCRI.
- The students are requested to allot one common room for lunch.
  Above the animal house, MGMCRI one common lunch hall allotted for Students.
- They need fresher's day celebration along with their senior batch.
  All faculties discussed with Vice principal madam and fixed the date on December month to conduct fresher's day for 2018 batch students.
- The requested to allot holidays for second and fourth Saturday of every month.
  Holiday should follow as per our university regulations.
- The students requested to conduct unit wise test and give some important questions in respective units.
  Informed the requisition to concern subject handling faculty to keep test regularly and give revision class once complete the full unit.
- They requested to approach our university to provide scholarship for academic best students.
  If the students performed well, our University will give money based on the economic background and student's academic performance.

A.N.Uma

Dr. A.N. Uma,
M.Sc., M.Phil., Ph.D (Med Genetics), M.A., B.Ed (Eng).
Assoc. Prof., of Medical Genetics,
Vice Principal, Allied Health Sciences,
SBV University.

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SBV/AHS/GCC/005

12.03.2019

CIRCULAR

This is to inform you that the Grievance cell committee meeting is proposed on 19.03. 2019. All members are requested to attend the committee meeting without fail.

Thanking you

A.N.Uma

Dr. A.N. Uma,
M.Sc., M.Phil., Ph.D (Med Genetics), M.A., B.Ed (Eng).
Assoc. Prof., of Medical Genetics,
Vice Principal, Allied Health Sciences.
SBV University.

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Copy to:
Grievance Cell Committee Members.

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www.sbvu.ac.in

Date : 19.03.2019

AHS MINUTES OF GRIEVANCE CELL MEETING

1. **Mentor:Dr.A.N.Uma**

Total 14 students joined the session. Students are satisfied with the aim and objectives of meet where it's an open platform to talk about what are the difficulties they are facing.

Students raised few issues about the classroom. After joining the class few students got mild respiratory infections continuously within few days and in most of the cases respiratory department from our hospital suspected may be some issue with the class room AC Ventilation.

2. **Mentor:Mr.Senthamilselvan**

Mr. Jerald, tutor of handed over the mentor mentee meet to Mr. C. Senthazilselvam as of now mentor of this group. So students newly introduced with new mentor.

Students discussed about some issues related with their departmental posting. It's not smoothly going. Students are not able to correlate their studies with the practical session in the hospital setup or in clinical laboratory.

3. **Mentor:Mr.Sathishkumar**

As a very interested person in extracurricular activities and sports activities Mr. Sathiskumar, mentor of this group discussed about the student's activity and updates. Students intimated about upcoming intercollegiate events and to circulate to others students to make large participation.

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Students also raised few issue about sports and cultural programs. For practicing various types of sports we need a regular time and coaching and along with this particular room for cultural like dance practicing with proper sound system.

4. **Mentor: Mrs.D.Sowmya**

Students feedback is very good about the Mentor Mentee Meet. Students from anesthesia technology are facing little problem about OT dress. It's difficult to manage from hospital setup daily. As of now as new students to particular dept. they are not aware of person to whom they should contact for OT dress preparation.

From the AHS office a person contacted and given contract for the OT dress preparation who ever students need the dress made up of a special material only used in our hospital setup.

5. **Mentor:Mrs.P.Lavanya**

Students are very interested to join mentor mentee session and attending the meet without fail. Students raised an issue based on syllabus and curriculum. Its little harder for them to grasp the whole content.

6. **Mentor: Mrs.S.Apoorvalakshmi**

Discussed about the outcome of First Internal Assessment result. What are the issues they faced during their first internal examination?

Few students reported that they are from Tamil medium so it will take little time to adjust with the content and studies. Other students reported that they want practical classes for more understanding and relate with the texts.

7. **Mentor:Ms.S.Sivapriya**

Its decided in this meet that more class test and assignments needs to perform for effective result in upcoming internal assessments. Students are satisfied for that which will give them the opportunity for more confident writing.

8. **Mentor:Ms.Sathiyapriya**

Students talked about to increase the length about the posting. Within 15 days or one week it's not possible to understand the work flow of the department. If total 30 working days so it can possible.

9. **Mentor:Ms.Tamizhkalaiarasi**

Senior batch Students requested to conduct all classes in afternoon session which will help them to get attached in clinical postings continuously. So its planned to reform the schedule to resolve the issue.

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Summary of March 2019 meet:

- Co-coordinator introduced for various courses for running the course smoothly.
- Demo practical observation classes arranged.
- Syllabus and curriculum based student's feedback discussion.
- Clinical postings working days' time increasing for more continuous days' attachment with department to understand the workflow.
- Internal Assessment result outcome discussed with individual students to understand their lacking in various subjects.

A.N.Uma

Dr. A.N.Uma,
M.Sc., M.Phil., Ph.D (Med Genetics), M.A., B.Ed (Eng).
Assoc. Prof., of Medical Genetics,
Vice Principal, Allied Health Sciences.
SBV University.

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www.sbvu.ac.in

Date: 25.03.2019

Action taken report for meeting conducted on 19.03.2019

- Vice Principal madam reported to maintenance department to look into this and students shifted to another lecture hall to continue the class session to prevent further infection in the students.
- Vice Principal madam informed to course coordinator along with this the faculty should be able to clarify students thirst about practical session and definitely to make a bridge in between the practical and theoretical gap junction
- Based on the students issue time given for practicing after 4PM but little difficult those who coming from far away, we are trying into this this matter how we can be able to fit in this. Mostly plan is going to on Saturday post lunch session. About the coaching we talked with PT sir, who will take care of them regularly in the afternoon session
- Based on that issue its planned to modify the syllabus from next year to some extent that can be more useful and applicable to their course related. Along with this its planned to continue the classes more audio visual and practical based and more interesting way presentation.
- Based on that issue Demo Practical Observation classes arranged and the issue resolved.
- We planned to conduct extra classes for how to write in exam for acquiring good marks and to take the examination paper presentation upto next level.
- Based on that issue of clinical postings from the next month its planned to increase the working days and repeated postings in various departments to understand the workflow.
-

A.N.Uma

Dr. A.N. Uma,
M.Sc., M.Phil., Ph.D (Med. Genetics), M.A., B.Ed (Eng).
Assoc. Prof., of Medical Genetics,
Vice Principal, Allied Health Sciences.
SBV University.

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FACULTY OF ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH - MGMCRI
(Deemed to be University)
Accredited by NAAC with 'A' Grade
Pondy-Cuddalore, Main Road,Pillaiyarkuppam,
Pondicherry-607- 402
www.sbvu.ac.in

SBV/AHS/GCC/006

04.06.2019

CIRCULAR

This is to inform you that the Grievance cell committee meeting is proposed on 11.06.2019. All members are requested to attend the committee meeting without fail.

Thanking you

A.N.Uma

Dr. A.N. Uma,
M.Sc., M.Phil., Ph.D (Med Genetics), M.A., B.Ed (Eng).
Assoc. Prof., of Medical Genetics,
Vice Principal, Allied Health Sciences.
SBV University.

Copy to:
Grievance Cell Committee Members.

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Pondicherry-607- 402
www.sbvu.ac.in

Date : 11.06.2019

AHS MINUTES OF GRIEVANCE CELL MEETING

1. **Mentor:Dr.A.N.Uma**

Final meet for this year session. Students requested for more extra classes for upcoming university examination. So that can be done after discussing with pre and para clinical departments and the issue can be solved.

Its discussed in this meet about rules and regulation about university theory and as well as practical exam too for upcoming university exam.

2. **Mentor: Dr. SenthamilSelvam**

Its decided in this meet to arrange doubt clearance class based on various subjects. Mostly practical related subjects. Students raised an issue on cleaning of class room on routine basis and to arrange a waste bin for better clean and healthy classroom.

Based on that issue cleaning and mopping dept. intimated. And its planned that waste bin inside the class room will not be good looking so it can have placed outside corridor and students are requested to use it.

3. **Mentor:Mr.Sathishkumar**

In this meet one issue raised that students need to increase more public relation and how to interact with the patient and motivational talk with patients and with patient party also.

So based on that issue its planned to resolve the issue that we have to talk with student development committee to conduct some student development program from that student will learn and get benefitted and which will take to another quality patient care level.

4. **Mentor:Mrs.D.Sowmya**

Students raised one issue in this meet to give them the permission for wearing colour dress on Saturday which will help them for washing purpose. Now itself we don't have no plan for that. Later on we will think onto this topic after discussing with higher authority. As of now that plan is withheld.

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5. **Mentor:Mrs.P.Lavanya**

In this meet its planned to conduct doubt clearance classes on various subjects for upcoming university examination. Students are very interested into this.

Students are also interested into various types scientific academic program and they want to do paper and poster presentation. So based on this we are making our connections to various colleges to get platform for students.

6. **Mentor:Mrs.S.Apoorvalakshmi**

Its planned to conduct revision classes and class tests to do more practice for upcoming examination. Also intimated to other departments to conduct the same.

7. **Mentor:Ms.S.Sivapriya**

In this meet its discussed about the writing of observational notebook for first year and log book for senior batches. Record book also have for senior batches which they have to complete get signed from concerned faculties.

8. **Mentor:Ms.Sathiyapriya**

Its discussed about their second internal assessment result outcome and clarify their doubts about marks distribution and preparation skills for examination and discussed about practical session how it can be more precise.

9. **Mentor:Ms.Tamizhkalaiarasi**

It this session its discussed about the elective classes. Few issue raised about that the classes are not done properly. So we have to resolve the issue and timing.

Summary of June 2019 meet:

- Concept of Doubt Clearing Classes.
- Classroom cleaning on routine basis.
- Log book, record book, observational note book getting sign intimation.
- Connecting to other medical colleges to get more scientific platform to promote our students.
- Electives classes monitoring.

A.N.Uma

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Pondicherry-607- 402
www.sbvu.ac.in

Date: 17.06.2019

Action taken report for meeting conducted on 11.06.2019

- Students raised an issue on cleaning of class room on routine basis and to arrange a waste bin for better clean and healthy classroom.
- Planning to conduct clinical orientation program from that student will learn and get benefitted and which will take to another quality patient care level.
- We informed the students that the interested students will present their poster and paper presentation in upcoming conferences or seminars.

A.N.Uma

Dr. A.N.Uma,
M.Sc., M.Phil., Ph.D (Med Genetics), M.A., B.Ed (Eng).
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MGMCRI/Office of the Dean/2019 07.06.2019

STUDENTS GRIEVANCE & REDRESSAL CELL OF MGMCRI 2019-2020

1. Prof. M. Ravishankar **Dean, MGMCRI**	**Chairman**
2. Prof. Seetesh Ghose Vice-Principal (Curriculum)	Member
3. Mr. Balamukundan.S, Sr. Personnel Manager	Member
4. Mrs. Asha Suresh Babu GM (Admin)	Member
5. Marie Bernabette Josephine	Senior Student Counselor
6. Prof. Partha Nandi VP (Students)	Member Secretary
7. Mr. Sri Sudhan. S Vice-President (Student Council)	Member

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PUDUCHERRY - 607 402.

Student Grievance and Redressal Cell

Strategic perspective plan 2019-2020

S. No.	Plan	Strategy	Target Calendar
1	To ensure effective ways for the students to submit their grievances and maintain confidentiality	1. Collection of grievances through suggestion boxes, online portal and via Email 2. Familiarize the students about the different modes of submission of grievances by organizing sessions, or through circulars, or by displaying posters at prominent places inside the campus	Throughout the year Twice in a year
2	To address the complaints immediately and effectively	1. Student Grievance and Redressal cell committee will scrutinize and forward to the complaint to the concerned committee for immediate action within a stipulated time 2. Organizing periodical review meetings of the committee to take steps and solve the recurrent complaints in an efficient manner	As and when required Twice in a year

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MAHATMA GANDHI MEDICAL COLLEGE & RESEARCH INSTITUTE MGMCRI

Office of the Dean MGMCRI <deanery@mgmcri.ac.in>

Bathroom Geyser needs repair for room G34 Boys Hostel .. pending since last 3 months

1 message

MAHATMA GANDHI MEDICAL COLLEGE & RESEARCH INSTITUTE
OFFICE OF THE DEAN
5092
21 SEP 2019
PONDICHERRY

Kapil Nandrajog <kapil@tatasteel.com>
To: "deanery@mgmcri.ac.in" <deanery@mgmcri.ac.in>
Cc: "vpsa@mgmcri.ac.in" <vpsa@mgmcri.ac.in>

Fri, Sep 20, 2019 at 5:34 PM

Dear Sir

This is to bring to your notice that the Geyser of Boys Hostel -II room number G-34 is not working since last 3 months

Complaint has been logged with the hostel warden a number of times however the repair of the Geyser is still pending.

Myself had personally met the warden on Monday (16th September) with the request and was informed that a new geyser needs to be installed and that procurement of the same is pending.

On Wednesday (18th September) the room keys were requested and handed over to the authorities for repairs but again till today nothing has happened.

I am informed that both the electrician and the plumber are shifting the responsibilities to one another.

Since I see no resolution to the concern I am forced to raise this issue with you and VP (Students).

Would request to kindly look into the matter and instruct the suitable authorities to repair the bathroom geyser as soon as possible as the weather has become cooler.

Regards

Copy to the Maintenance Dept. for necessary action. Kindly to give explanation.

Kapil Nandrajog

Sr. Manager Sales Planning (HR),Steel M&S

Tata Steel Limited

Tata Centre | 43, J L Nehru Road | Kolkata 700 071 | India
Mobile +91-9231081678 Landline +91-7596089160

kapil@tatasteel.com | http://www.tatasteel.com

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Hostel file

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MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH INSTITUTE

OFFICE OF DEAN

SBV/MGMCRI/GRC/009

CIRCULAR

29/11/2019

Student Grievance and Redressal Cell Committee Meeting

The Student Grievance and Redressal Cell Committee meeting shall be held on **04.12.2019** (Wednesday) at 3pm in the Conference hall, Dean's Chamber, College Block, MGMCRI.

All the members are requested to attend the meeting without fail

The Agenda of the meeting is as follows

SL NO	AGENDA
1.	Calling of meeting to order
2.	Quorum confirmation
3.	Apologies if any
4.	Minutes of the previous meeting
5.	Approval of the minutes of previous meeting
6.	Review of pending action items
7.	A) To discuss about the students grievances received
8.	Any point from the floor
9.	Closure of meeting

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THE STUDENT GRIEVANCE AND REDRESSAL CELL COMMITTEE MEETING

04.12.2019

ATTENDANCE OF THE MEMBERS

1. Prof.M.Ravishankar, Dean
2. Prof.Seetesh Ghose, Vice Principal (Curriculum)
3. Mr.Balamukundan S, Sr.Personnel Manager
4. Mrs.Asha Suresh Babu, (GM Admin)
5. Mrs.Marie Bernabette Josephine
6. Prof.Partha Nandi, Vice Principal (Students)
7. Mr.Srisudhan S, Vice President (Student Council)

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Students Grievance and Redressal Cell Committee

ACTION TAKEN REPORT

Based on the meeting held on **04.12.2019** the following action has been taken for the grievances received from the students

1. The complaint about the improper functioning of the geyser in the hostel has been forwarded to the Maintenance department with the recommendation to take immediate action and resolved the issue.
2. 49 undergraduate students have submitted their grievances towards the evaluation of theory papers and the same has been forwarded to the Controller of examination, SBV for further action.

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Mahatma Gandhi Medical College and Research Institute, Pondicherry 607402

Minutes of the meeting of the Students Grievance and Redressal Cell Committee held on **04.12.2019** (Wednesday) at 3pm in the Conference hall, Dean's Chamber, MGMCRI.

SL	AGENDA		
1	Calling of meeting to order	Dean - Chairman	
2	Quorum confirmation	Yes	
3	Apologies if any	Nil	
4	Approval of the minutes of previous meeting	Yes	
5	Pending action	Nil	
6		**DISCUSSION POINTS IF ANY**	**RESOLUTION & RESPONSIBILITY**
a.	Discuss about the grievances received	49 theory examination evaluation related issues were received	Forwarded to the COE, SBV for further action
		Hostel related issues - Geyser not repaired even after making complaints repeatedly through warden	Informed to Maintenance Department to take necessary action immediately and resolved the issue
7	Any point from the floor	NIL	
8	Plan for next meeting	June 2nd week	
9	Closure of meeting	Chairman of the committee thanked all the members Meeting was closed at 4pm	

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KASTURBA GANDHI NURSING COLLEGE
SRI BALAJI VIDYAPEETH, SBV CAMPUS
Pillaiyarkuppam, Puducherry- 607 402.

06/09/19

Grievance Redressal Committee

Kasturba Gandhi Nursing College has constituted Grievance Redressal Committee for the academic year 2019-2020 with the following members

Dr. Renuka K Principal 0413-2615809'Ext. 511 09486537848, kgnc2008@yahoo.com	Convener
Mrs Prabavathy S Asso. Professor, Dept. of Mental Health Nursing 09942936944, prabavathy111@gmail.com	Co-Convener
Mrs. Jayanthi K Asst. Professor, Dept. of Mental Health Nursing 09629684131, sanjayanthi1328@gmail.com	Member Secretary
Mrs.Poongodi V Asst.Professor, Dept. of Obstetrics and Gynaecology 09585340354, sudharsaivenkat77@gmail.com	Member
Mrs. Manopriya V Asst. Professor, Dept. of Medical Surgical Nursing 09840121076, manopriya.vijayan@gmail.com	Member
Mrs. Aruna Devi M Asst. Professor, Dept. of Community Health Nursing 08870713858, arunatanushka@gmail.com	Member
Mrs. Sherin Nithya S Asst. Professor, Dept. of Child Health Nursing 09677025457, sherinnithyaa@gmail.com	Member
Mr. Naveen. R B.Sc(N) IV Year	Student member
Ms. Subbalakshmi. B B.Sc(N) IV Year	Student member
Ms. Sindhuja. G B.Sc(N) III Year	Student member

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6/9/19
(Dr. RENUKA K)
PRINCIPAL
Prof. Dr. RENUKA K
PRINCIPAL
Kasturba Gandhi Nursing College
Pillaiyarkuppam, Puducherry-607 402

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CIRCULAR FOR MEETING

KASTURBA GANDHI NURSING COLLEGE

Office of Principal /KGNC/Griev/2019 **Date: 04.12.19**

Sub: Call for Meeting– Grievance Redressal Committee on 07.12.2019 at 11.30 a.m. – 12.00 Noon, at Discussion Hall, KGNC

All the committee members are requested to attend.

- The Agenda of the meeting is as follows.

S.No	AGENDA	
1.	Calling of meeting to order - Yes	
2.	Quorum confirmation - Yes	
3.	Apologies if any	-
4.	**Minutes of the previous meeting** **Grievance Redressal Committee Meeting** • Plastic waste Campaign. • Ayudha Pooja Celebration • The session was open to the students to come up with the grievances.	• Principal Mam & students discussed about the Plastic waste free Zone - KGNC. • Students discussed regarding Ayudha Pooja Celebration – 05.10.19 • No grievances
5.	Approval of the minutes of previous meeting	Yes
6.	**New matters/agenda** Grievance Redressal Committee Meeting	
7.	Any point from the floor -	
8.	Closure of meeting -	

Signature of the Member Secretary:

Date: 4/12/19

Signature of the Principal Cum Convener:

Date: 4/12/19

PROF.DR.RENUKA.K.M.Sc(N).,PH.D.
PRINCIPAL
Kasturba Gandhi Nursing College
Pillaiyarkuppam, Puducherry-607 402

REGISTRAR
SRI BALAJI VIDYAPEETH
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KASTURBA GANDHI NURSING COLLEGE

leeting of the Grievance Redressal Committee for KGNC convened on 07.12.2019 at 11.30 a.m. – 12.00 Noon, at Discussion Hall, KGNC

MINUTES OF THE MEETING

O.	AGENDA	DISCUSSION POINTS IF ANY	RESOLUTIONS & RESPONSIBILITY
	Calling of meeting to order	Yes	
	Quorum confirmation	Yes	
	Apologies if any	-	
	Approval of the minutes of previous meeting	Yes	
	Pending action	-	
	New Matters/Agenda		
	Grievance Redressal Committee Meeting • Women empowerment Programme • 70th Constitution Day celebration • Christmas & New Year Celebration • The session was open to the students to come up with the grievances.	• Discussed regarding Women empowerment Programme - 09.12.19 • Principal discussed regarding events of 70th Constitution Day celebration 19.12.19 • Students Discussed regarding Christmas & New Year Celebration – 21.12.19 • No grievances	Principal Mam noted the Agenda
	Any point from the floor	-	
	Plan for next meeting	January 2020	
	Closure of meeting	The meeting came to an end by thanking all the members present at 12.00 Noon	

Signature of the Member Secretary: 9/12/19
Date: 9/12/19

Signature of the Principal Cum Convener: 9/12/19
Date:

Prof.Dr.RENUKA.K. M.Sc(N)., Ph.D.
PRINCIPAL
Kasturba Gandhi Nursing College
Pillaiyarkuppam, Puducherry-607 402

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CIRCULAR FOR MEETING

KASTURBA GANDHI NURSING COLLEGE

Office of Principal /KGNC/Griev/2019 **Date: 01.10.19**

Sub: Call for Meeting– Grievance Redressal Committee on 03.10.2019 at 3.30 – 4.00 PM, at Dr. Muthulakshmi Reddi Hall, MGMCRI College Block

All the committee members are requested to attend.

- The Agenda of the meeting is as follows.

S.No	AGENDA	
1.	Calling of meeting to order - Yes	
2.	Quorum confirmation - Yes	
3.	Apologies if any	-
4.	**Minutes of the previous meeting** • Copyright & Patents. • SNA subscription • compensation duty & Leave	• Principal Mam discussed regarding Copyright & Patents. • Principal instructed the students to give SNA subscription for every month. • Student ask for half compensation duty, Mam refuse that compensation duty due to the mandatory as per the INC Norms • Mam told to student don't take Leave (students can take leave only for reasonable and unavoidable situations)
5.	Approval of the minutes of previous meeting	Yes
6.	**New matters/agenda** Grievance Redressal Committee Meeting	
7.	Any point from the floor -	
8.	Closure of meeting -	

Signature of the Member Secretary: 1/10/19

Signature of the Principal Cum Convener: 1/10/19

Prof.Dr.RENUKA.K, M.Sc(N)., Ph.D.
PRINCIPAL
Kasturba Gandhi Nursing College
Pillaiyarkuppam, Puducherry-607 402

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KASTURBA GANDHI NURSING COLLEGE

[eeting of the Grievance Redressal Committee for KGNC convened on 03.10.2019 at 3.30 – 4.00 PM, at Dr. Muthulakshmi Reddi Hall, MGMCRI College Block

MINUTES OF THE MEETING

S. NO.	AGENDA	DISCUSSION POINTS IF ANY	RESOLUTIONS & RESPONSIBILITY
1	Calling of meeting to order	Yes	
2	Quorum confirmation	Yes	
3	Apologies if any	-	
4	Approval of the minutes of previous meeting	Yes	
5	Pending action	-	
6	**New Matters/Agenda**		
	Grievance Redressal Committee Meeting • Plastic waste Campaign. • Ayudha Pooja Celebration • The session was open to the students to come up with the grievances.	• Principal Mam & students discussed about the Plastic waste free Zone - KGNC. • Students discussed regarding Ayudha Pooja Celebration – 05.10.19 • No grievances	Principal Mam noted the Agenda
7	Any point from the floor	-	
8	Plan for next meeting	December 2019	
9	Closure of meeting	The meeting came to an end by thanking all the members present at 4.00 pm.	

Signature of the Member Secretary: 3/10/19

Date: 3/10/19

Signature of the Principal Cum Convener: 3/10/19

Date:

Prof.Dr.RENUKA.K.M.Sc(N),Ph.D.
PRINCIPAL
Kasturba Gandhi Nursing College
Mahatma Gandhi Medical College & Hospital Campus
Pillaiyarkuppam, Puducherry-607 402

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Dean/Gen-Cir/2018/231 **Date: 19.11.2018**

Circular

As per the directives of University Grants Commission (UGC), **Grievance Redressal Committee** (students) of Shri Sathya Sai Medical College & Research Institute has been reconstituted for the Academic Year 2018 – 2019 as follows,

Dr. P. F. Kotur — Chairman
Dean
94481 30159, dean@sssmcri.ac.in

Dr. A. Nasreen Begum — Member
HoD & Prof. of General Medicine
98415 59853, generalmedicine@sssmcri.ac.in

Dr. Mohamed Ismail — Member
HoD & Prof. of General Surgery
94430 92999, generalsurgery@sssmcri.ac.in

Dr. A. Kalaivani — Member
Prof. of Community Medicine
95000 29829, drkalaimdspm@gmail.com

Dr. Nimaljen Netto
CRRI

Dr. S. Gurumani — Member Secretary
HoD & Prof. of ENT
94446 51172, ent@sssmcri.ac.in

Dean 19.11.2018

To:

All the above members.

Copy to:

- Hon'ble Vice Chancellor
- Registrar SBV
- VPs, MS
- HoDs

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref.No:162/ME-1/SSSMC/2020 **Date: 01.01.2020**

Order

In a partial modification in the circular issued from the office of the Dean vide Ref No: Dean/Dean-Cir/2018/231 dated: 19.11.2018, the **Grievance Redressal Committee** (Students) of Shri Sathya Sai Medical College & Research Institute is reconstituted with the following members for the Academic year 2020 – 2021.

Dr. Sukumaran Annamalai Dean 9445455554, dean@sssmcri.ac.in	Chairman
Dr. Anusa. A M Asso. Prof. of Psychiatry 99941 67035, anusamd@gmail.com	Member Secretary
Dr. Venkatesh Sugantharaj Prof & HoD of Ophthalmology 98400 68591, ophthalmology@sssmcri.ac.in	Member
Dr. Saurabh Shirvastava Prof. of Community Medicine 98842 27224, drshrishri2008@gmail.com	Member
Dr. Sathialakshmi. A Prof & HoD of Anatomy 98402 24218, anatomy@sssmcri.ac.in	Member
Dr. Preethi. P CRRI (January 2020 Batch)	Member

This modified order comes with effect from 01.01.2020

Dean 01/2020

To:
- Individuals

Copy submitted for information to:
- Chairman (Mail)
- Chairperson (Mail)
- Registrar (Mail)

Copy to:
- Dean (Hospital) - (Mail)
- Medical Superintendent (Mail)
- VP – Curriculum & VP – Student Affairs (Mail)
- All HoDs – for information (Mail)
- Deputy Medical Superintendent - for information (Mail)
- Nursing Superintendent - for information (Mail)
- Notice Boards: College, Hospital & Hostels
- File

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Dean 01/2020

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie- Red/2019/03 **12/08/2019**

Circular

The members of the student Grievance Redressal Committee are invited for the meeting called to address the student grievances on 19/08/2019 at 10 AM at the College Council Hall. The committee members are requested to attend the same.

Srivastava
Dean
for

Copy to

VP- Student Affairs

Dr.A.Kalaivani

Dr.Mohamed Ismail

Dr.Nasreen Begum

Dr.S.Gurumani

Mr.NimaljenNetto

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE 2019

Minutes of the Meeting

Date: 19/08/2019
Time: 2.00PM -2.30 PM
Venue: College Council Hall

The minutes of the previous meeting were approved

The following issues were discussed

S No	Agenda	Discussion	Responsibility
1	Lift in the hostel is not working	The maintenance department is instructed to the needful	Maintenance department Hostel warden
2	Timing for bus transport in the evenings	The students using the college bus to commute are instructed to be on time. The bus will depart from the campus by 4.15 PM.	Transport manager

Members

S.No	Name	Designation	Role
1	Dr.P.F.Kotur	Dean SSSMCRI	Chairperson
2	Dr.A.Kalaivani	Prof &HoD of Community Medicine	Member Secretary
3	Dr.Mohamed Ismail	Prof &HoD General Surgery	Member
4	Dr.Nasreen Begum	Prof &HoD of General Medicine	Member
5	Dr.S.Gurumani	Prof. &HoD of ENT	Member
6	Mr .NimaljenNetto	Student	Member

Srivastava
DEAN
fw

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENTS GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT

The following issues were discussed in meeting held on 19/08/2019

1. Lift in the hostel is not working

The lift has been repaired and is now working

2. Timing for bus transport in the evenings

The transport manager has been instructed to start the bus only by 4.20 PM and a circular has been issued in this regard to the transport manager

Srivastava
Dean
for

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

From

M. Darshini,
Final year MBBS,
SSSMCRI

TO

Student Grievance Redressal comitte,
SSSMCRI,

Respected Sir, Medam,

Sub: Regarding lift in the hostel

I kindly request you to take a look and do the needful since the lift in the hostel is not working and it is difficult for those staying on top floors. without proper lift facility.

Thanking you

Yours faithfully,

28.07.2019

Rectified

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

From

N.S. Rajashree
Final year MBBS,
SSSMCRI

To

Student Grievance Redressal Comitte
SSSMCRI.

Respected Sir, Madam,

Sub: Timings for bus transport

Since the bus timings are not fixed and bus starts early in evenings it is difficult for us to board the bus early as the classes gets over by 4.00pm. Kindly look into this and make necessary arrangements.

Thanking you

Yours faithfully

Rajashree

02.08.2019

Noted

REGISTRAR
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gen-cir/2019/ 179 **Date:24/08/2019**

Circular

The students who utilize the transport facility provided by the college are informed that the college bus will depart sharply by 4.20 PM from the college block. The transport manager is directed to monitor the same and instruct the bus drivers to wait till 4.20 PM for departure.

REGISTRAR
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Srivastava
DEAN

Copy to

The Transport Manager

Student's Notice board

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gric- Red/2019/04 19/10/2019

Circular

The members of the student Grievance Redressal Committee are invited for the meeting called to address the student grievances on 20/10/2019 at 10 AM at the College Council Hall. The committee members are requested to attend the same.

Dean

for

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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Copy to

VP- Student Affairs

Dr.A.Kalaivani

Dr.Mohamed Ismail

Dr.Nasreen Begum

Dr.S.Gurumani

Dr.NimaljenNetto

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

A Meeting was convened on 20/10/2019 at 10.00 at college council room.

MINUTES OF THE MEETING

SL. NO.	AGENDA	DISCUSSION POINTS IF ANY	RESOLUTIONS & RESPONSIBILITY
1	Calling of meeting to order	*Dean and members of student redressal committee met to discuss the grievances received from the students.*	-
2	Quorum confirmation	-	-
3	Apologies if any	NIL	-
4	Approval of the minutes of previous meeting	-	-
5	Pending action	NIL	-
6	**New Matters/Agenda**		
a.	Provision of transportation facility between college and hospital.	Feasibility of using battery operated vehicle for students to reach hospital after lecture classes in the morning was discussed.	Transport manager.
b.	Lift not working in boys hostel.	Dean instructed maintenance department to rectify the fault at the earliest.	maintenance department
c.	Providing tea during night for students at exam time.	It was discussed about providing tea to exam going students during night hours on study holidays and university examinations. Dean instructed kitchen in charge to look into this issue.	Kitchen in charge

REGISTRAR
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d.	Waiting time for bus at designated places.	Drivers will be instructed by the transport in charge to wait at the designated waiting points till the boarding time .	Transport manager

Compiled by- Dr.S.Gurumani
Member Secretary

Endorsed by-
Dean. for

Attendance of the members

Meeting was ended on at 11AM, at college council room, SSSMCRI

SL.NO	MEMBERS PRESENT	DESIGNATION	SIGNATURE	APOLOGIES IF ANY
1.	Dr.P.F.Kottur	Dean	-Sd-	
2.	Dr.S.Gurumani	Prof. & HoD of ENT, Member Secretary	-Sd-	
3.	Dr. A.Nasreen begam	Professor of General Medicine. Member	-Sd-	
4.	Dr.Mohamed Ismail	Prof & HoD General Surgery. Member	-Sd-	
5.	Dr.A.Kalaivani	Prof & HoD of Community Medicine. Member	-Sd-	
Special invitees				
6.	Dr. Abilash S C,	Vice Principal Student Affairs	-Sd-	
7.				

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

ACTION TAKEN REPORT

Date: 13/11/2019

Issue No 1. Provision of transportation facility between college and hospital.

The battery car was provided for students to commute between college and hospital

Issue No 2. Lift not working in boys hostel.

The lift in the boy's hostel was serviced and is functional now

Issue No 3 .Providing tea during night for students at exam time.

The kitchen incharge has been instructed by Dean to provide tea by around 10.00 PM in both boys and girls hostel during study holidays and university exam time.

Issue no 4: Waiting time for buses at the designated places

The drivers and the transport manager have streamlined these issues and are adhering to the stipulated timeline. A circular has been issued by Dean instructing strict compliance in this regard.

Srivastava
Dean

for

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

From ;

9 October 2019

LOKESH . S (2015 Batch)
Final year MBBS
SSSMCRI

TO ;
The student Grievances Redressal Committe
SSSMCRI

Respected Sir/madam ;

Subject : To provide Transport facility from college to Hospital for commute after morning lecture class .

-> I Request you to kindly provide facility for commuting from college to Hospital after morning lecture class ; as there is no such facility it is very useful for us to commute from College to Hospital .. so ; kindly do the Needful

Thanking You

Yours faithfully
Lokesh . S

Noted & Forwarded

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

9 October 2019
Ammapettai

260

From:-

S. Padmesh (2015 Batch)

Final year MBBS

SSSMCRI

To :

The student Grievances Redressal committe;

SSSMCRI

Respected sir/madam :

Subject:. Elevator problem in Boys Hostel

⇒ I Request you to kindly see the problem in Elevator in Boys Hostel ; which hasn't working for past 7days ; It is very difficult for us without Elevator facility. So please see to the underlying problem in Elevator Facility and kindly do the Needful.

Thanking you :

yours faithfully

(PADMESH.S)

REGISTRAR
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Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

25 October 2019

Ammapettai

Note notified

A. VARUN ('2015 Batch)
FINAL YEAR MBBS
SSSMC & RI

To,
THE Student Grievances Redressal Committe.
SSSMC & RI.

Respected Sir, madam,

Subject: To provide tea for final year students during Exam in night time.

This letter is to request you to provide tea in hostel during night time for final year Students during model & University exam. I hope & request you to do needful.

Thanking You

Yours Sincerly

Oct 15 2019
Ammapettai.

Noted & Forwarded to

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/ Gen- cir/ 2019/191

Date: 09/11/2019

Circular

In accordance to the representation from the students, during study holidays and exam time, tea will be provided in Boy's and Girl's hostel at 10.30 PM. The kitchen in charge is to make necessary arrangements for the same.

DEAN

REGISTRAR
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Copy to

The Kitchen Incharge

The Hostel Warden – Boy's hostel

The Hostel Warden – Girl's hostel

Student's Notice board

Srinivasan (2018 batch),

2nd year MBBS.

SSSMCRI.

To

The Student grievance redressal committee

SSSMCRI.

Respected Sir / Madam,

Sub: To. Follow the correct bus timings in the morning.

I am a day scholar coming to college by OMR route. Bus driver are not following the timings in the morning. Bus leaves the stop much earlier than the stipulated time, so I am unable to board the bus please do the needful.

Yours truly

10.10.2019.

Noted & Forwarded

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/ Gen- cir/ 2019/192

Date: 09/11/2019

Circular

The transport manager is to strictly instruct the bus drivers to stop in the designated bus boarding points for students and to wait till the scheduled time. The drivers are to strictly adhere to the timings

DEAN

Copy to

The Transport manager

Student's Notice board

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie- Red/2020/01

10/01/2020

Circular

The members of the student Grievance Redressal Committee are invited for the meeting called to address the student grievances on 10/01/2020 at 10 AM at the College Council Hall. The committee members are requested to attend the same.

Dean

Copy to

Dr.Abilash,VP- Student Affairs

Dr.A.Kalaivani, VP- Curriculum

Dr. Anusha, Associate Professor, Psychiatry

Dr. Venkatesh Sugantharaj, Professor, Ophthalmology

Dr.Sathialakshmi, Professor, Anatomy

Dr.Saurabh Srivastava, Professor, Communityn Medicine

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

A Meeting was convened on 11.01.2020 at 10.00 at college council room.

MINUTES OF THE MEETING

SL. NO.	AGENDA	DISCUSSION POINTS IF ANY	RESOLUTIONS & RESPONSIBILITY
1	Calling of meeting to order	*Dean and members of student redressal committee met to discuss the grievances received from the students.*	-
2	Quorum confirmation	-	-
3	Apologies if any	NIL	-
4	Approval of the minutes of previous meeting	-	-
5	Pending action	NIL	-
6	New Matters/Agenda		
a.	Request for college bus to stop at the Puravankara apartments for students pick up and drop.	Following the request from First MBBS student , transport in charge to be informed to include a additional bus stop in the bus plying in the Old mahapalipuram road at the requested site .	Transport in charge.
b.	Providing extra slippers for students attending operation Theaters.	Dean had directed the Purchase department to order 10 pairs of slippers for the benefit of the students entering the Operation Theaters	Purchase department

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c.	Provision of disposable gloves in the dissection Hall	Dean had directed the Purchase department to order 10 boxes of disposable gloves for the benefit of the students in the dissection Hall.	Purchase department
d.	Regular Cleaning and Maintanance of washrooms in the college.	The Dean directed the Housekeeping in charge to maintain registers for each department. Supervisors were advised to closely follow up.	Housekeeping in charge, Supervisors

Compiled by: Dr.Anusha
Member Secretary

Chairperson: Dr.Sugumaran Annamalai,
Dean

Attendance of the members

Meeting was ended on at 11AM, at college council room, SSSMCRI

SL NO	MEMBERS PRESENT	DESIGNATION	SIGNATURE	APOLOGIES IF ANY
1.	Dr. Sugumaran Annamalai	Dean	-Sd-	
2.	Dr. Anusha	Asso. Prof. of Psychiatry, Member Secretary	-Sd-	
3.	Dr. Venkatesh Sugantharaj	Prof &HoD of Ophthalmology , member	-Sd-	
4.	Dr.Sathialakshmi	Prof &HoD of Anatomy, member, Member	-Sd-	
5.	Dr.Saurabh Srivastava	Prof. of Community Medicine, Member	-Sd-	
6.	Preethi	CRRI	-Sd-	
Special invitees				
7.	Dr. Abilash S C,	Vice Principal Student Affairs	-Sd-	
8.				

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

ACTION TAKEN REPORT

Date: 24/01/2020

Issue 1. Request for college bus to stop near Purvankara apartments, Keelambakkam for the students pick up and drop.

A circular has been issued from Dean to the transport department to include a new pick up point near Purvankara apartments, Keelambakkam.

Issue 2. Providing extra slippers for Students attending the Operation theater.

Extra pairs of slippers purchased and made available in OT complex for usage by students

Issue 3.Provision of disposable gloves in the dissection Hall

Extra glove boxes purchased and Department Of Anatomy to maintain buffer stock of 2 boxes.

Item4. Regular Cleaning and Maintenance and of washrooms in the college.

The housekeeping department are regularly cleaning the washrooms , 3 times a day, supervised by housekeeping incharge.

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Dean

2/1/20.

From

Preethi.

Iyyal HRBS.

To

The students grievances Redressal committee,

SSSMCRI.

Respected Sir/Madam,

Sub :- Request for college bus to stop at Palavankala apartments at Kelambakkam, OMR.

I kindly request you to arrange for a bus stop at Palavanka apartments at Kelambakkam, OMR, as I am a day scholar residing at at Kelambakkam.

Yours sincerely.

Noted & Recorded.

REGISTRAR
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(Deemed University u/s 3 of UGC ACT, 1956)
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gen- cir/ 2020/ 18

Date: 21/01/2020

Circular

The transport manager is directed to include a new boarding point near Purvankara Apartments, Keelmbakkam as per the request given by our students from February 2020.

DEAN

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Copy to

The Transport Manager

The Accounts Department

From :

LOKESH . S . C 2015 Batch

Final year MBBS

SSSHCRI

To ; The student Grievances Redressal committee

SSSHCRI,

Respected Sir / Madam,

Sub : Providing extra slippers at operation theater.

As we are posted in a general surgery dept we need to attend operation theater footings. Since there are no adequate OT slippers for students.

Kindly provide us the same

Yours faithfully,

5/1/20.

Noted & Rectified.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

03/01/2020

From,
Miss. Kavya Pradha,
I - MBBS, SSSMCRI.

To
The Students Grievances Redressal Committee,
SSSMCRI.

Respected sir/mam,

Sub: To provide disposable gloves in dissection hall.

The disposable gloves provided in the dissection hall. at times gets torn or sometimes not available in adequate numbers. Kindly provide adequate number of disposable gloves in dissection hall.

Thanking you,

Yours sincerely,

Noted & Refitted

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

From,

Prasymol. C2016 Batch)

SSSMCRI

To

The Greivance Redressal Committee,

SSSMCRI

Respected sir/mam,

subject: Cleanliness of washrooms in college.

The restroom facilities in collegeblock requires more frequent cleaning. Kindly look into the issue and do the needful.

Thanking you,

yours truly,

Prasymol

05/01/2020

Immapettai

Noted & forwarded.

Joya
Rectified

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Extra gloves in dissection hall

REGISTRAR
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Grie- Red/2020/02

05/03/2020

Circular

The members of the student Grievance Redressal Committee are invited for the meeting called to address the student grievances on 05/03/2020 at 10 AM at the College Council Hall. The committee members are requested to attend the same.

Dean

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Copy to

Dr.Abilash,VP- Student Affairs

Dr.A.Kalaivani, VP- Curriculum

Dr. Anusha, Associate Professor, Psychiatry

Dr. Venkatesh Sugantharaj, Professor, Ophthalmology

Dr.Sathialakshmi, Professor, Anatomy

Dr.Saurabh Srivastava, Professor, Communityn Medicine

SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE

Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

A Meeting was convened on 5.03.2020 at 10.00 AM at college council room.

MINUTES OF THE MEETING

SL. NO.	AGENDA	DISCUSSION POINTS IF ANY	RESOLUTIONS & RESPONSIBILITY
1	Calling of meeting to order	*Dean and members of student redressal committee met to discuss the grievances received from the students.*	-
2	Quorum confirmation	-	-
3	Apologies if any	NIL	-
4	Approval of the minutes of previous meeting	-	-
5	Pending action	NIL	-
6	**New Matters/Agenda**		
a.	1. **Additional set of uniform for the students.**	The students especially the first year MBBS students requested for an additional set of uniform. The institution has already supplied three sets of uniform to the first-year students and when they move on the second year the different color uniform will be given which are supposed to wear till final year. However, since few students have asked an additional set of uniform it was decided that, whoever requires additional set of uniform should represent individually and the same will be issued on payment basis.	Administrative officer will be responsible for this issue and Vice –Principal will have to follow up.
b.	**Nonfunctioning of the street lights:**	Few lights on the way from hostel to main gate are not working because of which students are facing difficulties	Maintenance department and electrician to address immediately.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC Act)
Accredited by NAAC with 'A'
NH 45-A, Pillaiyarkuppam, Pondicherry

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		during night.	
c.	The issues related to hostel with regard to regular cleaning of corridors, disposal of waste.	It was decided that the hostel supervisors should do regular follow up of all the above matters and bring to the notice of wardens and to the Dean if any delay in action.	Wardens and supervisors should closely follow up.
d.	Proper functioning of fans, tube light in the hostel room	Proper functioning of fans and tube lights to be ensured in both the hostels and issues related to this needs to be addressed at the earliest by electricians, maintenance dept. This has to be monitored by Wardens.	Electricians, maintenance dept. Wardens.

Compiled by- Dr. Anusha

Member Secretary

Chairperson: Dr.Sugumaran Annamalai,

Dean

Attendance of the members

Meeting was ended on at 11AM, at college council room, SSSMCRI

SL.NO	MEMBERS PRESENT	DESIGNATION	SIGNATURE	APOLOGIES IF ANY
1.	Dr.Sugumaran Annamalai	Dean	-sd-	
2.	Dr. Anusha	Asso. Prof. of Psychiatry, Member Secretary	-sd-	
3.	Dr. Venkatesh Sugantharaj	Prof &HoD of Ophthalmology , member	-sd-	
4.	Dr.Sathialakshmi	Prof &HoD of Anatomy, member, Member	-sd-	
5.	Dr.Saurabh Srivastava	Prof. of Community Medicine, Member	-sd-	
6.	Dr. Preethi	CRRI	-sd-	
Special invitees				
7.	Dr. Abilash S C,	Vice Principal Student Affairs	-sd-	
8.				

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

STUDENT GRIEVANCE REDRESSAL COMMITTEE 2019-2020

12/03/ 2020

ACTION TAKEN REPORT

Issue 1: Additional set of Uniform.

The Administrative office has been instructed by Dean to issue additional set of uniforms after the students furnish the receipt of payment of extra money for uniforms. To procure additional set of uniform and to provide the students as and when required.

Issue 2: Nonfunctioning of the street lights:

The non functioning street lights have been replaced

Issue 3: Regular cleaning of corridors and disposal of waste in Hostels

Hostels are being regularly cleaned by the housekeeping department. The Wardens are regularly checking the same. Registers to be kept for each department (housekeeping, maintenance, electrical) and hostel wardens are maintaining the same.

Issue 4.Proper functioning of fans and tube light in the hostel room

The electrical issues in the hostel are addressed within a day or two.

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Dean

From.

Sangeetha,

3rd year MBBS.

2020 batch.

SSSMCRI.

To

The students grievances committee.

SSSMCRI.

Respected Sir / Madam,

Sub :- Additional set of uniform.

Kindly provide us with additional set of uniforms as I am finding it difficult to manage with existing uniform.

Thanking you, Yours truly.

26.2.2020.

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SHRI SATHYA SAI MEDICAL COLLEGE AND RESEARCH INSTITUTE
Ammapettai, Nellikuppam Post, Kancheepuram District – 603108.

Ref no: Dean/Gen-Cir/2020/18

10/03/2020

Circular

This is to bring to your notice that additional set off uniforms will be provided on paying the extra amount for the same in the Accounts Department. The additional set of uniforms can be collected from Dean's office after the payment.

DEAN

REGISTRAR
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Copy to

The Account's Department

The Boy's hostel

The Girl's Hostel

Students Notice Board

Dean's Office

From

Tamil Oriya,

Final year MBBS

SSSMCRI.

To Student ~~Red~~ Grievances Redrelal committee,

SSSMCRI.

Respected Sir / Madam,

Sub :- Regular cleaning of corridor.

I kindly request ~~to~~ you to make arrangements for regular cleaning of corridors and proper disposal of waste

Thanking you

Yours

21. 2. 2020

Rectified

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From

Ragashree

Final year MBBS,
SSSMCRI.

To

The Student general redressal committee,
SSMCRI

Respected Sir / Madam,

Sub :- Street lights not working.

Few street lights from hostel to main gate is not working. We are facing default due to this in night house. Kindly fix this issue

Thanking you

Yours truly

24.2.2020

Hostel
Rectified

REGISTRAR
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From,
Diviya (2015 batch)
4th year MBBS
SSSMCRI

To,
The Student Grievances redressal committee.
SSSMCRI,
Ammapettai

Respected sir/Madam,

Subject - Regarding fixing of fan in common hall, hostel,

I would kindly request you to look into the matter and fix the fan currently not working in the student common hall, hostel room, kindly do the needful.

Thanking You,
Yours sincerely
Diviya

21st Feb 2020
Ammapettai

Rectified
Grievances redressal committee

REGISTRAR
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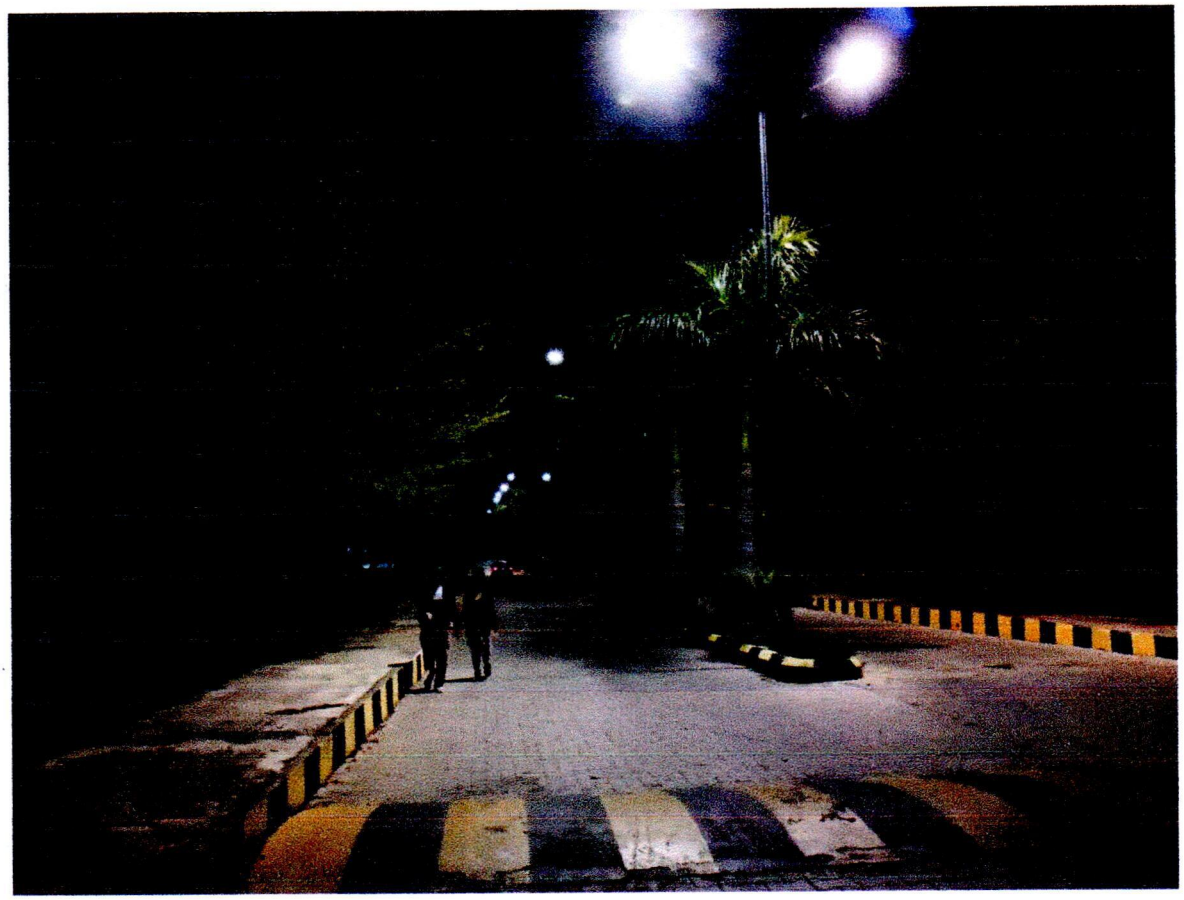

Street lights repaired

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT 1956)
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

From

J. ABIRAMI

IGIDS

Final year B.d.s

TO

The principal

IGIDS

SBV university

Respected sir,

I abirami. j. IV year B.d.s student, IGIDS, SBV university bring to your kind notice sir regarding the inconvinience notice during the period of 2016 to 2020 due to inavailability of transport facility to pangur area. I kindly bring to your notice regarding the following.

(1) transport charge paid. Rs. 90,000

(2) Informed priorly & Raised the same issue to transport manager Mr Benjamin

(3) own transport not permitted.

I request you sir to kindly acknowledge and do the needful.

Thankyou.

Yours faithfully

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20.01.2020

From

S. Hariharan
IV BDS
JGIDS
SBV University

To

The Principal
JGIDS
SBV University

Respected Sir,

I am S. Hariharan, IV B.D.S Student, JGIDS, SBV University bring to your kind notice sir regarding the inconvience noticed during the period of 2016 to 2020 due to invailability of transport facility to VILLIANUR area. I kindly bring to your notice regarding the following

1. Transport charge paid Rs. 80,000
2. Informed priorly and raised the same issue to the transport manager Mr. Benjamin
3. Own Transport also not permitted

I request you sir to kindly acknowledge and do the needful.

Thanking You!

Yours faithfully
S. Hariharan

REGISTRAR
SRI BA[illegible] VIDYAPEETH
(Deemed u[illegible] (U/S 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

From,

R. Saravana Krishnan

Final yr, Bds

IGIDS

SBV University

To,

The Principle

IGIDS

SBV University

Respected Sir,

Sub:- Permission for providing transport facility

I R. saravana krishnan, IV yr Bds student, IGIDS SBV University, being to your kind notice sir regarding the inconvience, noticed during the period of 2016 to 2020 due to the inavailability of transport facility to villianur. I kindly bring to your notice regarding the following.

(1) Transport charge paid ₹80,000

(2) Informed principal raised the same issue to transport Manager.

(3) own transport also not permitted.

I request you sir to kindly acknowledge & do the needful

Thanking you

Yours sincerely

PRINCIPAL
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Puducherry - 607 402.

From

Hemasri,
IInd BDS,
IGIDS,
SBV University.

To

The principal,
IGIDS,
SBV University

Respected sir,

I am Hemasri. IInd yr BDS student, IGIDS SBV university being to your kind notice sir regarding inconvinence noticed during the period of 2016 to 2020 due to inavailability of transport facility to villianur area. I being to your notice regarding the following

1) Transport charge paid Rs 80,000

2) Informed priorly and raised the same

3) Issue to transport manager Mr Benjamin Own transport also not permitted.

I request you sir to kindly acknowledge and do the needfull.

Thanking you!

Yours faithfully,
Hemasri

REGISTRAR
SRI R[illegible] VIDYAPEETH
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

20.10.19

From

Sri Harini
1st - BDS
IGIDS
SBV university

To

The principal
IGIDS
SBV university

Respected sir,

I am Sri Harini, 1st year BDS student, IGIDS, SBV university bring to your kind notice sir regarding the inconvenience noticed during the period of 2016 to 2020 due to unavailability of transport facility to villianur area. I bring to your notice regarding the following.

1. Transport charge paid Rs. 80,000
2. Informed priorly and raised the same
3. issue to transport manager Mr. Benjamin

Own transport also not permitted

I request you sir to kindly acknowledge and do the needful.

Thanking you!

Yours faithfully,

REGISTRAR
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From

Madhumitha
IV - BDS
IGIDS
SBV university

To

The Principal
IGIDS
SBV university

Respected Sir,

I am Madhumitha, IV - BDS Student, IGIDS SBV university bring to your kind notice sir regarding inconvinence noticed during the period of 2016 to 2020 due to unavailability of transport facility to villianur area. I kindly bring to your notice regarding the following.

1. Transport charge paid Rs. 80,000
2. informed priorly and raised the same issue to transport manager Mr. Benjamin
3. own transport also not permitted

I request you sir to kindly acknowledge and do the needful

Thanking you,

REGISTRAR
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INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

STUDENT GRIEVANCE REDRESSAL COMMITTEE

IGIDS/SBV/StudentGrievance /2019/ 22.07.2019

As per the directives of University Grants Commission (UGC), The Student Grievance Redressal committee is constituted for the academic year 2019-2020. The committee will conduct regular Grievance Redressal meeting and will also attend to the timely grievance that is lodged either through the online portal or the Offline system. The committee members are reconstituted for the academic year 2019-2020 and are as follows,

Dr. Saravanakumar R — Convenor
Principal
9843184039; principal@igids.ac.in

Dr. Santha Devy A — Member secretary
Professor & Head of the Department
Department of Oral Pathology & Oral Microbiology
9443634624; santhadevya@igids.ac.in

Dr.Sanguida A — Member
Reader, Department of Pedodontics & Preventive Dentistry
8056105873; sanguidaa@igids.ac.in

Student Members:

Dr. Priyadarshini, Post Graduate, 9488960512; marionnettiste96@gmail.com

Ms. Deepikaa .B, Intern, 9677608086; jothya@gmail.com

Ms. Sona Priyanka, Undergraduate, 8903989682; auroprem@gmail.com

Ms Sujatha, Undergraduate, 9102121094; auroprem@gmail.com

Mr. Shanmugam, Undergraduate, Student council President, 9514242496

Copy to,
The Registrar,SBV.
Student Grievance Redressal committee

REGISTRAR
SRI BALAJI VIDYAPEETH
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Principal
Date:.....

PONDY-CUDDALORE MAIN ROAD, PILLAYARKUPPAM, PUDUCHERRY – 607 402
PH: 0413-2615808, FAX: 0413- 2615808
E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

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CIRCULAR

IGIDS/SBV/StudentGrievance/circular-5/2019/ 06.11.2019

This is to inform that the Student Grievance Redressal committee will be conducted at Principal's office on 12.11.2019 at 3.00 4.00pm. Members and student members are mandatory to attend the meeting without fail.

Thanking you

Copy to:

Student Grievance Redressal committee Members.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
Accredited by NAAC with 'A' Grade
NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Principal
Date:

PONDY-CUDDALORE MAIN ROAD, PILLAYARKUPPAM, PUDUCHERRY – 607 402
PH: 0413-2615808, FAX: 0413- 2615808
E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

INDIRA GANDHI

INSTITUTE OF DENTAL SCIENCES

SRI BALAJI VIDYAPEETH

(Established Under Section 3 of the UGC Act 1956)

ATTENDANCE SHEET

Dr. Saravanakumar R Convenor Principal	
Dr. A. Santha Devy Member secretary	6/11/2019
Dr. Sanguida A Member	06/11/2019
Dr. Priyadarshini Student Member	
Ms. Deepikaa B Student Member	
Dr. Sona Priyanka Student Member	
Ms. Sujatha Student Member	
Mr. Shanmugam Student Member	

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PH: 0413-2615808, FAX: 0413- 2615808
E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

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STUDENT GRIEVANCE REDRESSAL COMMITTEE

ACTION TAKEN REPORT

IGIDS/SBV/StudentGrievance/ATR-5/2019/ 12.11.2019

Date: 12.11.2019

Time: 3.00.pm to 4.00 pm

Venue: Principal's Office, IGIDS

Members: All the committee members

1. As the bridge construction at Arumarthapuram is not complete, the bus facility to Villianur is not possible, will request the transport department to provide any alternative.
2. One water can for drinking purpose will be installed near the class room as per the request.

Copy to:

Student Grievance Redressal committee Members.

Transport Department

Student Notice board

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

Indira Gandhi Institute of Dental Sciences
Principal
Date:
Puducherry

PONDY-CUDDALORE MAIN ROAD, PILLAYARKUPPAM, PUDUCHERRY – 607 402
PH: 0413-2615808, FAX: 0413- 2615808
E-Mail: info@igids.ac.in, Web site: www.igids.ac.in

FACULTY OF ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH - MGMCRI
(Deemed to be University)
Accredited by NAAC with 'A' Grade
Pondy- Cuddalore, Main Road, Pillaiyarkuppam,
Pondicherry- 607- 402
www.sbvu.ac.in

SBV/AHS/GICC/007

05.12. 2019

CIRCULAR

This is to inform you that the Grievance cell committee meeting is proposed on 10.12. 2019. All members are requested to attend the committee meeting without fail.

Thanking you

PRINCIPAL

PRINCIPAL
ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH
(Deemed to be University)
Accredited by NAAC with A Grade
Pondicherry - 607 402.

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Copy to:
Grievance Cell Committee Members.

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Pondicherry- 607- 402
www.sbvu.ac.in

AHS MINUTES OF GRIEVANCE CELL MEETING

Date : 10.12.19

Faculty participating - Dr.A.N.Uma,Principal of AHS

Mrs.P.Lavanya ,Tutor in Microbiology

Ms.S.Sivapriya , Tutor in Pathology

Number of Students participated : 5 students from 2017 & 2018 batch

S.NO	UIN:NO	NAME	DEPARTMENT
1	1701285007	SRINITHE.V	B.Sc Optometry
2	1701286008	SUGANTHA LAKSHMI.P	B.Sc Medical Laboratory Technology
3	1701310008	ARAVIND SWAMY	B.Sc Operation Theatre Technology
4	1801320001	SELVAGANAPATHI K.	B.Sc Dialysis Technology
5	1801286019	AZAGANANTHAM	B.Sc Medical Laboratory Technology

The Formal Teacher's Grievance Cell meeting with the Mrs.P.Lavanya ,Tutor in Microbiology and Ms.S.Sivapriya , Tutor in Pathology was held on 10-12-2019 at Grievance cell, Central Library , SBV.

The student grievance cell met with the 5 students from 2017 batch and discussed their issues.Their grievances were recorded as follows:

- The students requested to provide the classroom for each department in Annexe block because there is no space to keep the bags in Hospital block,MGMCRI.
- To provide Drinking water facility at the Annexe block, MGMCRI.
- Projectors not working properly, so to do the needful repair
- Once in a week they requested to have a Library hour – on any Saturdays.
- Request to conduct many Extracurricular activities.

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The Action taken report for the following grievances were raised by our students .

Actions taken based on meeting held on 10.12.19 as follows.

1. Students asked about the extra classroom for each department keeping this point in our mind extra classroom arranged in Annex Block fifth floor. Total eight rooms excluding faculty room. Every rooms have strength of 50 student capacity. Work in progress in fourth floor to decorate classrooms that classes will go on smoothly.

2. Annex Block 4th floor now connected with the 3rd floor of College Block, MGMC&RI. So students can come very easily to College block 3rd floor where drinking water facility available.

3. For projector issue already requesting letter sent to Purchase department and also intimated to IT department to fix in correct position in all rooms.

4. Based on Library timing issue its planned that in off period students will go to library to self-study and learning and preparing notes. There is no tentative schedule for library timing.

5. Every batch student motivated in Extracurricular activities and they are attending intercollegiate competitions with various types of innovative ideas with strong performance and wining prizes.

14/12/19

PRINCIPAL

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Dr. A. N. UMA
PRINCIPAL
FACULTY OF ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH
(Deemed University)
Accredited by NAAC with 'A' Grade
Puducherry - 607 402.

FACULTY OF ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH - MGMCRI
(Deemed to be University)
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Pondy-Cuddalore, Main Road,Pillaiyarkuppam,
Pondicherry-607- 402
www.sbvu.ac.in

SBV/AHS/GICC/008

01.02.2020

CIRCULAR

This is to inform you that the Grievance cell committee meeting is proposed on 04.02. 2020. All members are requested to attend the committee meeting without fail.

Thanking you

REGISTRAR
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Pillaiyarkuppam, Pondicherry-607 402.

PRINCIPAL

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Copy to:
Grievance Cell Committee Members.

300

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Pondicherry- 607- 402
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AHS MINUTES OF GRIEVANCE CELL MEETING

Date: 10.03.2020

Faculty participated - Dr.A.N.Uma ,Principal of AHS
Ms.E.Priya, Tutor in Biochemistry
Mrs.D.Sowmya , Tutor cum office executive

Number of Students participated: 9 students from 2019 batch

1	Ajay Kumar T	1901311001	B.Sc ANAESTHESIA TECHNOLOGY
2	Haresh S	1901311003	B.Sc ANAESTHESIA TECHNOLOGY
3	Joe Adline Sharoni A	1901319001	B.Sc UROLOGY TECHNOLOGY
4	Magheshwary S	1901314001	B.SC CLINICAL RESEARCH
5	Nanthini G	1901322001	B.Sc ACCIDENT & EMERGENCY MEDICINE
6	Raghul R	1901320007	B.Sc DIALYSIS TECHNOLOGY
7	Saravanaperumal S	1901311021	B.Sc ANAESTHESIA TECHNOLOGY
8	Swetha R	1901313017	B.Sc PHYSICIAN ASSISTANT
9	Yuvasri V	1901317003	B.Sc CLINICAL NUTRITION

The Formal Teacher's Grievance Cell meeting was held on 04-02-2020 at Grievance cell, Central Library , SBV.

The following grievances were raised by our students .

- Students required bonafide certificate for applying scholarship.
- Students need extra coaching for failed subjects in first internal assessment.
- They need additional RO water facility in Annex block.

REGISTRAR
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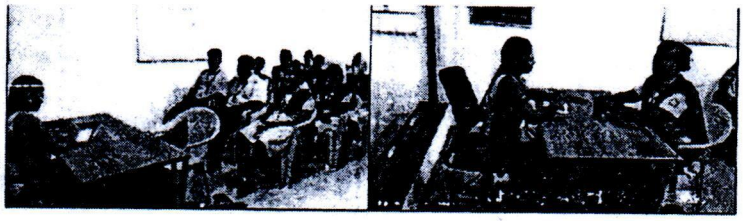

Action taken report for the following grievances were raised by our students.

- We have discussed with Principal Madam regarding this, we will be issuing the certificates as early as possible.
- We have planned to give extra coach after 4 pm daily.
- We have forwarded a mail regarding the additional water facility.

A. N. Uma
13/3/2020

PRINCIPAL

Dr. A. N. UMA
PRINCIPAL
FACULTY OF ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH
(Deemed University)
Accredited by NAAC with 'A' Grade
Puducherry - 607 402.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT, 1956)
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NH 45-A, Pillaiyarkuppam, Pondicherry-607 402.

FACULTY OF ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH - MGMCRI
(Deemed to be University)
Accredited by NAAC with 'A' Grade
Pondy-Cuddalore, Main Road,Pillaiyarkuppam,
Pondicherry-607- 402
www.sbvu.ac.in

SBV/AHS/GCC/009

06.03.2020

CIRCULAR

This is to inform you that the Grievance cell committee meeting is proposed on 10.03.2020. All members are requested to attend the committee meeting without fail.

Thanking you

PRINCIPAL

PRINCIPAL
ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH
(Deemed to be University)
Accredited by NAAC with A Grade
Pondicherry - 607 402.

REGISTRAR
SRI BALAJI VIDYAPEETH
(Deemed University u/s 3 of UGC ACT 1956)
Accr...
NH 45-A, ...02.

Copy to:
Grievance Cell Committee Members.

303

FACULTY OF ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH
(Deemed to be University) Accredited by
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Pondicherry- 607- 402
www.sbvu.ac.in

AHS MINUTES OF GRIEVANCE CELL MEETING

Date: 04.02.2020

Faculty participated - Dr.A.N.Uma ,Principal of AHS
Mr.P.Lavanya ,Microbiology Tutor in AHS
Mr.Sathishkumar, Tutor in Anesthesiology.

Number of Students participated: 8 students from 2019 batch

S.NO	NAME	UIN	COURSE NAME
1	Abirami G	1901285016	B.Sc OPTOMETRY
2	Firdous Thahil R	1901312001	B.Sc CARDIAC CARE TECHNOLOGY
3	Jayendira B	1901310005	B.Sc OPERATION THEATRE TECHNOLOGY
4	Laxmi Devi L	1901312007	B.Sc CARDIAC CARE TECHNOLOGY
5	Muthuraj M	1901310006	B.Sc OPERATION THEATRE TECHNOLOGY
6	Priyadarshni S	1901313006	B.Sc PHYSICIAN ASSISTANT
7	Santhiya A	1901310011	B.Sc OPERATION THEATRE TECHNOLOGY
8	Sudhakar G	1901312010	B.Sc CARDIAC CARE TECHNOLOGY

The Formal Teacher's Grievance Cell meeting was held on 04-02-2020 at Grievance cell, Central Library , SBV.

The following grievances were raised by our students.

- Students need extra coaching for failed subjects in first internal assessment.
- Students are very much interested in participating intercollege sports competition, they need special coach trainer for their excellence in sports.
- They need one day study holiday in between the internal assessment test, so that they could score more marks.
- Students are requested to allot one Library hour in a every week.

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Action taken report for the following grievances were raised by our students.

- We have planned to give extra coach after 4 pm daily.
- We have discussed this to principal madam, regarding the recruitment of sports coach.
- We have requested principal madam to do alteration in internal assessment time table.
- Informed the students utilize the Library during break , lunch time and after college hours.

7/2/20

PRINCIPAL

Dr. A. N. UMA
PRINCIPAL
FACULTY OF ALLIED HEALTH SCIENCES
SRI BALAJI VIDYAPEETH
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SCHOOL OF PHARMACY

Students Grievance Redressal Cell

Prof. I. Sarathchandiran
Principal and Head

28.02.2020

To

All Committee Members

Dear All,

Sub: Regarding meeting on 10th March 2020

This is to inform that all committee members will have meeting at 12.00 pm to 12.30 pm on Tuesday 10th March 2020. There will be a discussion regarding Agenda are provided below.

Venue: Board room, School of Pharmacy, SBV.

Date: 28.02.2020

Time: 11:00 am to 11.30pm

Meeting to be presided by: Prof . I. Sarathchandiran

Agenda of the staff meeting:

- Discussion regarding standard operating procedure
- Responsibility of members.
- Any complaints raised.

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SCHOOL OF PHARMACY

Students Grievance Redressal Cell

Name /Designation	Signature
Prof. Dr. I. Sarathchandiran Principal, School of Pharmacy,SBV	
Dr. N. Selvasudha Associate Professor, School of Pharmacy, SBV	
Ms.P.Monisha Assistant Professor, School of Pharmacy, SBV	
Anubharathi. M **1st year student, School of Pharmacy, SBV**	
Santhosh . M **1st year student, School of Pharmacy, SBV**	

Chairperson

PRINCIPAL
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SCHOOL OF PHARMACY

Students Grievance Redressal Cell

ATTENDANCE OF THE MEMBERS

Student Grievance Committee,

Attendance Register

Name /Designation	Position	Signature
Prof.Dr.I.Sarathchandiran Principal, School of Pharmacy,SBV	Chairperson	
Dr. N. Selvasudha Associate Professor, School of Pharmacy, SBV	Member secretary	
Ms.P.Monisha Assistant Professor, School of Pharmacy, SBV	Member	
Anubharathi. M **1st year student, School of Pharmacy, SBV**	**Member**	
Santhosh . M **1st year student, School of Pharmacy, SBV**	**Member**	

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SCHOOL OF PHARMACY

Students Grievance Redressal Cell

The first meeting of committee Student Grievance cell was held on 10.03.2020 in the Board room, School of Pharmacy, SBV at 12.00 pm to 12.30p m.

MINUTES OF THE MEETING

SL NO	AGENDA	DISCUSSION POINTS IF ANY	RESOLUTIONS & RESPONSIBILITY
1	Calling of meeting to order	Dr. I. Sarathchandiran Chairperson, Committee, Principal, School of Pharmacy, SBV.	
2	Quorum confirmation	5/5	
3	Apologies if any		----------
4	Approval of the minutes of previous meeting	NA	
	New Matters/Agenda		
5	**Agenda 1:** To discuss about the standard Operating procedure .	Member secretary presented the standard operating process for committee	Unanimously approved by the committee
6	**Agenda 2:** To discuss about responsibility of the members	1. Mr. P. Monisha was assigned to maintain the records. 2. Dr. N. Selvasudha was given responsibility to collect the grievance from the student.	Unanimously approved by the committee
7	**Agenda 3:** Any complaints raised by student	No complaints	----------
8	Plan for next meeting	------	
9	Closure of meeting	• To circulate the minutes to committee members, following the approval by Principal • Meeting ended at 12.30 pm.	

Signature of the Member-Secretary:

Name of the Member-Secretary: Dr. N.selvasudha

Date: 10/03/2020

Signature of the Chairman:

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Deemed University
Pillaiyarkuppam, Puducherry-607 402.

Name of the Chairman: Dr. I. Sarathchandiran

Date: 10/03/2020

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SCHOOL OF PHARMACY

ACTION TAKEN REPORT OF STUDENTS GRIEVANCE CELL

The student's grievance cell committee functions as per the guidelines of UGC. The committee is under the chairmanship of Dr.I.Sarathchandiran, Principal SOP, Sri Balaji Vidyapeeth. No incidence has been reported in our institution from 2019 onwards

MEMBER SECRETARY

REGISTRAR
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SCHOOL OF PHARMACY
Sri Balaji Vidyapeeth
Deemed University
Pillaiyarkuppam, Puducherry-607 402.

Shri Sathya Sai College of Nursing
Thiruporur – Guduvanchery Main Road, Ammapettai,
Nellikuppam Post, Kancheepuram District- 603108

Grievance Redressal Committee

Grievance redressal committee was formulated on 17.01.2020, with the presence of principal and committee members discussed and formulated objectives, UGC regulations, procedure for loading complaints, and function of grievance redressal committee.

Convener: Dr.Jayanthi (professor)

Faculty members: Mrs.S.Mahalakshmi (Professor)

: Mrs.B.Sheeba (Assistant Professor)

Student Member: Mr.Sree Raj I Year B.Sc (Nursing)

OBJECTIVES:

A Grievance Cell should be constituted for the redressal of the problems reported by the Students of the College with the following objectives:

- Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-teacher relationship etc.
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Suggestion / complaint Box is installed in front of the Administrative Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising All the Students to refrain from inciting Students against other Students, teachers and College administration
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

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Functions:

- The cases will be attended promptly on receipt of written grievances from the students
- The cell formally will review all cases and will act accordingly as per the Management policy
- The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

Procedure for lodging complaint:

- The students may feel free to put up a grievance in writing/or in the format available in the admin dept. and drop it in boxes
- The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
- The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

PRINCIPAL

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Definition: In these regulations, unless the context otherwise requires:

- "Act" means the University Grants Commission Act, 1956 (3 of 1956);
- "aggrieved student" means a student who has any complaint in the matters concerned with the grievances defined under these regulations, and includes a person seeking admission to any institution of higher education;
- "college" means any institution, whether known as such or by any other name, which provides for a course of study for obtaining any qualification from a university and which, in accordance with the rules and regulations of such university, is recognized as competent to provide for such course of study and present students undergoing such course of study for the examination for the award of such qualification;
- "Commission" means the University Grants Commission established under section 4 of the UGC Act, 1956.
- "grievances" include the following complaints of the aggrieved students, namely:
    - Demand of excess money other than that specified in the declared admission policy or approved by the competent authority to be charged by the institution;
    - Complaints of the students, from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Minority or Disabled categories;
    - Non publication of prospectus/broucher, as specified;
    - Denial of quality education as promised at the time of admission or required to be provided;
    - Publishing any information in the prospectus, which is false or misleading, and not based on facts
    - Delay in conduct of examinations or declaration of results beyond that specified in the academic calendar;
    - On provision of student amenities as may have been promised or required to be provided by the institution;
    - Non transparent or unfair evaluation practices;
    - Nonpayment or delay in payment of scholarships to eligible student that such institution is committed, under the conditions imposed by University Grants Commission, or by any other authority;
- "Grievance Redressal Committee" means a committee constituted under these regulations;
- Higher Educational Institution" means a University within the meaning of clause (f) of Section 2, a college within the meaning of clause (b) of subsection (1) of Section 12A, and an institution deemed to be a University declared under Section 3, of the University Grants Commission Act, 1956.

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Shri Sathya Sai College of Nursing

Thiruporur – Guduvanchery Main Road, Ammapettai,
Nellikuppam Post, Kancheepuram District-603108.

Date:29.2.2020

CIRCULAR

Ref: SSSCON/1-GR Meeting/2020

The Grievence Redressal Committee of SSSCON plan to conduct meeting on 2.3.2020 between 3pm to 3.30pm at conference room.

The Committee Members are invited to attend the meeting for discussing the Students grievances.

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AMMAPETTAI,
NELLIKUPPAM - 603 108.

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Shri Sathya Sai College of Nursing

Thiruporur – Guduvanchery Main Road, Ammapettai, Nellikuppam Post, Chengalpattu District-603108.

REPORT ON INCIDENCE OF RAGGING

Shri Sathya Sai College of Nursing, Sri Balaji Vidyapeeth, adopts the "Zero Tolerance" policy towards ragging. The Anti Ragging Committee functions as per the guidelines set by the Honorable Supreme Court and the UGC. The committee is under the chairmanship of Dr.Helen Shaji JC, Principal, SSSCON, Sri Balaji Vidyapeeth. No incidence of ragging has been reported in our institution.

MEMBER SECRETARY

PRINCIPAL

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SHRI SATHYA SAI COLLEGE OF NURSING

Shri Sathya Sai Medical College Campus
Tiruporur-Guduvancherry Main Road
Ammapettai Village, Nellikuppam - 603 108
Tiruporur Taluk, Kancheepuram District

GRIEVANCE REDRESSAL COMMITTEE

MINUTES OF THE MEETING

Date : 02.03.2020

Members attended the meeting:

- Dr.P.Jayanthi (Convener)
- Ms.S.Mahalakshmi (Member)
- Ms.B.Sheeba(Member)
- Mr.Sree Raj (Student Representative)

The committee meeting started at 3.00 pm and the convener Dr.Jayanthi welcomed the members for the meeting. The convener enquired the student representative for any sort of grievances in the college and hospital premises. Grievance complaints identified was NIL. If any grievances arise, the students are requested to give complaint to the convener and the members of the committee and the meeting adjourned at 3.30 pm.

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Signature of the Principal

PRINCIPAL
SHRI SATHYA SAI COLLEGE OF NURSING
AMMAPETTAI,
NELLIKUPPAM - 603 108.

Statistics

Statistics of tickets organized by department, help topic, and agent.

Department | Topics | Agent

Help Topic	Opened	Assigned	Overdue	Closed	Reopened	Service Time	Response Time
Enquiry by	1	1	1	1	1		
Enquiry by / Existing Student	1	1	1	1	1		
Enquiry by / Faculty	1	1	1	1	1		
Enquiry by / Parent	2	2	2	0	0		
Enquiry by / Patient	1	1	1	1	1		
Enquiry by / Prospective Student	2	2	2	0	0		
Enquiry by / Staff	1	1	1	1	1		
Feedback by	1	1	1	1	1		
Feedback by / Faculty	1	1	1	1	1		
Feedback by / Parent	1	1	1	1	1		
Feedback by / Patient	1	1	1	1	1		
Feedback by / Staff	1	1	1	1	1		
Feedback by / Student	1	1	1	1	1		
General Inquiry	2	2	2	0	0		
Grievances by	1	1	1	1	1		
Grievances by / Faculty	1	1	1	1	1		
Grievances by / Parent	1	1	1	1	1		
Grievances by / Patient	1	1	1	1	1		
Grievances by / Staff	1	1	1	1	1		
Grievances by / Student	1	1	1	1	1		

« 1 » Export

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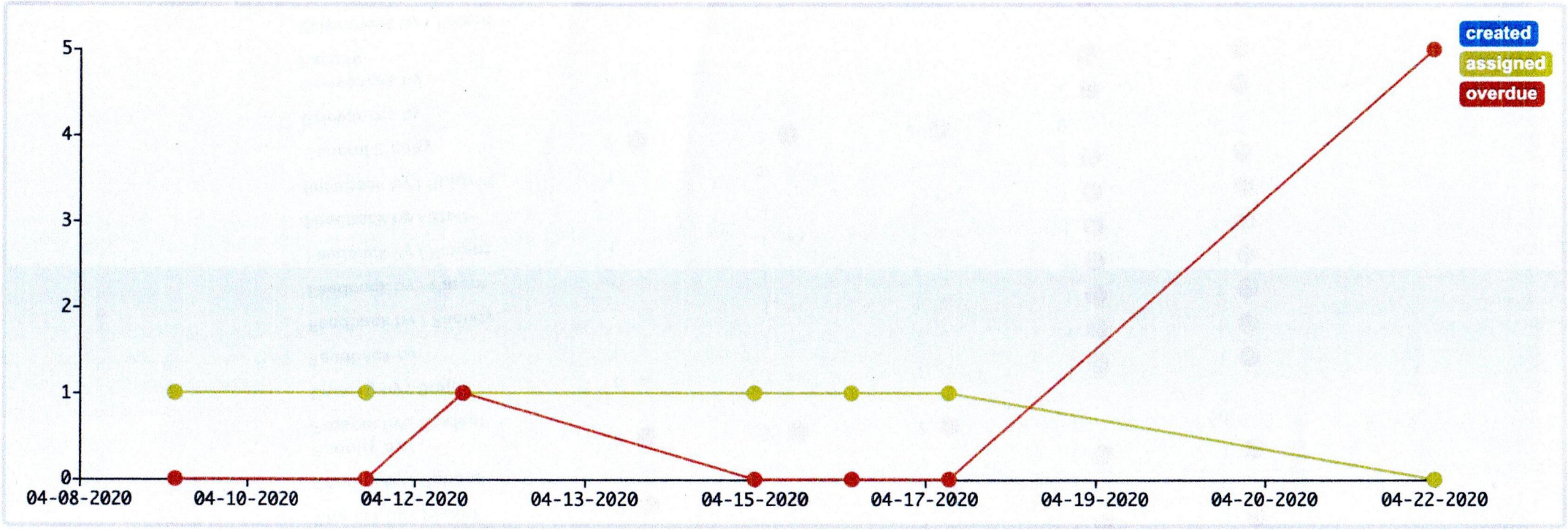
Ticket Activity

Select the starting time and period for the system activity graph

Report timeframe: Last month period: Up to today Refresh



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SRI BALAJI VIDYAPEETH SUPPORT PORTAL

Welcome, **Jagan.** | Admin Panel | My Preferences | Log Out

Dashboard | Users | Tickets | Knowledgebase

Open (115) | Answered (21) | My Tickets (11) | Overdue (189) | Closed (264) | New Ticket

Search [advanced]

Open Tickets — Showing 1 - 25 of 115

Change Status | Delete

Ticket	Date	Subject	From	Priority	Department
SBV797137	07/02/2016 8:00 pm	mbbs (3)	ARPIT RAGHUWANSHI	Normal	Support
SBV546364	20/05/2016 3:30 pm	Query (3)	Arjun tandon	Normal	Support
SBV121841	05/07/2016 12:48 am	System transfer regarding (3)	Ms. Praveena	Normal	Support
SBV243075	01/08/2016 4:37 am	CET 2016 Result M.Sc. Medical ... (3)	Thirumalainathan	Normal	Support
SBV415496	26/08/2016 10:41 pm	non working of room AC (6)	R.Vedam	Normal	Support
SBV444743	18/09/2016 11:45 pm	Ph D application (3)	Dr D V Satyamurthy G	Normal	SBV Univ
SBV395491	23/09/2016 10:53 am	no proper information (4)	balamurugan	Normal	Support
SBV138173	23/09/2016 9:10 pm	female harassment complaint to one ... (3)	female staff	Normal	Support
SBV197502	25/09/2016 8:53 pm	Admission date (3)	K NAMITA	Normal	SBV Univ
SBV345942	25/09/2016 8:57 pm	Admission date (3)	K NAMITA	Normal	SBV Univ
SBV277056	25/09/2016 8:59 pm	Admission date (3)	K NAMITA	Normal	SBV Univ
SBV741165	27/09/2016 1:55 am	to provide me college email id for NIRF (3)	Dr.E.Gayathri ...	Normal	Support
SBV966476	27/09/2016 3:20 am	Request for creation of my college mail ... (3)	Karthikeyan I	Normal	Support
SBV950352	01/10/2016 1:46 am	Creation of college e mail id (4)	Priyadharshini V.	Normal	Support
SBV230502	04/11/2016 4:16 am	There is a hole in my Hostel room ... (3)	Jayapreetha	Normal	Support
SBV907658	27/11/2016 9:30 pm	There is a cockroach in todays ... (3)	Benin victor	Normal	Support
SBV404362	27/11/2016 9:48 pm	Cockroach found in mess food (3)	Ajay Kanna	Normal	Support
SBV259830	27/11/2016 10:11 pm	Cockroach in morning breakfast (3)	Akash krishnan	Normal	Support
SBV175536	23/01/2017 6:26 am	PAYEMENT- CONVOCATION (3)	ROOPA CHOZHAN N	Normal	Support
SBV705274	24/01/2017 6:45 am	Poor coaching on PG Program (4)	X	Normal	Support

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Dashboard | Users | Tickets | Knowledgebase

Open (115) | Answered (21) | My Tickets (11) | Overdue (189) | Closed (264) | New Ticket

Ticket #SBV230502

Print | Edit | Change Status | More

Status:	Open	**User:**	Jayapreetha (1)
Priority:	Normal	**Email:**	Jassthekat@gmail.com
Department:	Support	**Phone:**	
Create Date:	04/11/2016 4:16 am	**Source:**	Web (100.96.86.101)
Assigned To:	SBV Grievances Redressal	**Help Topic:**	Grievances by / Student
SLA Plan:	Default SLA	**Last Message:**	04/11/2016 4:16 am
Due Date:	06/11/2016 4:16 am	**Last Response:**	
Institution:	MGMCRI		
Category:	Hostel		
UIN:	1101001055		

There is a hole in my Hostel room approx 60*50 cm

Ticket Thread (3)

04/11/2016 4:16 am Jayapreetha

Sir/Madam,

We would like to bring to your notice that our room AC is not working for the past 6 months. On our persistent insistence the AC has been removed last week for repair work leaving a AC sized hole in our room(pg type 2 room 310). No effort has been taken to close the hole through which insects, mosquito and lizards enter the room. On bringing this to the warden's notice, we are getting scolded off. Please kindly look into the matter and help us. Thank-you.

Please find the photos attached of the hole.

IMG_20161102_140341.jpg *(1.8 mb)* IMG_20161102_140327.jpg *(2.2 mb)*

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04/11/2016 4:16 am Ticket Assigned to SBV Grievances Redressal SYSTEM (Auto Assignment)

Auto Assignment

320

Ticket #SBV789031

Print | Edit | Change Status | More

Status:	Open	**User:**	no (1)
Priority:	Normal	**Email:**	meprivate02@gmail.com
Department:	Support	**Phone:**	
Create Date:	22/09/2016 10:40 am	**Source:**	Web (59.93.43.222)
Assigned To:	Academic Officer	**Help Topic:**	Enquiry by / Existing Student
SLA Plan:	Default SLA	**Last Message:**	23/09/2016 10:12 pm
Due Date:	24/09/2016 10:40 am	**Last Response:**	
Institution:	MGMCRI		
Category:	General Assistance and Help		
UIN:	1801001056		

ragging

Ticket Thread (4)

22/09/2016 10:40 am no

i am a fresher and seniors are already planning for ragging please stop it before it happens

22/09/2016 10:40 am Ticket Assigned to Academic Officer SYSTEM (Auto Assignment)

Auto Assignment

23/09/2016 10:12 pm Dr. Jagan Mohan R., MD

Received From: admin@mgmcri.ac.in

Dear Student,

Please let us know if any incident of ragging happens. This will be kept confidential and strict action taken by the Dean's office. Moreover, anti-ragging measures have been initiated.

Welcome to the MBBS Course and enjoy your stay here with us. You may rest assured that your security and safety will be given utmost importance and attention.

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Ticket Number	Date	Subject	From	From Email	Priority	Department	Help Topic	Source	Current Status	Last Updated	Due Date	Assigned To	Team Assigned
SBV243075	01/08/2016 4:37	CET 2016 Result M.Sc. Medical Microbiology & Bioch	Thirumalainathan	tmn175@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	03/08/2016 4:37	Mohan Jagan	VC/Admin Office
SBV121841	05/07/2016 0:48	System transfer regarding	Ms. Praveena	msoffice@mgmcri.ac.in	Normal	Support	Enquiry by / Staff	Web	Resolved	05/11/2020 2:18	07/07/2016 0:48	Mohan Jagan	HR Team
SBV415496	07/06/2016 22:56	non working of room AC	R.Vedam	Rajumercy1968@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	09/06/2016 22:56	Mohan Jagan	VC/Admin Office
SBV546364	20/05/2016 15:30	Query	Arjun tandon	arjuntaa@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	22/05/2016 15:30	Mohan Jagan	VC/Admin Office
SBV797137	07/02/2016 20:00	mbbs	ARPIT RAGHUWANSHI	arpitraghuwanshi19@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	09/02/2016 20:00	Mohan Jagan	VC/Admin Office
SBV345942	25/09/2016 20:57	Admission date	K NAMITA	namitak1997@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:18	27/09/2016 20:57	Mohan Jagan	Admissions
SBV197502	25/09/2016 20:53	Admission date	K NAMITA	namitak1997@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:18	27/09/2016 20:53	Mohan Jagan	Admissions
SBV138173	23/09/2016 21:10	female harassment complaint to one staff	female staff	staff@mgmcri.ac.in	Normal	Support	Grievances by / Staff	Web	Resolved	05/11/2020 2:18	25/09/2016 21:10	Mohan Jagan	MGMCRI Gender Harassment
SBV395491	23/09/2016 10:53	no proper information	balamurugan	sachibala28@gmail.com	Normal	Support	Feedback by / Parent	Web	Resolved	05/11/2020 2:18	25/09/2016 10:53	Mohan Jagan	VC/Admin Office
SBV444743	18/09/2016 23:45	Ph D application	Dr D V Satyamurthy G	satya24murthy@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:18	20/09/2016 23:45	Mohan Jagan	Admissions
SBV230502	04/11/2016 4:16	There is a hole in my Hostel room approx 60*50 cm	Jayapreetha	Jassthekat@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	05/11/2020 2:18	06/11/2016 4:16	Mohan Jagan	SBV Grievances Redressal
SBV966476	27/09/2016 3:20	Request for creation of my college mail id	Karthikeyan I	drikrkn@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	29/09/2016 3:20	Mohan Jagan	VC/Admin Office
SBV741165	27/09/2016 1:55	to provide me college email id for NIRF	Dr.E.Gayathri Priyadharshini	gayathriaelangovan@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	29/09/2016 1:55	Mohan Jagan	VC/Admin Office
SBV950352	27/09/2016 1:18	Creation of college e mail id	Priyadharshini V.	privina05@gmail.com	Normal	Support	Enquiry by / Faculty	Web	Resolved	05/11/2020 2:18	29/09/2016 1:18	Mohan Jagan	HR Team
SBV277056	25/09/2016 20:59	Admission date	K NAMITA	namitak1997@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:18	27/09/2016 20:59	Mohan Jagan	Admissions
SBV307944	20/04/2017 0:59	Counselling date md ms	Sagar ravindra idhol	sagaridhol@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	22/04/2017 0:59	Mohan Jagan	VC/Admin Office
SBV277914	20/04/2017 0:58	Counselling date md ms	Sagar ravindra idhol	sagaridhol@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	22/04/2017 0:58	Mohan Jagan	VC/Admin Office
SBV583645	19/04/2017 23:57	About pg medical counselling.	Denish Vinodbhai patel	denish9999@gmail.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:18	21/04/2017 23:57	Mohan Jagan	VC/Admin Office
SBV131477	18/04/2017 5:56	About PG medical admission 2017	Denish Vinodbhai patel	denish9999@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	20/04/2017 5:56	Mohan Jagan	VC/Admin Office

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SBV620110	10/04/2017 23:52	Return of application fees .	Dr Pradeep Kiresur	pkiresur@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:18	12/04/2017 23:52	Mohan Jagan	Admissions
SBV221048	06/04/2017 1:27	MD/MS ADMISSIONS	KARTHIK BADARAYAN V	karthik.vbadarayan@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	08/04/2017 1:27	Mohan Jagan	VC/Admin Office
SBV349863	05/04/2017 0:56	requesting more information about PG medical	HARITEJA AVIRNENI	haritejaavirneni26@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:18	07/04/2017 0:56	Mohan Jagan	Admissions
SBV878028	31/03/2017 6:46	Regarding PG admission	PRIYADHARSNI P	priyadharsnipps@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	02/04/2017 6:46	Mohan Jagan	VC/Admin Office
SBV205414	29/03/2017 23:39	Refund of application fees	Hari krishna namburi	namburihari16@yahoo.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:18	31/03/2017 23:39	Mohan Jagan	Admissions
SBV578834	29/03/2017 13:04	Refund of fee	Ankur chandra	ankurchandra8@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	31/03/2017 13:04	Mohan Jagan	VC/Admin Office
SBV769091	29/03/2017 2:44	Regarding refund of application fees.	Prasanth	prasanthgd@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	31/03/2017 2:44	Mohan Jagan	VC/Admin Office
SBV113897	27/01/2017 21:04	Permission for handing of the degree	nikita jaggi	nikitajaggi1807@gmail.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:18	29/01/2017 21:04	Mohan Jagan	VC/Admin Office
SBV236308	27/01/2017 21:04	Payment for convocation	ann george	hannegeorge@gmail.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:18	29/01/2017 21:04	Mohan Jagan	VC/Admin Office
SBV923337	27/01/2017 21:04	Convocation fee	Susaimary Maria	susaimarystaff@gmail.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:18	29/01/2017 21:04	Mohan Jagan	VC/Admin Office
SBV934998	27/01/2017 21:04	Convocation	Jsmuthamizh Jaisara	tamizhstellar@gmail.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:18	29/01/2017 21:04	Mohan Jagan	VC/Admin Office
SBV705274	24/01/2017 6:45	Poor coaching on PG Program	X	trip@gmail.com	Normal	Support	Feedback by / Parent	Web	Resolved	05/11/2020 2:18	26/01/2017 6:45	Mohan Jagan	VC/Admin Office
SBV175536	23/01/2017 6:26	PAYEMENT-CONVOCATION	ROOPA CHOZHAN N	drmrc01@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	25/01/2017 6:26	Mohan Jagan	VC/Admin Office
SBV259830	27/11/2016 22:11	Cockroach in morning breakfast	Akash krishnan	Dilip1827@gmail.com	Normal	Support	Feedback by / Student	Web	Resolved	05/11/2020 2:18	29/11/2016 22:11	Mohan Jagan	VC/Admin Office
SBV404362	27/11/2016 21:48	Cockroach found in mess food	Ajay Kanna	Ajaythepro@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	05/11/2020 2:18	29/11/2016 21:48	Mohan Jagan	SBV Grievances Redressal
SBV907658	27/11/2016 21:30	There is a cockroach in todays breakfast	Benin victor	Beninvicto96@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	05/11/2020 2:18	29/11/2016 21:30	Mohan Jagan	SBV Grievances Redressal
SBV488182	08/11/2017 7:41	To conduct convocation	JOHN SHIBIN J	johnshibin04@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	05/11/2020 2:18	10/11/2017 7:41	Mohan Jagan	SBV Grievances Redressal
SBV679878	15/10/2017 22:37	Delivery Status Notification (Failure)	Mail Delivery Subsystem	mailer-daemon@googlemail.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:18	17/10/2017 22:37	Mohan Jagan	VC/Admin Office
SBV203027	29/08/2017 6:08	About Scholarship	AJAY KUMAR	ajaykasam1@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	31/08/2017 6:08	Mohan Jagan	VC/Admin Office
SBV622187	09/08/2017 7:40	Improve the customer support	Manikandan k	manikandankrishnanranj@gmail.com	Normal	Support	Feedback by / Student	Web	Resolved	05/11/2020 2:18	11/08/2017 7:40	Mohan Jagan	VC/Admin Office
SBV979020	09/07/2017 9:47	MBBS Fees Annexure A as per Supreme Court	Tanmay Mehta	tanmay9.mehta@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:18	11/07/2017 9:47	Mohan Jagan	Admissions

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SBV934432	03/07/2017 23:58	Application for PGDHPE courses NOT Downloaded	Dr D V Satyamurthy G	satya24murthy@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	05/07/2017 23:58	Mohan Jagan	VC/Admin Office
SBV162840	11/06/2017 2:40	Information about Admission for the academic year	Emin Susan Eldho	emin.susan@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	13/06/2017 2:40	Mohan Jagan	VC/Admin Office
SBV577508	17/05/2017 1:36	Refund policy of application fee for PG medical	B Ooha Susmita	oohamita@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:18	19/05/2017 1:36	Mohan Jagan	Admissions
SBV885126	15/05/2017 12:00	Related to nursing admission	P.R.Sharanya	tvssomu@rediffmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	17/05/2017 12:00	Mohan Jagan	VC/Admin Office
SBV558591	10/05/2017 2:05	Refund of application fee for MD/MS courses	Dr. Suraj	srjgwd@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:18	12/05/2017 2:05	Mohan Jagan	Admissions
SBV300347	09/05/2017 22:02	Demand draft details	ANU M	drmrvm@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	11/05/2017 22:02	Mohan Jagan	VC/Admin Office
SBV307145	07/05/2017 3:13	Regarding counselling	Raja Sravya	sravy.raja@icloud.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	09/05/2017 3:13	Mohan Jagan	VC/Admin Office
SBV852320	04/05/2017 23:18	regarding md/ms admission	akshi gupta	akshi.dr06@gmail.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:18	06/05/2017 23:18	Mohan Jagan	VC/Admin Office
SBV741267	02/05/2017 9:32	REFUND OF APPLICATION FEES COSTING 6000 THOUSAND R	RADHA R BANAHATTI	radhabanahatti@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:18	04/05/2017 9:32	Mohan Jagan	Admissions
SBV196759	28/04/2017 1:19	Refund towards my md/ms application	Anisha Ashraf	anishashejin@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	30/04/2017 1:19	Mohan Jagan	VC/Admin Office
SBV956667	28/04/2017 0:09	sir regarding admission	CHEKURI GAYATRI	gayatrichekuri@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	30/04/2017 0:09	Mohan Jagan	VC/Admin Office
SBV956377	26/04/2017 0:17	About MD MS 2017 APPLICATION	Kolli krishna chaitanya	kc381991@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	28/04/2017 0:17	Mohan Jagan	VC/Admin Office
SBV117200	25/04/2017 2:17	About MD MS 2017 APPLICATION	Kolli krishna chaitanya	kc381991@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	27/04/2017 2:17	Mohan Jagan	VC/Admin Office
SBV855216	23/04/2017 7:02	About common counselling	Udaysinh dattatray dattu	uddattu@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	25/04/2017 7:02	Mohan Jagan	VC/Admin Office
SBV469088	23/04/2017 3:54	Regarding refund for application form	SHIVAM BHALLA	shivambhalla123@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	25/04/2017 3:54	Mohan Jagan	VC/Admin Office
SBV196148	20/04/2017 6:21	Counselling schedule	TEJASWINI J.S	tejurohu@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	22/04/2017 6:21	Mohan Jagan	VC/Admin Office
SBV647157	20/04/2017 0:43	Making eligible for common counselling	Udaysinh dattatray dattu	uddattu@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	22/04/2017 0:43	Mohan Jagan	VC/Admin Office
SBV522322	19/04/2017 23:44	Mouse not working properly	Mrs. Kavita D	aurv2011@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	21/04/2017 23:44	Mohan Jagan	VC/Admin Office
SBV775428	17/04/2017 5:21	Regarding refund for my application for md/ms cp	Anisha Ashraf	anishashejin@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	19/04/2017 5:21	Mohan Jagan	VC/Admin Office
SBV130730	17/04/2017 4:14	Refund of application process for md ms admission	Madhavi gupta	madhavicat@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:18	19/04/2017 4:14	Mohan Jagan	VC/Admin Office
SBV828227	10/06/2018 14:10	sexual harassment	B.Vijaya	vija@gmail.com	Normal	Support	Grievances by / Staff	Web	Resolved	05/11/2020 2:17	12/06/2018 14:10	Mohan Jagan	MGMCRI Gender Harassment

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SBV246484	19/05/2018 5:31	NRI STUDENT ENQUIRY	VANDHANA	KIRTILEOAUG@GMAIL.COM	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:17	21/05/2018 5:31	Mohan Jagan	Admissions
SBV454581	10/04/2018 15:22	JerryCic	JerryCic	ceblr@hotmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	12/04/2018 15:22	Mohan Jagan	VC/Admin Office
SBV857373	09/04/2018 6:23	Issue regarding stipendary and nonstipendary seats	Harsh vaghasiya	harsh.vaghasia@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	11/04/2018 6:23	Mohan Jagan	VC/Admin Office
SBV367469	03/04/2018 14:00	rude behaviour of security about vehicle	Srivalli Chilakamarri	chilakamarrisrivalli@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	05/11/2020 2:17	05/04/2018 14:00	Mohan Jagan	SBV Grievances Redressal
SBV175212	30/03/2018 5:46	stipend in ms orthopaedics	PREETINDER PAUL SINGH	preetbhinder05@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	01/04/2018 5:46	Mohan Jagan	VC/Admin Office
SBV887429	29/03/2018 9:02	Fee Payment for MDS 2018	ANIRUDH CHAKRAVARTHY	acvexams@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	31/03/2018 9:02	Mohan Jagan	VC/Admin Office
SBV917880	28/03/2018 7:19	Neet Pg 2018	Shaziya Kalam	shaziya.kalam@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:17	30/03/2018 7:19	Mohan Jagan	Admissions
SBV949290	28/03/2018 7:19	Neet Pg 2018	Shaziya Kalam	shaziya.kalam@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:17	30/03/2018 7:19	Mohan Jagan	Admissions
SBV121177	18/02/2018 20:17	Pg admission	Regan	regan1985@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	20/02/2018 20:17	Mohan Jagan	VC/Admin Office
SBV739405	30/12/2017 7:59	Advise	Yusuf Khan	yusuf6.yk@gmail.com	Normal	SBV Univ	Enquiry by / Parent	Web	Resolved	05/11/2020 2:17	01/01/2018 7:59	Mohan Jagan	Admissions
SBV300522	08/11/2017 20:29	Please do conduct convocation	Jennifer kraty	jennifer.kraty@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	05/11/2020 2:17	10/11/2017 20:29	Mohan Jagan	SBV Grievances Redressal
SBV207548	11/09/2018 7:59	Room no. 4 ground floor ug old hostel	Neya	neyasuresh8@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	13/09/2018 7:59	Mohan Jagan	VC/Admin Office
SBV471175	11/09/2018 7:47	Partiality seen b/w mbbs and bds girls....	Sumithra soundararajan	lavenjomithra.zuwara29@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	13/09/2018 7:47	Mohan Jagan	VC/Admin Office
SBV250955	11/09/2018 7:40	Poor facilities	G.parameswari	Paramugobinathan@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	13/09/2018 7:40	Mohan Jagan	VC/Admin Office
SBV979550	11/09/2018 7:30	Partiality seen b/w mbbs and bds girls....	Shobana	Shobubds66@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	13/09/2018 7:30	Mohan Jagan	VC/Admin Office
SBV402858	11/09/2018 7:28	Hostel s not good	Narmatha	bsmnarmi97@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	13/09/2018 7:28	Mohan Jagan	VC/Admin Office
SBV353068	11/07/2018 5:26	Parking issue	S.gowdham	S.gowdham5654@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	13/07/2018 5:26	Mohan Jagan	VC/Admin Office
SBV513601	11/06/2018 0:20	Improvements to our Privacy Policy and Privacy Controls	Google	privacy-noreply@policies.google.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:17	13/06/2018 0:20	Mohan Jagan	VC/Admin Office
SBV940442	10/06/2018 14:20	sexual harassment	v.dhanlakshmi	dhanm@gmail.com	Normal	Support	Grievances by / Staff	Web	Resolved	05/11/2020 2:17	12/06/2018 14:20	Mohan Jagan	MGMCRI Gender Harassment
SBV745027	08/06/2018 8:59	Application D D	BARTHASSARADY .R	r.barthassarady@gmail.com	Normal	SBV Univ	Enquiry by / Parent	Web	Resolved	05/11/2020 2:17	10/06/2018 8:59	Mohan Jagan	Admissions
SBV335822	08/06/2018 7:11	Enquiry regarding the fee structure	Lovish Singla	lovishsingla99@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:17	10/06/2018 7:11	Mohan Jagan	Admissions

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SBV717307	16/04/2018 22:32	Please help me how to apply for MBBS admission	D.Giri	cirilgjdhasd@bel.co.in	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	18/04/2018 22:32	Mohan Jagan	VC/Admin Office
SBV655929	10/03/2018 0:48	Paper publication	James Jacob	jamestmmcon@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	12/03/2018 0:48	Mohan Jagan	VC/Admin Office
SBV949852	09/04/2020 9:55	MS Gen Surgery-Recognised &permitted seats	Dr P.S.M.Prasad	psm_anjani@yahoo.co.in	Normal	SBV Univ	Enquiry by / Parent	Web	Resolved	05/11/2020 2:17	11/04/2020 9:55	Mohan Jagan	Admissions
SBV100679	25/02/2020 13:08	fwsssssssssss	Ffffff	dasgopal12390@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	27/02/2020 13:08	Mohan Jagan	VC/Admin Office
SBV764357	29/01/2020 23:14	MDS course details	Athira Purushothaman	mailmeathi@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	31/01/2020 23:14	Mohan Jagan	IGIDS Others
SBV773269	20/10/2019 23:47	DEPARTMENT OF UROLOGY	DINESHKUMAR S	itsyourdina@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	22/10/2019 23:47	Mohan Jagan	VC/Admin Office
SBV575529	26/08/2019 10:44	F3 Ortho ward toilet issue both toilet not working	Sathiyaraj	sathiyarajpps70@gmail.com	Normal	MGMCRI	Feedback by / Patient	Web	Resolved	05/11/2020 2:17	26/08/2019 20:44	Mohan Jagan	MGMCRI Hospital
SBV765534	22/08/2019 1:14	MBBS Stay vacant seats. I am interested to join y	VEERAVALLI SHRUTHI DANIEL	suseelavrk@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	24/08/2019 1:14	Mohan Jagan	VC/Admin Office
SBV229859	23/05/2019 6:25	Rtgs details	T.gowtham	gautig55@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	25/05/2019 6:25	Mohan Jagan	VC/Admin Office
SBV619740	21/05/2019 8:28	Bank details of college for rtgs	Palak Gangwani	palakgangwani1992@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	23/05/2019 8:28	Mohan Jagan	VC/Admin Office
SBV512934	20/05/2019 3:08	PG admission process	Manasa Sravya kalidindi	manasasravya2010@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	22/05/2019 3:08	Mohan Jagan	VC/Admin Office
SBV896498	28/04/2019 5:48	Issue on Facility and compliant on staff	N PRASANNAM	prasannam1970@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	30/04/2019 5:48	Mohan Jagan	VC/Admin Office
SBV195938	22/04/2019 1:26	Not at all proper response from billing counter	Sakthivel	sakthiaji77@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	24/04/2019 1:26	Mohan Jagan	VC/Admin Office
SBV423312	01/04/2019 1:04	stipend for pg courses	sanjeev h gowda	sanjeevgowda.h@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:17	03/04/2019 1:04	Mohan Jagan	Admissions
SBV760868	28/02/2019 2:16	What is the grading scale used to calaculate CGPA	BHAVITHRA VENKATESAN	bhavima93@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:17	02/03/2019 2:16	Mohan Jagan	Admissions
SBV582918	23/11/2018 5:18	Study about the Curriculum content in Geriatric De	Irina Xavier	irina.xavi@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	25/11/2018 5:18	Mohan Jagan	VC/Admin Office
SBV539481	08/10/2018 8:33	rsggsdg	eteaf	dipakghosh890@gmail.com	Normal	Support	Enquiry by / Faculty	Web	Resolved	05/11/2020 2:17	10/10/2018 8:33	Mohan Jagan	HR Team
SBV591623	12/09/2018 6:33	Improper drainage, bathroom sink , cracks onthe wa	Sreya mahesh	msree0041@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	14/09/2018 6:33	Mohan Jagan	VC/Admin Office
SBV486783	11/09/2018 8:49	Poor hostel facility	S. Indhu	Indhusarrah@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	13/09/2018 8:49	Mohan Jagan	VC/Admin Office
SBV127875	11/09/2018 8:46	Poor hostel facilities	Shanmuga piriya	piriya1997@gmail.com	Normal	Support	Feedback by / Student	Web	Resolved	05/11/2020 2:17	13/09/2018 8:46	Mohan Jagan	VC/Admin Office
SBV400862	11/09/2018 8:38	Hostel complaints	Devi dharani. M	Subramani1968s@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	13/09/2018 8:38	Mohan Jagan	VC/Admin Office

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SBV410777	11/09/2018 8:25	Poor hostel hygiene	Amritha	amrithaprasad98@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	13/09/2018 8:25	Mohan Jagan	VC/Admin Office
SBV222573	11/09/2018 8:14	Poor hostel facilities	Jaya shalini	shalubds23@gmail.com	Normal	Support	Feedback by / Student	Web	Resolved	05/11/2020 2:17	13/09/2018 8:14	Mohan Jagan	VC/Admin Office
SBV855340	11/09/2018 7:59	Room no. 4 ground floor ug old hostel	Neya	neyasuresh8@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	13/09/2018 7:59	Mohan Jagan	VC/Admin Office
SBV574086	11/09/2018 7:55	Poor hostel facilities regarding..	Juvairiya nachiya	jujji9716@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	13/09/2018 7:55	Mohan Jagan	VC/Admin Office
SBV130160	22/08/2018 0:44	regarding delivery of article	RIcha Mehrotra	richamehrotra87@gmail.co,	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	24/08/2018 0:44	Mohan Jagan	VC/Admin Office
SBV470479	11/04/2020 2:41	Queries regarding admission	Gaurav	Guru.bandits@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:17	13/04/2020 2:41	Mohan Jagan	Admissions
SBV399834	08/09/2020 4:21	baby clubfoot	gobimohanraj	gmohanraj1407@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	10/09/2020 4:21	Mohan Jagan	VC/Admin Office
SBV271288	04/09/2020 1:53	Critical security alert	Google	no-reply@accounts.google.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:17	06/09/2020 1:53	Mohan Jagan	VC/Admin Office
SBV936465	04/09/2020 1:52	Re: Excessive login attempts (user)	MD Dr. Jagan Mohan R.	admin@mgmcri.ac.in	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:17	06/09/2020 1:52	Mohan Jagan	VC/Admin Office
SBV137196	04/09/2020 1:52	Critical security alert	Google	no-reply@accounts.google.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:17	06/09/2020 1:52	Mohan Jagan	VC/Admin Office
SBV125370	04/09/2020 1:52	M.sc graduate Certificate regarding	Asmath Fathima	asmathfathima2000@yahoo.co.in	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:17	06/09/2020 1:52	Mohan Jagan	VC/Admin Office
SBV467589	04/09/2020 1:52	Critical security alert	Google	no-reply@accounts.google.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:17	06/09/2020 1:52	Mohan Jagan	VC/Admin Office
SBV128931	04/09/2020 1:52	Critical security alert	Google	no-reply@accounts.google.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:17	06/09/2020 1:52	Mohan Jagan	VC/Admin Office
SBV554729	04/09/2020 1:52	Critical security alert	Google	no-reply@accounts.google.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:17	06/09/2020 1:52	Mohan Jagan	VC/Admin Office
SBV297354	04/09/2020 1:52	Critical security alert	Google	no-reply@accounts.google.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:17	06/09/2020 1:52	Mohan Jagan	VC/Admin Office
SBV577967	04/09/2020 1:52	Critical security alert	Google	no-reply@accounts.google.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:17	06/09/2020 1:52	Mohan Jagan	VC/Admin Office
SBV661226	04/09/2020 1:52	Security alert	Google	no-reply@accounts.google.com	Normal	Support	General Inquiry	Email	Resolved	05/11/2020 2:17	06/09/2020 1:52	Mohan Jagan	VC/Admin Office
SBV862534	31/08/2020 6:15	Enquiry about Dr.Abhinandan Singh admission 2020	Dr. Ayushi Singh	drayushisingh87@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	02/09/2020 6:15	Mohan Jagan	VC/Admin Office
SBV316614	31/08/2020 3:53	Enquiry about Dr.Abhinandan Singh admission 2020	Dr. Ayushi Singh	drayushisingh87@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	02/09/2020 3:53	Mohan Jagan	VC/Admin Office
SBV357585	25/08/2020 9:19	Regards Post Graduate For FMG.	Vasanth Samykannu	drvasanthsamykannu@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	27/08/2020 9:19	Mohan Jagan	VC/Admin Office
SBV936285	16/08/2020 14:19	Request to continue my education	Rajkumar V	rajvellackal@gmail.com	Emergency	Support	Enquiry by / Existing Student	Web	Resolved	05/11/2020 2:17	18/08/2020 14:19	Mohan Jagan	Admissions

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SBV296525	16/07/2020 8:08	ticket number	Asmath Fathima	asmathfathima2000@yahoo.co.in	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	18/07/2020 8:08	Mohan Jagan	VC/Admin Office
SBV224026	16/07/2020 8:01	Msc Certificate and other certificate Regarding	Asmath Fathima	asmathfathima2000@yahoo.co.in	Normal	Support	Grievances by / Parent	Web	Resolved	05/11/2020 2:17	18/07/2020 8:01	Mohan Jagan	SBV Grievances Redressal
SBV711351	16/07/2020 6:04	Msc Certificate Regarding	Asmath Fathima	asmathfathima2000@yahoo.co.in	Normal	Support	Grievances by / Parent	Web	Resolved	05/11/2020 2:17	18/07/2020 6:04	Mohan Jagan	SBV Grievances Redressal
SBV882802	16/07/2020 6:03	Msc Certificate Regarding	Asmath Fathima	asmathfathima2000@yahoo.co.in	Normal	Support	Grievances by / Parent	Web	Resolved	05/11/2020 2:17	18/07/2020 6:03	Mohan Jagan	SBV Grievances Redressal
SBV946546	04/05/2020 22:37	No social distance in cuddalore staff bus	Arunraj	arunseshan143@gmail.com	Normal	Support	Grievances by / Staff	Web	Resolved	05/11/2020 2:17	06/05/2020 22:37	Mohan Jagan	
SBV748783	17/04/2020 3:06	Requesting time to pay the fees	Dr. Sundar Elayaperumal	sundar.elayaperumal@burjeel.com	Normal	SBV Univ	Enquiry by / Parent	Web	Resolved	05/11/2020 2:17	19/04/2020 3:06	Mohan Jagan	Admissions
SBV357144	16/04/2020 5:12	I want to see my garuda registration file	Kamali k	Kamalikanthavel2001@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	18/04/2020 5:12	Mohan Jagan	VC/Admin Office
SBV233502	15/04/2020 23:40	Late Payment of Remainder Fee Post May 3rd	Dr. ANDREW LOURDUNATHAN M P	andrewlourd@hotmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	05/11/2020 2:17	17/04/2020 23:40	Mohan Jagan	Admissions
SBV825063	12/04/2020 2:30	ATM not working	eteaf	dipakghosh890@gmail.com	Normal	Support	General Inquiry	Web	Resolved	05/11/2020 2:17	14/04/2020 2:30	Mohan Jagan	VC/Admin Office
SBV217459	02/05/2017 9:32	General difference in treatment of girls and boys	Junaina Firdous	jinari2005@gmail.com	High	MGMCRI	Grievances by / Student	Web	Resolved	05/11/2020 2:17	02/05/2017 15:32	Mohan Jagan	MGMCRI Gender Harassment
SBV250636	04/07/2018 4:55	Kindly consider my request	James Jacob	jamestmmcon@gmail.com	Normal	Support	General Inquiry	Web	Resolved	09/03/2019 9:35	06/07/2018 4:55	Mohan Jagan	VC/Admin Office
SBV494158	21/03/2017 13:16	regarding pg counselling	drjyothi biradar	jyothinagshetty@gmail.com	Normal	Support	General Inquiry	Web	Resolved	09/03/2019 9:35	23/03/2017 13:16	Mohan Jagan	VC/Admin Office
SBV957539	17/09/2017 0:53	about the results	kasu veera manikantareddy	kvmrmedico@gmail.com	Emergency	Support	Enquiry by / Existing Student	Web	Closed	09/03/2019 9:34	19/09/2017 0:53	Mohan Jagan	Admissions
SBV115973	08/11/2017 7:08	request for convocation	kavitha k s	kavithachithu@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	11/09/2018 23:43	10/11/2017 7:08	kumar saravana	SBV Grievances Redressal
SBV277221	08/11/2017 6:03	Request to conduct convocation for 2011-2016 batch	Infanta preethi. A	preethucruz@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	11/09/2018 23:43	10/11/2017 6:03	kumar saravana	SBV Grievances Redressal
SBV381433	08/11/2017 4:58	Regarding Convocation	Ailin Anna kurian	ailinanna@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	11/09/2018 23:43	10/11/2017 4:58	kumar saravana	SBV Grievances Redressal
SBV448300	08/11/2017 4:19	Graduation Ceremony	THEERTHA RAVEENDRAN	theertharaveendran777@gmail.com	Normal	SBV Univ	Grievances by / Student	Web	Resolved	11/09/2018 23:43	10/11/2017 4:19	kumar saravana	SBV Grievances Redressal
SBV286308	08/11/2017 4:12	Been denied a convocation	Sheba Varghese Thomas Madathil	Shebathomas17@gmail.com	Normal	SBV Univ	Grievances by / Student	Web	Resolved	11/09/2018 23:43	10/11/2017 4:12	kumar saravana	SBV Grievances Redressal
SBV899251	08/11/2017 3:52	regarding convocation	Dr. Asmitha. v	Asmithavasukiram@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	11/09/2018 23:43	10/11/2017 3:52	kumar saravana	SBV Grievances Redressal
SBV531312	08/11/2017 3:51	regarding convocation	Dr. Asmitha. v	Asmithavasukiram@gmail.com	Normal	SBV Univ	Grievances by / Student	Web	Resolved	11/09/2018 23:43	10/11/2017 3:51	kumar saravana	SBV Grievances Redressal
SBV731368	08/11/2017 8:32	Kindly conduct a convocation for the undergraduate	Hasini	hasini.ramesh94@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	11/09/2018 23:43	10/11/2017 8:32	kumar saravana	SBV Grievances Redressal

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SBV389846	09/04/2018 8:40	EXPORMATION BROCHURE FOR ADMISSION TO MD/MS &	Kamalnag	kamalnag@gmail.com	Normal	Support	General Inquiry	Web	Closed	10/04/2018 21:47	11/04/2018 8:40	Chitra Vijaya	VC/Admin Office
SBV401822	14/02/2017 23:40	online payement	ashik sainudeen karikkakathil	ferozsainu@gmail.com	Normal	Support	General Inquiry	Web	Resolved	20/04/2017 0:01	16/02/2017 23:40	Chitra Vijaya	VC/Admin Office
SBV466514	21/03/2017 6:00	update my aplication status 17258 for medical pg	JANUPALLI KIRAN POORNIMA	poornimafb.new@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	23/03/2017 0:43	23/03/2017 6:00	Mohan Jagan	Admissions
SBV602225	20/03/2017 1:07	regarding pg medical admission	dr neeraja	neerajanidhin@yahoo.com	Normal	Support	General Inquiry	Web	Resolved	20/03/2017 22:04	22/03/2017 1:07	Mohan Jagan	VC/Admin Office
SBV419050	19/03/2017 13:51	validity of current online application for PG	HARITEJA AVIRNENI	haritejaavirneni26@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	20/03/2017 22:03	21/03/2017 13:51	Mohan Jagan	Admissions
SBV642188	20/03/2017 1:08	regarding pg medical admission	dr neeraja	neerajanidhin@yahoo.com	Normal	Support	General Inquiry	Web	Closed	20/03/2017 22:03	22/03/2017 1:08	Mohan Jagan	VC/Admin Office
SBV547276	19/02/2017 2:25	mark list for pg md ms 2017	ansu ann john	ansuannjohn1991@gmail.com	Normal	Support	General Inquiry	Web	Closed	17/03/2017 22:17	21/02/2017 2:25	Mohan Jagan	VC/Admin Office
SBV817096	20/02/2017 6:01	Couldn't able to apply for PG diploma course	Kodam Mahidhar	mahinani1989@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	17/03/2017 22:17	22/02/2017 6:01	Mohan Jagan	Admissions
SBV403462	20/02/2017 5:11	PG medical application fee	SOUGANYADEVI @ MAHALAKSHMI	vsouganya@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/03/2017 22:16	22/02/2017 5:11	Mohan Jagan	VC/Admin Office
SBV139311	20/02/2017 4:12	online admission to pg form not getting submitted	DR SUKHNEIN SINGH	sukhnainsingh3@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	17/03/2017 22:16	22/02/2017 4:12	Mohan Jagan	Admissions
SBV801796	18/02/2017 12:37	Last date to apply for pg md ms	Manish kumar sinha	dr.manishmoic@yahoo.in	Normal	Support	General Inquiry	Web	Closed	17/03/2017 22:16	20/02/2017 12:37	Mohan Jagan	VC/Admin Office
SBV182200	27/01/2017 21:04	Hi	k Narendra krishna	nandu8455@gmail.com	Normal	Support	General Inquiry	Email	Closed	17/03/2017 22:15	29/01/2017 21:04	Mohan Jagan	VC/Admin Office
SBV420971	18/02/2017 22:27	when will be the merit list publish for MD/MS 2017	JAYA JAIN	ij56.lodha@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/03/2017 22:04	20/02/2017 22:27	Mohan Jagan	VC/Admin Office
SBV946448	19/02/2017 0:43	about application for PG medical course admission	Denish Vinodbhai patel	denish9999@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/03/2017 22:03	21/02/2017 0:43	Mohan Jagan	VC/Admin Office
SBV974277	19/02/2017 22:56	Application submission for MS	sathya	sampathkumarrto@gmail.com	Normal	Support	General Inquiry	Web	Closed	17/03/2017 22:03	21/02/2017 22:56	Mohan Jagan	VC/Admin Office
SBV182984	20/02/2017 3:28	PG Admission Online application status	dr vignesh sampath	drvigneshs@yahoo.com	Normal	Support	General Inquiry	Web	Resolved	17/03/2017 22:03	22/02/2017 3:28	Mohan Jagan	VC/Admin Office
SBV334900	20/02/2017 22:10	about admission	CHEKURI GAYATRI	gayatrichekuri@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/03/2017 22:01	22/02/2017 22:10	Mohan Jagan	VC/Admin Office
SBV972642	25/02/2017 0:41	Merit list for MD/MS course	Ankur chandra	ankurchandra8@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/03/2017 22:00	27/02/2017 0:41	Mohan Jagan	VC/Admin Office
SBV854709	01/03/2017 1:33	Applied for Md/Ms/diploma admission	Ch Manoj Kumar	chadalavadamanojkumar@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	17/03/2017 22:00	03/03/2017 1:33	Mohan Jagan	Admissions
SBV487357	01/03/2017 20:54	admission process	CHEKURI GAYATRI	gayatrichekuri@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/03/2017 21:58	03/03/2017 20:54	Mohan Jagan	VC/Admin Office
SBV701779	02/03/2017 3:04	Admission Verma	Pooja	Poojaavarawatte24@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/03/2017 21:58	04/03/2017 3:04	Mohan Jagan	VC/Admin Office

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SBV477585	25/02/2017 0:36	About pg admissions	Pronnat jain	pronnatjain@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/03/2017 21:57	27/02/2017 0:36	Mohan Jagan	VC/Admin Office
SBV300809	04/03/2017 1:48	regarding merit list for md/ms admissions	akshi gupta	akshi.dr06@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	17/03/2017 21:57	06/03/2017 1:48	Mohan Jagan	Admissions
SBV770348	07/03/2017 11:08	query regarding medical PG COUNSELLING	HARITEJA AVIRNENI	haritejaavirneni26@gmail.com	Normal	Support	General Inquiry	Email	Resolved	17/03/2017 21:57	09/03/2017 11:08	Mohan Jagan	VC/Admin Office
SBV933939	07/03/2017 22:00	Asking details about merit list and councelling	Viddur arya	viddur.arya@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/03/2017 21:57	09/03/2017 22:00	Mohan Jagan	VC/Admin Office
SBV287962	13/03/2017 0:01	About counselling and refund of fees	DR.NIKHIL RAJENDRA ARVE	ARVENIKHIL_LEGL45@YAHOO.COM	Normal	Support	General Inquiry	Email	Closed	17/03/2017 21:56	15/03/2017 0:01	Mohan Jagan	VC/Admin Office
SBV476875	13/03/2017 3:18	Dear sir , I have applied for medical PG programme	Vikram ns	vikramnadig96@gmail.cok	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	17/03/2017 21:55	15/03/2017 3:18	Mohan Jagan	Admissions
SBV231438	12/03/2017 0:12	Regarding PG admissions	AAGY SUSAN JOSEPH	aagyjoseph@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/03/2017 21:55	14/03/2017 0:12	Mohan Jagan	VC/Admin Office
SBV482428	14/03/2017 8:41	MD MS 2017 MERIT LIST AND COUNSELLING	Kolli krishna chaitanya	kc381991@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	17/03/2017 21:55	16/03/2017 8:41	Mohan Jagan	Admissions
SBV744523	16/03/2017 0:47	Refund of application form fee	Qadar zeeshaan	urzeesh@yahoo.com	Normal	Support	General Inquiry	Web	Closed	17/03/2017 21:54	18/03/2017 0:47	Mohan Jagan	VC/Admin Office
SBV357480	17/03/2017 6:37	can i know the details of md ms councilling	ananthu vishnu vardhan	drvishnuvardhan25@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/03/2017 21:51	19/03/2017 6:37	Mohan Jagan	VC/Admin Office
SBV572324	17/03/2017 8:02	merit list forMD/MS/DIPLOMA 2017	JAYA JAIN	jj56.lodha@gmail.com	Normal	Support	General Inquiry	Web	Closed	17/03/2017 21:51	19/03/2017 8:02	Mohan Jagan	VC/Admin Office
SBV672116	27/01/2017 21:04	convocation fee	praveen elbin	praveenelbin@gmail.com	Normal	Support	General Inquiry	Email	Closed	13/03/2017 22:59	29/01/2017 21:04	#NAME?	VC/Admin Office
SBV692714	18/02/2017 14:10	how to pay for application fee	CHECHANI VIPUL OMPRAKASH	vipul.the.gr8@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	20/02/2017 4:53	20/02/2017 14:10	Chitra Vijaya	Admissions
SBV254566	18/02/2017 23:06	pg admission, post the application form is need??	Vemireddy Anusha	anushavemireddy44@gmail.com	Normal	Support	General Inquiry	Web	Resolved	20/02/2017 4:18	20/02/2017 23:06	Chitra Vijaya	VC/Admin Office
SBV717785	19/02/2017 22:31	Complaint-payment gateway-MDS online application	BEJI V JOSHNA	bejijoshna@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	20/02/2017 4:16	21/02/2017 22:31	Chitra Vijaya	Admissions
SBV481601	20/02/2017 4:01	To make online payment for application	MANSOOR ALI M	drmansoorali51@gmail.com	Normal	Support	General Inquiry	Web	Resolved	20/02/2017 4:08	22/02/2017 4:01	Chitra Vijaya	VC/Admin Office
SBV200851	20/02/2017 3:52	Regarding payment	Sonal sharma	sonalsharma866@gmail.com	Normal	Support	General Inquiry	Web	Resolved	20/02/2017 4:03	22/02/2017 3:52	Chitra Vijaya	VC/Admin Office
SBV411956	17/02/2017 23:21	About the applications for Pg admission	Mahadik Shivaratna chandrakant	shivaratna91@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	20/02/2017 3:52	19/02/2017 23:21	Chitra Vijaya	Admissions
SBV[illegible]68	17/02/2017 23:21	About the applications for Pg admission	Mahadik Shivaratna chandrakant	shivaratna91@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	19/02/2017 23:53	19/02/2017 23:21	Chitra Vijaya	Admissions
SBV300889	19/02/2017 12:27	regarding online payment	dr vignesh sampath	drvigneshs@yahoo.com	Normal	Support	General Inquiry	Web	Resolved	19/02/2017 23:46	21/02/2017 12:27	Chitra Vijaya	VC/Admin Office
SBV[illegible]196	17/02/2017 15:31	Signature not seen in application to md/ms	Dhamejani mickey deepak	Mickey158158@gmail.com	Normal	Support	General Inquiry	Web	Resolved	19/02/2017 22:05	19/02/2017 15:31	Chitra Vijaya	VC/Admin Office

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SBV263312	17/02/2017 0:37	Ms md application correction	Yarramsettypundari KAKSHUDU	pundariat24365@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/02/2017 3:35	19/02/2017 0:37	Chitra Vijaya	VC/Admin Office
SBV678255	16/02/2017 9:01	application no. 17560, i want to pay fee o	gurnoor singh	drgurnoorsingh@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	17/02/2017 3:23	18/02/2017 9:01	Chitra Vijaya	Admissions
SBV971936	16/02/2017 7:15	unable to apply for md/ms 2017 online through your	Aishwarya Vanki	aishwaryavanki@gmail.com	Normal	Support	General Inquiry	Web	Closed	17/02/2017 3:20	18/02/2017 7:15	Chitra Vijaya	VC/Admin Office
SBV772599	17/02/2017 0:59	Admission merit list Pg	R MOHAN KUMAR	mkmohankumarr@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	17/02/2017 3:13	19/02/2017 0:59	Chitra Vijaya	Admissions
SBV831537	17/02/2017 1:44	online portal not responding to pay online for PG	Pentakota Lakshmi Pranusha	dr.pranusha@gmail.com	Normal	Support	General Inquiry	Web	Resolved	17/02/2017 3:09	19/02/2017 1:44	Chitra Vijaya	VC/Admin Office
SBV578906	17/02/2017 1:57	incomplete submission of PG application form	SHUBHI SINGHAL	shubhisinghal1511@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	17/02/2017 3:04	19/02/2017 1:57	Chitra Vijaya	Admissions
SBV486650	17/02/2017 2:23	Delivery Status Notification (Delay)	Mail Delivery Subsystem	mailer-daemon@googlemail.com	Normal	Support	General Inquiry	Email	Closed	17/02/2017 3:02	19/02/2017 2:23	Chitra Vijaya	VC/Admin Office
SBV350433	05/02/2017 23:50	online payment process for application	GOLI SUSMITHA	susmithagoli@gmail.com	Normal	Support	General Inquiry	Web	Closed	16/02/2017 3:24	07/02/2017 23:50	Chitra Vijaya	VC/Admin Office
SBV932412	04/02/2017 13:01	For MD MS PG diploma application query	Anugandha Ghatge	Anu.ghatge10@gmail.com	Normal	Support	General Inquiry	Web	Closed	16/02/2017 3:22	06/02/2017 13:01	Chitra Vijaya	VC/Admin Office
SBV477082	05/02/2017 13:12	Please change my mail I'd and number	Sandhya	sandhyabaskar16@gmail.com	Normal	Support	General Inquiry	Web	Resolved	16/02/2017 3:21	07/02/2017 13:12	Chitra Vijaya	VC/Admin Office
SBV180844	05/02/2017 21:24	APPLICATION FEE FOR MD MS COURSE	NARENDER YADAV	ynarender07@gmail.com	Normal	Support	General Inquiry	Web	Resolved	16/02/2017 3:19	07/02/2017 21:24	Chitra Vijaya	VC/Admin Office
SBV980386	06/02/2017 0:09	Application no for md ms is 16924	VIPUL KOLEKAR	Kolekarvipul@gmail.com	Normal	Support	General Inquiry	Web	Resolved	16/02/2017 3:18	08/02/2017 0:09	Chitra Vijaya	VC/Admin Office
SBV944147	06/02/2017 1:02	Unable to complete the online payment	Dr Shobha Subramanian	drshoba2107@gmail.com	Normal	Support	General Inquiry	Web	Resolved	16/02/2017 3:17	08/02/2017 1:02	Chitra Vijaya	VC/Admin Office
SBV989683	01/02/2017 23:55	Regarding PG Admissions	Suthahar C S	cssuthahar@gmail.com	Normal	Support	General Inquiry	Web	Resolved	16/02/2017 3:15	03/02/2017 23:55	Chitra Vijaya	VC/Admin Office
SBV973398	15/02/2017 11:51	Regarding upload of scanned documents	akshay naik	ashu.akshay@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	16/02/2017 3:10	17/02/2017 11:51	Chitra Vijaya	Admissions
SBV327494	14/02/2017 12:17	Want to know about application and payment status	Panchotiya Dushyant Narsinh	dushyantpanchotiya@gmail.com	Normal	Support	General Inquiry	Web	Closed	16/02/2017 3:04	16/02/2017 12:17	Chitra Vijaya	VC/Admin Office
SBV820078	14/02/2017 11:00	I cannot make payment, i hd selected online paymnt	SAKSHAM SETH	seth_saksham@yahoo.in	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	16/02/2017 3:02	16/02/2017 11:00	Chitra Vijaya	Admissions
SBV893493	14/02/2017 5:04	Regarding application form filling	BHANUSHREE R	Drbhanushreer@gmail.com	Normal	Support	General Inquiry	Web	Resolved	16/02/2017 3:01	16/02/2017 5:04	Chitra Vijaya	VC/Admin Office
SBV481471	15/02/2017 2:45	I have problem with the payment	Ramchaitanya kothapalli	Ram.chaitanya25@yahoo.com	Normal	Support	General Inquiry	Web	Resolved	16/02/2017 2:59	17/02/2017 2:45	Chitra Vijaya	VC/Admin Office
SBV634748	14/02/2017 5:22	not able to submit the payment	AMMU ROSE MATHEW	ammurosem@yahoo.co.in	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	16/02/2017 2:56	16/02/2017 5:22	Chitra Vijaya	Admissions
SBV161617	13/02/2017 23:07	application for PG course	Anshita Agrawal	agrawal_anshita@hotmail.com	Normal	Support	General Inquiry	Web	Resolved	14/02/2017 2:46	15/02/2017 23:07	Chitra Vijaya	VC/Admin Office

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SBV350292	13/02/2017 6:58	i have applied online for mgm and ssri in a single	MANEK VARUN RAJU	varunmanek92@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	14/02/2017 0:10	15/02/2017 6:58	Chitra Vijaya	Admissions
SBV253391	13/02/2017 10:45	Regarding application for PG courses	Anshita Agrawal	agrawal_anshita@hotmail.com	Normal	Support	General Inquiry	Web	Closed	14/02/2017 0:01	15/02/2017 10:45	Chitra Vijaya	VC/Admin Office
SBV354440	13/02/2017 10:45	Regarding application for PG courses	Anshita Agrawal	agrawal_anshita@hotmail.com	Normal	Support	General Inquiry	Web	Resolved	13/02/2017 23:59	15/02/2017 10:45	Chitra Vijaya	VC/Admin Office
SBV535079	13/02/2017 11:03	Application number 17269	Niraj Bhalla	nbhalla1@gmail.com	Normal	SBV Univ	Enquiry by / Parent	Web	Resolved	13/02/2017 23:58	15/02/2017 11:03	Chitra Vijaya	Admissions
SBV480666	13/02/2017 11:20	unable to download application form	TEJASWINI J.S	tejurohu@gmail.com	Normal	Support	General Inquiry	Web	Resolved	13/02/2017 23:54	15/02/2017 11:20	Chitra Vijaya	VC/Admin Office
SBV346734	13/02/2017 11:22	online payment for apllication regarding	G P Krishna Chaianya	krishna.gtmc@gmail.com	Normal	Support	General Inquiry	Web	Resolved	13/02/2017 23:53	15/02/2017 11:22	Chitra Vijaya	VC/Admin Office
SBV494527	13/02/2017 11:33	TUTION FEE FOR PG DIPLOMA AND MD / MS for 2017	SELVA P HAMZA	selvasneivar@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	13/02/2017 23:50	15/02/2017 11:33	Chitra Vijaya	Admissions
SBV585108	13/02/2017 20:40	Online Payment	Uppala Prasanna Laxmi	uppalaprasanna91@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	13/02/2017 23:49	15/02/2017 20:40	Chitra Vijaya	Admissions
SBV329923	12/02/2017 11:12	Application form submitted ,signature is not showi	Rrebecca George	sarebgeorge@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	13/02/2017 1:08	14/02/2017 11:12	Chitra Vijaya	Admissions
SBV844505	12/02/2017 3:30	PG MD/MS ONLINE PAYMENT	Kruthi r k	Kruthirk@gmail.com	Normal	Support	General Inquiry	Web	Resolved	13/02/2017 0:57	14/02/2017 3:30	Chitra Vijaya	VC/Admin Office
SBV474259	11/02/2017 2:27	online payment for pg admission	abinaya rajasekaran	sweetabi19@gmail.com	Normal	Support	General Inquiry	Web	Resolved	13/02/2017 0:49	13/02/2017 2:27	Chitra Vijaya	VC/Admin Office
SBV730651	11/02/2017 1:00	kindly give me a new link for payment for md ms	DEEPIKA SRIVASTAVA	deepikamed2008@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	13/02/2017 0:48	13/02/2017 1:00	Chitra Vijaya	Admissions
SBV404269	10/02/2017 21:16	online application	n.sushma	sushmareddynaini91@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	10/02/2017 22:34	12/02/2017 21:16	Chitra Vijaya	Admissions
SBV507463	08/02/2017 11:32	online payment for PG courses regarding	SATHIYAMURTH Y M M	sathiya221091@gmail.com	Normal	Support	General Inquiry	Web	Resolved	10/02/2017 3:35	10/02/2017 11:32	Chitra Vijaya	VC/Admin Office
SBV113567	08/02/2017 22:37	MD ms application number 17117	RANJITH MATHEW	ranjith203@gmail.com	Normal	Support	General Inquiry	Web	Resolved	10/02/2017 3:33	10/02/2017 22:37	Chitra Vijaya	VC/Admin Office
SBV280114	09/02/2017 0:45	Changing of submitted documents and payment of fee	ASHWINI VILAS DHURU	ashdhuru_21@yahoo.com	Normal	Support	General Inquiry	Web	Resolved	10/02/2017 3:32	11/02/2017 0:45	Chitra Vijaya	VC/Admin Office
SBV949896	09/02/2017 2:19	regarding application process of pg admission	dr dandu anudeep	deepu.anudeep5@gmail.com	Normal	Support	General Inquiry	Web	Resolved	10/02/2017 3:30	11/02/2017 2:19	Chitra Vijaya	VC/Admin Office
SBV732275	09/02/2017 2:50	HOW TO PAY ONLINE FI	SK NIJHAWAN	rmsnimri@gmail.com	Normal	SBV Univ	Enquiry by / Parent	Web	Resolved	10/02/2017 3:28	11/02/2017 2:50	Chitra Vijaya	Admissions
SBV309990	09/02/2017 7:39	on line payment not completred	PRIYADARSHINI Lakshminarasimhan	darshan.laks@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	10/02/2017 3:25	11/02/2017 7:39	Chitra Vijaya	Admissions
SBV823332	09/02/2017 12:25	MD/MS APPLICATION FORM	SAI NAREN V S	sainaren9977@gmail.com	Normal	Support	General Inquiry	Web	Resolved	10/02/2017 3:23	11/02/2017 12:25	Chitra Vijaya	VC/Admin Office
SBV783311	09/02/2017 14:01	Online payment for PG application form not working	PURBEY RAHUL RAJESH KUMAR	purbeyrk@gmail.com	Normal	Support	General Inquiry	Web	Resolved	10/02/2017 3:22	11/02/2017 14:01	Chitra Vijaya	VC/Admin Office

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SBV719867	08/02/2017 2:00	not able to do the payment	B.divya	chintu087@gmail.com	Normal	Support	General Inquiry	Web	Resolved	10/02/2017 3:13	10/02/2017 2:00	Chitra Vijaya	VC/Admin Office
SBV926797	08/02/2017 6:21	Confirm online transaction	Sneha Mary Joy	snehamaryjoy@gmail.com	Normal	Support	General Inquiry	Web	Resolved	10/02/2017 3:02	10/02/2017 6:21	Chitra Vijaya	VC/Admin Office
SBV163162	06/02/2017 19:26	Online payment	Namrata Bhavsar	dmamrata11493@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	10/02/2017 3:00	08/02/2017 19:26	Chitra Vijaya	Admissions
SBV941432	08/02/2017 8:41	regarding online application	kilaparthi usha chaitanya	kchkusha@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	08/02/2017 22:15	10/02/2017 8:41	Chitra Vijaya	Admissions
SBV727847	08/02/2017 8:30	uploaded wrong NEET PG score card	Abhay Raj Singh	abhayraj.singh90@yahoo.com	Normal	Support	General Inquiry	Web	Resolved	08/02/2017 22:14	10/02/2017 8:30	Chitra Vijaya	VC/Admin Office
SBV318594	08/02/2017 6:09	online payment	JUMA JALEEL	drjumajaleel@gmail.com	Normal	Support	General Inquiry	Web	Resolved	08/02/2017 22:06	10/02/2017 6:09	Chitra Vijaya	VC/Admin Office
SBV444470	08/02/2017 5:54	regarding payment of MD/MS form 2017	RAJAT AGARWAL	dr.rajat93@gmail.com	Normal	Support	General Inquiry	Web	Resolved	08/02/2017 22:04	10/02/2017 5:54	Chitra Vijaya	VC/Admin Office
SBV380968	08/02/2017 5:08	counceling mdms2017	JUMA JALEEL	drjumajaleel@gmail.com	Normal	Support	General Inquiry	Web	Resolved	08/02/2017 22:02	10/02/2017 5:08	Chitra Vijaya	VC/Admin Office
SBV712008	08/02/2017 3:52	ONLINE PAYMENT QUERRY	RAVIKANT KAUSHIK	DRKAUSHIKRAVI15@GMAIL.COM	Normal	Support	General Inquiry	Web	Resolved	08/02/2017 22:00	10/02/2017 3:52	Chitra Vijaya	VC/Admin Office
SBV910754	08/02/2017 2:18	Error in Application form submission	Venu Sashank Y	venurishi@yahoo.co.in	Normal	Support	General Inquiry	Web	Resolved	08/02/2017 4:15	10/02/2017 2:18	Chitra Vijaya	VC/Admin Office
SBV329015	08/02/2017 1:00	Regarding md ms application	Sahil Kanwal Abrol	skabrol38@gmail.com	Normal	Support	General Inquiry	Web	Resolved	08/02/2017 4:11	10/02/2017 1:00	Chitra Vijaya	VC/Admin Office
SBV968636	07/02/2017 5:30	Not able to do online payment for MS application	Praveen	applefalls@icloud.com	Normal	Support	General Inquiry	Web	Resolved	08/02/2017 0:11	09/02/2017 5:30	Chitra Vijaya	VC/Admin Office
SBV145035	07/02/2017 23:53	application no generated but payment is to be done	SRIGIRI TRILOK RAO	trilok.srigiri@gmail.com	Normal	Support	General Inquiry	Web	Resolved	08/02/2017 0:00	09/02/2017 23:53	Chitra Vijaya	VC/Admin Office
SBV106214	07/02/2017 20:43	fee structure of md radiodiagnosis course.	anil kumar singh	aksingh.irr@gmail.com	Normal	Support	General Inquiry	Web	Resolved	07/02/2017 23:58	09/02/2017 20:43	Chitra Vijaya	VC/Admin Office
SBV701280	07/02/2017 7:26	Searching a link for registration	Patel Ishan Hitendrabhai	ipatel1082@gmail.com	Normal	Support	General Inquiry	Web	Resolved	07/02/2017 23:57	09/02/2017 7:26	Chitra Vijaya	VC/Admin Office
SBV562265	02/02/2017 5:19	payment incomplete for the PG application form	HARITEJA AVIRNENI	haritejaavirneni26@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	07/02/2017 3:54	04/02/2017 5:19	Chitra Vijaya	Admissions
SBV566781	02/02/2017 3:03	regarding MD/MS pg application	shruti dandawate	shruti.dandawate@rediffmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	07/02/2017 3:51	04/02/2017 3:03	Chitra Vijaya	Admissions
SBV442737	31/01/2017 6:17	Need Application Number and Payment Gateway	C VARUN RAGHAV	varunrags42@gmail.com	Normal	Support	General Inquiry	Web	Closed	07/02/2017 3:48	02/02/2017 6:17	Chitra Vijaya	VC/Admin Office
SBV143225	06/02/2017 3:38	how to login for application to online payment	rameshwari vishwakarma	rameshwari.vishwa@gmail.com	Normal	Support	General Inquiry	Web	Closed	07/02/2017 3:43	08/02/2017 3:38	Chitra Vijaya	VC/Admin Office
SBV156234	07/02/2017 2:51	application form not getting submitted	DR RAHUL KUMAR SINGHAL	rahul.dmv@gmail.com	Normal	Support	General Inquiry	Web	Resolved	07/02/2017 3:30	09/02/2017 2:51	Chitra Vijaya	VC/Admin Office
SBV943815	04/02/2017 3:25	Regarding how to EDIT MY MD/MS APPLICATION FORM	GURRAMPATI HARISH KUMAR REDDY	Sairam.harish@gmail.com	Normal	Support	General Inquiry	Web	Resolved	07/02/2017 2:27	06/02/2017 3:25	Chitra Vijaya	VC/Admin Office

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SBV316334	04/02/2017 7:47	md ms application 2017	HIMANSHU KUMAR JAISWAL	him2338@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	07/02/2017 2:25	06/02/2017 7:47	Chitra Vijaya	Admissions
SBV543244	07/02/2017 1:41	Online PG application form - reg.	Durairarasan	arasan2k@gmail.com	Normal	Support	General Inquiry	Web	Resolved	07/02/2017 2:20	09/02/2017 1:41	Chitra Vijaya	VC/Admin Office
SBV737161	07/02/2017 0:49	Regarding payment of application form.	ADARSH MURUGAN	m.aadarsh@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	07/02/2017 0:59	09/02/2017 0:49	Chitra Vijaya	Admissions
SBV615766	03/02/2017 12:42	Technical fault while applying for pg application	Parvez shahide biswas	parvezshahid091@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	07/02/2017 0:52	05/02/2017 12:42	Chitra Vijaya	Admissions
SBV762290	04/02/2017 0:15	online depsition of application fees. FORM 16679	DINIKA SHARMA	dinikasharma@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	07/02/2017 0:05	06/02/2017 0:15	Chitra Vijaya	Admissions
SBV697548	06/02/2017 3:31	Regarding neetpg 2017 admission	Dineshram	dr.dineshdpi@yahoo.co.in	Normal	Support	General Inquiry	Web	Resolved	07/02/2017 0:00	08/02/2017 3:31	Chitra Vijaya	VC/Admin Office
SBV504868	04/02/2017 2:55	Application form document upload	Sameer Pundeer	samimpact@yahoo.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	06/02/2017 23:58	06/02/2017 2:55	Chitra Vijaya	Admissions
SBV203657	04/02/2017 5:47	online payment for md/ms pg 2017	navein rk	dr.rknavein@yahoo.com	Normal	Support	General Inquiry	Web	Resolved	06/02/2017 23:44	06/02/2017 5:47	Chitra Vijaya	VC/Admin Office
SBV597121	04/02/2017 4:23	apply online	Akash dev	aku0291@gmail.com	Normal	Support	General Inquiry	Web	Resolved	06/02/2017 23:36	06/02/2017 4:23	Chitra Vijaya	VC/Admin Office
SBV455115	06/02/2017 3:31	payment issue and double application	Anugandha Ghatge	Anu.ghatge10@gmail.com	Normal	Support	General Inquiry	Web	Resolved	06/02/2017 23:34	08/02/2017 3:31	Chitra Vijaya	VC/Admin Office
SBV783303	06/02/2017 5:51	DD query (Application)	Dr. Suraj	srjgwd@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	06/02/2017 23:04	08/02/2017 5:51	Chitra Vijaya	Admissions
SBV169920	06/02/2017 9:43	Certificates to be uploaded for PG application	Silar Khan Mayana	silarkhan_992@hotmail.com	Normal	Support	General Inquiry	Web	Resolved	06/02/2017 22:54	08/02/2017 9:43	Chitra Vijaya	VC/Admin Office
SBV795842	06/02/2017 10:11	Certificates to be uploaded for PG application	Nilofer	sattark@hotmail.com	Normal	SBV Univ	Enquiry by / Parent	Web	Resolved	06/02/2017 22:40	08/02/2017 10:11	Chitra Vijaya	Admissions
SBV942892	06/02/2017 21:58	Md/ms admission form	Ankur chandra	ankurchandra8@gmail.com	Normal	Support	General Inquiry	Web	Resolved	06/02/2017 22:36	08/02/2017 21:58	Chitra Vijaya	VC/Admin Office
SBV488543	27/11/2016 22:26	Cockroach found in mess food	Arul Manish	Manishrocker1@gmail.com	Normal	Support	Grievances by / Student	Web	Closed	06/02/2017 2:52	29/11/2016 22:26	Mohan Jagan	SBV Grievances Redressal
SBV789976	05/02/2017 20:59	Marksheet pdf file upload problem	SHIBASHIS DEB	debshibashis@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	06/02/2017 2:50	07/02/2017 20:59	Mohan Jagan	Admissions
SBV838645	05/02/2017 13:33	Please change my mail I'd and number	Sandhya	sandhyabaskar16@gmail.com	Normal	Support	General Inquiry	Web	Closed	06/02/2017 2:46	07/02/2017 13:33	Mohan Jagan	VC/Admin Office
SBV311648	05/02/2017 22:18	couldnt upload complete mark seet, md/ms applicati	pradeep arun kumar l	drlucaspradeep@gmail.com	Normal	Support	General Inquiry	Web	Resolved	06/02/2017 2:44	07/02/2017 22:18	Mohan Jagan	VC/Admin Office
SBV330842	04/02/2017 15:53	PG MD/MS/Dip Application Form	Sharon Joseph	sharonjsph@hotmail.com	Normal	Support	General Inquiry	Web	Resolved	06/02/2017 2:38	06/02/2017 15:53	Mohan Jagan	VC/Admin Office
SBV625802	06/02/2017 0:56	Enquiry about online application	prem aanand	premdebull@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	06/02/2017 2:37	08/02/2017 0:56	Mohan Jagan	Admissions
SBV816009	06/02/2017 2:27	MD/MS APPLICATION	KARTHIK BADARAYAN V	karthik.vbadarayan@gmail.com	Normal	Support	General Inquiry	Web	Resolved	06/02/2017 2:34	08/02/2017 2:27	Mohan Jagan	VC/Admin Office

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SBV707836	04/02/2017 1:33	not able to complete my payment for medical pg app	MANISH YADAV	meetmyt25@gmail.com	Normal	Support	General Inquiry	Web	Resolved	06/02/2017 0:58	06/02/2017 1:33	Chitra Vijaya	VC/Admin Office
SBV618231	03/02/2017 6:32	regardUng pG application	sathish kumar	sathish_kumar@doctor.com	Normal	Support	General Inquiry	Web	Closed	03/02/2017 23:21	05/02/2017 6:32	Chitra Vijaya	VC/Admin Office
SBV636063	03/02/2017 22:45	Mistake in my md ms application	SATHISH KUMAR	sathish_kuamr@doctor.com	Normal	Support	General Inquiry	Web	Resolved	03/02/2017 23:20	05/02/2017 22:45	Chitra Vijaya	VC/Admin Office
SBV980892	03/02/2017 23:16	My PG application no 16691 : change community BC	ANU M	drmrvm@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	03/02/2017 23:19	05/02/2017 23:16	Chitra Vijaya	Admissions
SBV408308	03/02/2017 19:06	application form online payment	NARENDER YADAV	ynarender07@gmail.com	Normal	Support	General Inquiry	Web	Resolved	03/02/2017 23:04	05/02/2017 19:06	Chitra Vijaya	VC/Admin Office
SBV485653	03/02/2017 9:45	Regarding MD/MS Application for session 2017.	ASHITA AGGARWAL	ashita.agg@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	03/02/2017 23:02	05/02/2017 9:45	Chitra Vijaya	Admissions
SBV773818	03/02/2017 5:21	application form payment issue	PRATIK AGARWAL	agarwalpratik.dr@gmail.com	Normal	Support	General Inquiry	Web	Resolved	03/02/2017 22:20	05/02/2017 5:21	Chitra Vijaya	VC/Admin Office
SBV809834	03/02/2017 11:18	Regarding online payment for application	GEETHA PRIYA G	geethgovindarajan@gmail.com	Normal	Support	General Inquiry	Web	Resolved	03/02/2017 22:18	05/02/2017 11:18	Chitra Vijaya	VC/Admin Office
SBV109054	03/02/2017 5:14	MD/MS APPLICATION PAYMENT METHOD	VINOTH K R	vinoth.ramero@gmail.com	Normal	Support	General Inquiry	Web	Resolved	03/02/2017 22:17	05/02/2017 5:14	Chitra Vijaya	VC/Admin Office
SBV375281	03/02/2017 5:18	Application and Payment	Ambika Coondoo	ambikacoondoo@gmail.com	Normal	Support	General Inquiry	Web	Resolved	03/02/2017 21:38	05/02/2017 5:18	Chitra Vijaya	VC/Admin Office
SBV216878	01/02/2017 10:10	PAYMENT DURING ADMISSION	METTA VENKATA SRI VIPUL	metta.vipul@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	03/02/2017 2:45	03/02/2017 10:10	Chitra Vijaya	Admissions
SBV716587	02/02/2017 12:29	About application for md ms course.	Kumar gaurav	dockumargaurav@gmail.com	Normal	Support	General Inquiry	Web	Resolved	03/02/2017 2:42	04/02/2017 12:29	Chitra Vijaya	VC/Admin Office
SBV350637	03/02/2017 0:11	admission in md course in 2017 session	Ravikant Sharma	akshayesharma@yahoo.co.in	Normal	SBV Univ	Enquiry by / Parent	Web	Closed	03/02/2017 2:41	05/02/2017 0:11	Chitra Vijaya	Admissions
SBV852367	03/02/2017 1:16	application form qernes	pradhyumna koushik	pradhykoushik@gmail.com	Normal	Support	General Inquiry	Web	Resolved	03/02/2017 2:40	05/02/2017 1:16	Chitra Vijaya	VC/Admin Office
SBV505670	02/02/2017 23:19	Cannot find the payment option for SSSMCRI	Shruti chandra	shruti_loreto@yahoo.co.in	Normal	Support	General Inquiry	Web	Closed	03/02/2017 2:25	04/02/2017 23:19	Chitra Vijaya	VC/Admin Office
SBV479565	02/02/2017 23:17	Cannot find the link for online payment	Shruti chandra	shruti_loreto@yahoo.co.in	Normal	Support	General Inquiry	Web	Resolved	03/02/2017 2:24	04/02/2017 23:17	Chitra Vijaya	VC/Admin Office
SBV270346	02/02/2017 14:00	separate filling of apllication	Sheuli Paul	sheuli321@yahoo.com	Normal	Support	General Inquiry	Web	Resolved	03/02/2017 1:44	04/02/2017 14:00	Chitra Vijaya	VC/Admin Office
SBV680349	02/02/2017 7:35	fees structures regarding MD/MS/PG Diploma medical	pakanati venkata kumara kalyan chakravarthy	pvkc773@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	03/02/2017 1:41	04/02/2017 7:35	Chitra Vijaya	Admissions
SBV567156	02/02/2017 6:41	Regarding separate application for MD MS 2017	Damodar Kakumanu	trustdams@gmail.com	Normal	Support	General Inquiry	Web	Resolved	03/02/2017 1:40	04/02/2017 6:41	Chitra Vijaya	VC/Admin Office
SBV805133	02/02/2017 6:17	Query regarding online payment for pg application	Aravindan Sp	aravindansp4@gmail.com	Normal	Support	General Inquiry	Web	Resolved	03/02/2017 1:38	04/02/2017 6:17	Chitra Vijaya	VC/Admin Office
SBV451420	31/01/2017 6:21	REQUEST FOR COPY OF APPLICATION SUBMITTED ONLINE	RAMAKRISHNAN G	g.ramakrishnan1991@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	02/02/2017 2:21	02/02/2017 6:21	Chitra Vijaya	Admissions

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SBV124857	02/02/2017 1:16	I have registered but not received my application	Shruti chandra	shruti_loreto@yahoo.co.in	Normal	Support	General Inquiry	Web	Resolved	02/02/2017 2:18	04/02/2017 1:16	Chitra Vijaya	VC/Admin Office
SBV499329	02/02/2017 0:49	about online payment	KRISTAM ANUDEEP KUMAR	anudeepkumarms@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	02/02/2017 1:27	04/02/2017 0:49	Chitra Vijaya	Admissions
SBV327300	31/01/2017 22:42	not able to apply for ssspg	DR DINESH BABU G	dineshbb1992@gmail.com	Normal	Support	General Inquiry	Web	Resolved	02/02/2017 1:16	02/02/2017 22:42	Chitra Vijaya	VC/Admin Office
SBV220962	02/02/2017 0:20	MD MS APPLICATION FORM	Tehmina	tehuasif@gmail.com	Normal	Support	General Inquiry	Web	Resolved	02/02/2017 1:12	04/02/2017 0:20	Chitra Vijaya	VC/Admin Office
SBV798678	01/02/2017 22:18	Forgot application no.	Sravya datla	sravya.datla516@gmail.com	Normal	Support	General Inquiry	Web	Resolved	02/02/2017 1:10	03/02/2017 22:18	Chitra Vijaya	VC/Admin Office
SBV558067	01/02/2017 23:46	problem in online payment in medical pg admission	SUJIT KUMAR SAH	sujitkr451@gmail.com	Normal	Support	General Inquiry	Web	Resolved	01/02/2017 23:52	03/02/2017 23:46	Chitra Vijaya	VC/Admin Office
SBV124108	01/02/2017 6:56	discrepancy with online payment	SHIVAM BHALLA	shivambhalla123@gmail.com	Normal	Support	Grievances by / Student	Web	Closed	01/02/2017 23:25	03/02/2017 6:56	Chitra Vijaya	SBV Grievances Redressal
SBV203335	01/02/2017 6:35	discrepancy with online payment	SHIVAM BHALLA	shivambhalla123@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	01/02/2017 23:24	03/02/2017 6:35	Chitra Vijaya	SBV Grievances Redressal
SBV768059	01/02/2017 2:17	REGARDING APPLICATION NUMBER	SAI KUMAR REDDY MUKKAMALLA	saikumar.m2002@gmail.com	Normal	Support	General Inquiry	Web	Resolved	01/02/2017 4:48	03/02/2017 2:17	Chitra Vijaya	VC/Admin Office
SBV429653	01/02/2017 4:02	regarding md /ms application form	lavina mittal	lavina2592@gmail.com	Normal	Support	General Inquiry	Web	Closed	01/02/2017 4:37	03/02/2017 4:02	Chitra Vijaya	VC/Admin Office
SBV117425	01/02/2017 2:38	Application completetion notification not received	Salma Fahmidha M	89.salm@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	01/02/2017 3:55	03/02/2017 2:38	Chitra Vijaya	Admissions
SBV180746	30/01/2017 13:21	STATUS OF MY PG APPLICATION	SHAMANTAKA S	shamantaka192@gmail.com	Normal	Support	General Inquiry	Web	Resolved	01/02/2017 0:53	01/02/2017 13:21	Chitra Vijaya	VC/Admin Office
SBV591449	31/01/2017 21:45	Regarding MD/MS application	subhash babu	bsubhashbabubellaganti@gmail.com	Normal	Support	General Inquiry	Web	Closed	01/02/2017 0:48	02/02/2017 21:45	Chitra Vijaya	VC/Admin Office
SBV577106	31/01/2017 21:33	APPLICATION FORM PDF FILE REQUIRED	kajendrakumar s	kajendra13@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	01/02/2017 0:46	02/02/2017 21:33	Chitra Vijaya	SBV Grievances Redressal
SBV286903	29/01/2017 6:10	APPLIED FOR MD/MS BUT NOT ACCEPTING ONLINE PAYMENT	KHATRI KETAN JEEVANLAL	kjkhatri93@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	01/02/2017 0:43	31/01/2017 6:10	Chitra Vijaya	Admissions
SBV977951	27/01/2017 2:51	regarding application process of sssmri	SREEKANTHAM VINAY KUMAR	drsvinaykumar@gmail.com	Normal	Support	General Inquiry	Web	Resolved	01/02/2017 0:36	29/01/2017 2:51	Chitra Vijaya	VC/Admin Office
SBV540075	31/01/2017 21:59	downloading of completed PG application of SSSMC	Dr Abirami k	abikailasam@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	01/02/2017 0:21	02/02/2017 21:59	Chitra Vijaya	Admissions
SBV168901	31/01/2017 22:57	Applied for PG courses to SSSMCRI	Stani Mathew	stanimathew000@gmail.com	Normal	Support	General Inquiry	Web	Resolved	01/02/2017 0:20	02/02/2017 22:57	Chitra Vijaya	VC/Admin Office
SBV507018	27/01/2017 10:02	Regarding application number of MD MS appication	DAMODAR KAKUMANU	damodarkakumanu@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	01/02/2017 0:11	29/01/2017 10:02	Chitra Vijaya	Admissions
SBV189236	27/01/2017 9:12	md/ms aplication not sent to above mail id	maragani praneeth	drpraneeth.m@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Resolved	01/02/2017 0:00	29/01/2017 9:12	Chitra Vijaya	Admissions
SBV733320	03/01/2017 8:35	kindly send me the onlineink for degree convcation	k Narendra krishna	nandu8455@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	31/01/2017 21:58	05/01/2017 8:35	Chitra Vijaya	Admissions

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SBV213967	15/01/2017 23:02	Not able to find online application	Karthika Raju	drkarthikaraju@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	31/01/2017 21:58	17/01/2017 23:02	Chitra Vijaya	Admissions
SBV833731	20/01/2017 11:22	Online application link not opened	Sakthikesavan	dr.sakthik7@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	31/01/2017 21:53	22/01/2017 11:22	Chitra Vijaya	Admissions
SBV888171	18/01/2017 6:32	Unable to open NEET PG 2017 application.	Bhavana harwani	Shinegirl92@gmail.com	Normal	Support	General Inquiry	Web	Closed	31/01/2017 21:50	20/01/2017 6:32	Chitra Vijaya	VC/Admin Office
SBV479757	18/01/2017 6:31	Unable to open NEET PG 2017 application.	Bhavana harwani	Shinegirl92@gmail.com	Normal	Support	General Inquiry	Web	Resolved	31/01/2017 21:49	20/01/2017 6:31	Chitra Vijaya	VC/Admin Office
SBV524945	31/01/2017 12:35	APPLICATION ENQUIRY	RESU PRADEEP REDDY	RPSANTHU9999@GMAIL.COM	Normal	Support	General Inquiry	Web	Resolved	31/01/2017 21:45	02/02/2017 12:35	Chitra Vijaya	VC/Admin Office
SBV803980	31/01/2017 15:38	I APPLIED FOR MD/MS LOST MY APPLICATION NUMEBER	NILOFER ZIAUDDIN	nilofer.ziauddin@gmail.com	Normal	Support	General Inquiry	Web	Resolved	31/01/2017 21:34	02/02/2017 15:38	Chitra Vijaya	VC/Admin Office
SBV933931	28/06/2016 2:32	Bio-metric entry	Mrs. Kavita D	kavitaraj2129@gmail.com	Normal	Support	General Inquiry	Web	Closed	23/09/2016 22:54	30/06/2016 2:32	Chitra Vijaya	VC/Admin Office
SBV962256	28/06/2016 2:33	Bio-metric entry	Mrs. Kavita D	kavitaraj2129@gmail.com	Normal	Support	General Inquiry	Web	Closed	23/09/2016 22:54	30/06/2016 2:33	Chitra Vijaya	VC/Admin Office
SBV696404	20/01/2016 17:36	To provide Timer (clock) for PG Presentations	Dr.Pramod Kumar GN	saf@mgmcri.ac.in	Normal	Support	Enquiry by / Faculty	Web	Closed	23/09/2016 22:52	22/01/2016 17:36	Chitra Vijaya	HR Team
SBV100823	14/09/2016 5:20	Delivery Status Notification (Failure)	Mail Delivery Subsystem	mailer-daemon@googlemail.com	Normal	Support	General Inquiry	Email	Closed	14/09/2016 5:29	16/09/2016 5:20	Chitra Vijaya	VC/Admin Office
SBV934942	27/08/2016 22:23	Not Able to submit application for MBBS Admission	Sudheer Pandita	spandita@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	14/09/2016 5:27	29/08/2016 22:23	Chitra Vijaya	Admissions
SBV111877	28/08/2016 22:26	Issue in submission of online Application for MBBS course	NALEENA MURUGESAN	vijimurugesh@yahoo.com	Normal	Support	General Inquiry	Email	Closed	14/09/2016 5:13	30/08/2016 22:26	Chitra Vijaya	VC/Admin Office
SBV327131	26/08/2016 6:51	Photo uploading for online MBBS Application	NALEENA MURUGESAN	vijimurugesh@yahoo.com	Normal	Support	General Inquiry	Web	Closed	14/09/2016 5:10	28/08/2016 6:51	Chitra Vijaya	VC/Admin Office
SBV115299	28/08/2016 1:01	Ur portal is not reached	B.vikranth Reddy	bunnybhimanapathi@gmail	Normal	Support	General Inquiry	Web	Closed	14/09/2016 5:10	30/08/2016 1:01	Chitra Vijaya	VC/Admin Office
SBV646759	29/08/2016 13:50	ERROR 503 to submit online application for MBB	SANTOSH KUMAR S	toshsan99@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	14/09/2016 5:09	31/08/2016 13:50	Chitra Vijaya	Admissions
SBV796768	29/08/2016 5:55	SERVER ERROR COMING , NOT ABLE TO APPLY ONLINE	amrutha sundararajan	ssundara449@yahoo.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	14/09/2016 5:06	31/08/2016 5:55	Chitra Vijaya	Admissions
SBV642723	27/08/2016 21:41	ONLINE FORM NOT SUBMITTING FOR LAST 2 DAYS	NIRANJANA RAMANI	SURESH.RAMANI@GMAIL.COM	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	14/09/2016 5:03	29/08/2016 21:41	Chitra Vijaya	Admissions
SBV444882	28/08/2016 11:57	Problem in online application for MBBS2016	Prawin Kumar	kumarprawin68@gmail.com	Normal	Admission	General Inquiry	Web	Closed	14/09/2016 4:57	30/08/2016 11:57	Chitra Vijaya	VC/Admin Office
SBV103913	29/08/2016 9:48	UNABLE TO UPLOAD APPLICATION FROM	P.S.Ganesh Kumar	psr_con06@yahoo.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	14/09/2016 4:55	31/08/2016 9:48	Chitra Vijaya	Admissions
SBV464674	28/08/2016 22:26	Delivery Status Notification (Failure)	Mail Delivery Subsystem	mailer-daemon@googlemail.com	Normal	Support	General Inquiry	Email	Closed	14/09/2016 4:53	30/08/2016 22:26	Chitra Vijaya	VC/Admin Office
SBV450544	28/08/2016 23:14	Delivery Status Notification (Failure)	Mail Delivery Subsystem	mailer-daemon@googlemail.com	Normal	Support	General Inquiry	Email	Closed	14/09/2016 4:53	30/08/2016 23:14	Chitra Vijaya	VC/Admin Office

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SBV605964	30/08/2016 1:03	APPLICATION MBBS 2016-17	Shruthi	krishnan.radhika2011@gmail.com	Normal	Support	General Inquiry	Web	Closed	14/09/2016 4:52	01/09/2016 1:03	Chitra Vijaya	VC/Admin Office
SBV399601	30/08/2016 5:56	Unable to fill the application form	V bharath	vallurubharath@gmail.com	Normal	SBV Univ	Enquiry by / Parent	Web	Closed	14/09/2016 4:49	01/09/2016 5:56	Chitra Vijaya	Admissions
SBV283309	01/09/2016 0:38	Merit list	KASU KEERTHIKA REDDY	krystalkeerthi@gmail.com	Normal	Support	General Inquiry	Web	Closed	14/09/2016 4:46	03/09/2016 0:38	Chitra Vijaya	VC/Admin Office
SBV790142	28/08/2016 22:28	Not able to submit APPLICATION FOR ADMISSION MBBS	Harshitha Paila	harshupaila@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	28/08/2016 23:25	30/08/2016 22:28	Chitra Vijaya	Admissions
SBV349164	27/05/2016 12:22	fees and process inquiry	S Sureya vayshnava kumar	sureyathepredator@gmail.com	Normal	SBV Univ	Enquiry by / Prospective Student	Web	Closed	28/08/2016 23:16	29/05/2016 12:22	Chitra Vijaya	Admissions
SBV516256	28/08/2016 5:32	ONLINE APLLICATION SUBMISSION PROBLEM	NALEENA MURUGESAN	vijimurugesh@yahoo.com	Normal	Support	General Inquiry	Web	Closed	28/08/2016 23:02	30/08/2016 5:32	Chitra Vijaya	VC/Admin Office
SBV466107	04/03/2016 2:26	WIFI not working	PRAVEEN KUMAR P	praveen.ppkr@gmail.com	Normal	Support	General Inquiry	Web	Resolved	22/05/2016 23:09	06/03/2016 2:26	Mohan Jagan	VC/Admin Office
SBV625191	04/03/2016 2:24	WIFI not working	PRAVEEN KUMAR P	praveen.ppkr@gmail.com	Normal	Support	General Inquiry	Web	Closed	22/05/2016 23:08	06/03/2016 2:24	Mohan Jagan	VC/Admin Office
SBV298707	30/11/2015 21:05	about uniforms	sugumar	sugumar@gmail.com	Normal	Support	Feedback by / Student	Web	Closed	22/05/2016 23:08	02/12/2015 21:05	Mohan Jagan	VC/Admin Office
SBV392690	22/05/2016 23:00	Delivery Status Notification (Failure)	Mail Delivery Subsystem	mailer-daemon@googlemail.com	Normal	Support	General Inquiry	Email	Closed	22/05/2016 23:07	24/05/2016 23:00	Mohan Jagan	VC/Admin Office
SBV785216	22/05/2016 23:00	Delivery Status Notification (Failure)	Mail Delivery Subsystem	mailer-daemon@googlemail.com	Normal	Support	General Inquiry	Email	Closed	22/05/2016 23:07	24/05/2016 23:00	Mohan Jagan	VC/Admin Office
SBV480512	22/05/2016 22:59	Delivery Status Notification (Failure)	Mail Delivery Subsystem	mailer-daemon@googlemail.com	Normal	Support	General Inquiry	Email	Closed	22/05/2016 23:07	24/05/2016 22:59	Mohan Jagan	VC/Admin Office
SBV539240	22/05/2016 22:59	Delivery Status Notification (Delay)	Mail Delivery Subsystem	mailer-daemon@googlemail.com	Normal	Support	General Inquiry	Email	Closed	22/05/2016 23:07	24/05/2016 22:59	Mohan Jagan	VC/Admin Office
SBV951661	22/05/2016 22:59	Delivery Status Notification (Delay)	Mail Delivery Subsystem	mailer-daemon@googlemail.com	Normal	Support	General Inquiry	Email	Closed	22/05/2016 23:07	24/05/2016 22:59	Mohan Jagan	VC/Admin Office
SBV897678	22/05/2016 22:59	Delivery Status Notification (Failure)	Mail Delivery Subsystem	mailer-daemon@googlemail.com	Normal	Support	General Inquiry	Email	Closed	22/05/2016 23:07	24/05/2016 22:59	Mohan Jagan	VC/Admin Office
SBV581393	04/03/2016 2:25	WIFI not working	PRAVEEN KUMAR P	praveen.ppkr@gmail.com	Normal	Support	General Inquiry	Web	Closed	22/05/2016 23:07	06/03/2016 2:25	Mohan Jagan	VC/Admin Office
SBV335873	04/03/2016 2:24	WIFI not working	PRAVEEN KUMAR P	praveen.ppkr@gmail.com	Normal	Support	General Inquiry	Web	Closed	22/05/2016 23:07	06/03/2016 2:24	Mohan Jagan	VC/Admin Office
SBV223867	03/03/2016 19:52	WIFI not working in boys hostel back wing	cyril Sanjay	adharuadharu@gmail.com	Normal	Support	Feedback by / Student	Web	Closed	22/05/2016 23:07	05/03/2016 19:52	Mohan Jagan	VC/Admin Office
SBV187141	03/03/2016 19:51	WIFI not working in boys hostel back wing	cyril Sanjay	adharuadharu@gmail.com	Normal	Support	Feedback by / Student	Web	Closed	22/05/2016 23:07	05/03/2016 19:51	Mohan Jagan	VC/Admin Office
SBV532447	03/03/2016 19:51	WIFI not working in boys hostel back wing	cyril Sanjay	adharuadharu@gmail.com	Normal	Support	Feedback by / Student	Web	Closed	22/05/2016 23:07	05/03/2016 19:51	Mohan Jagan	VC/Admin Office
SBV782243	24/02/2016 11:47	Cancelation of request for live demo	venugopalan	abilashv3@gmail.com	Normal	Support	General Inquiry	Web	Resolved	22/05/2016 23:07	26/02/2016 11:47	Mohan Jagan	VC/Admin Office

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SBV562043	08/03/2016 19:07	Defect in the service offered.	Jesu Balan	drjesubalan@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	22/05/2016 23:06	10/03/2016 19:07	Mohan Jagan	SBV Grievances Redressal
SBV796947	06/04/2016 22:27	No wifi service.	Jesu Balan	drjesubalan@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	22/05/2016 23:05	08/04/2016 22:27	Mohan Jagan	SBV Grievances Redressal
SBV160748	26/04/2016 21:00	WiFi Not working	Jesu Balance B	drjesubalan@gmail.com.com	Normal	Support	Grievances by / Student	Web	Resolved	22/05/2016 23:05	28/04/2016 21:00	Mohan Jagan	SBV Grievances Redressal
SBV174147	01/05/2016 17:16	ill very	niraj kumar	ladiessujit@gmail.com	High	IGIDS	Grievances by / Patient	Web	Closed	22/05/2016 23:03	03/05/2016 17:16	Mohan Jagan	IGIDS Hospital
SBV933736	12/10/2015 16:24	Test Ticket	Vijaya Chitra	content@mgmcri.ac.in	Normal	IGIDS	Grievances by / Faculty	Web	Resolved	23/10/2015 18:36	14/10/2015 16:24	Mohan Jagan	
SBV638749	24/09/2015 22:39	ac issues	paramita debnath	paramitadebnath74@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	23/10/2015 18:36	26/09/2015 22:39	Mohan Jagan	
SBV616688	24/09/2015 18:48	ac issues	paramita debnath	paramitadebnath74@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	23/10/2015 18:36	26/09/2015 18:48	Mohan Jagan	
SBV210208	08/09/2015 19:18	Library lift not working for the past 1week	Vishnu prathab	Catchhitman@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	23/10/2015 18:36	10/09/2015 19:18	Mohan Jagan	
SBV488214	07/09/2015 19:05	Library lift is not working for the past 4days	Thushita nivasini	Writetomeinfb@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	23/10/2015 18:36	09/09/2015 19:05	Mohan Jagan	
SBV273865	01/09/2015 23:44	To know the rights and privacy of hostellars	Kumar	Kkart580@gmail.com	Normal	Support	General Inquiry	Web	Resolved	23/10/2015 18:36	03/09/2015 23:44	Mohan Jagan	
SBV465936	30/08/2015 22:54	Regarding final year MBBS exam timetable	Abarna selvarajah	abarnasmiles@hotmail.com	Normal	Support	Enquiry by / Existing Student	Web	Resolved	23/10/2015 18:36	01/09/2015 22:54	Mohan Jagan	
SBV328492	26/08/2015 23:51	Uniform fee	A PAUL JOSEPH	apauljoseph5@gmail.com	Normal	SBV Univ	Enquiry by / Parent	Web	Resolved	23/10/2015 18:35	28/08/2015 23:51	Mohan Jagan	Admissions
SBV626581	26/08/2015 15:39	query in respect of payment of fees	R.Vedam	Rajumercy1968@gmail.com	Normal	SBV Univ	Enquiry by / Parent	Web	Resolved	23/10/2015 18:35	28/08/2015 15:39	Mohan Jagan	Admissions
SBV763902	23/08/2015 0:51	I FELT ENJOYABLE DURING I.G.T	NARENDREN.K	narendrenkrishnamurthy@gmail.com	Normal	Support	Feedback by / Student	Web	Resolved	23/10/2015 18:35	25/08/2015 0:51	Mohan Jagan	VC/Admin Office
SBV524052	22/08/2015 13:48	Appointment with Dean reg. Final MBBS - Internship	ALPHONSE MIKE	crysalp@gmail.com	Normal	SBV Univ	Enquiry by / Parent	Web	Resolved	23/10/2015 18:35	24/08/2015 13:48	Mohan Jagan	Admissions
SBV737147	12/08/2015 21:51	SNAKE found in room G12	SHANMUGA OLIVU	shanmuga_g@yahoo.com	Normal	Support	Grievances by / Parent	Web	Resolved	23/10/2015 18:35	14/08/2015 21:51	Mohan Jagan	
SBV843209	19/07/2015 22:57	regarding uniform for mbbs ,students	K.Hemabalan	hemabalan111@gmail.com	Normal	Support	Feedback by / Student	Web	Resolved	23/10/2015 18:35	21/07/2015 22:57	Mohan Jagan	VC/Admin Office
SBV682193	19/07/2015 22:16	Dress code	Thanigachalam	kavithanigachalam@gmail.com	Normal	Support	General Inquiry	Web	Resolved	23/10/2015 18:35	21/07/2015 22:16	Mohan Jagan	VC/Admin Office
SBV515931	17/07/2015 11:59	Test Issue	Test Ticket	rvejayachitra@gmail.com	Normal	IGIDS	Grievances by / Student	Web	Resolved	23/10/2015 18:35	19/07/2015 11:59	Mohan Jagan	IGIDS Anti-Ragging
SBV449106	13/07/2015 19:32	request information on second counselling mbbs	subhasis majumder	rheamajumder@gmail.com	Normal	Support	General Inquiry	Web	Resolved	23/10/2015 18:35	15/07/2015 19:32	Mohan Jagan	
SBV473039	09/07/2015 23:45	Improper maintainance of projectors in lecture hal	Preethika palani	preethika12065@gmail.com	Normal	Support	Grievances by / Student	Web	Resolved	23/10/2015 18:35	11/07/2015 23:45	Mohan Jagan	

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SBV194337	06/07/2015 16:09	Parents-Teachers Meet	I MBBS V.RAMECOUMAR F/o.R.Soumya	vramkumar_pa@yahoo.co.in	Normal	Support	Feedback by / Parent	Web	Resolved	23/10/2015 18:35	08/07/2015 16:09	Mohan Jagan	VC/Admin Office
SBV764422	28/06/2015 19:09	CHANGE OF SNA SPORTS ARTICLES (CRICKET ITEMS)	PROMOTH.M	promothmohan94@gmail.com	Normal	Support	General Inquiry	Web	Resolved	23/10/2015 18:35	30/06/2015 19:09	Mohan Jagan	
SBV735459	28/06/2015 19:00	change of broken chairs in 2nd year class room	PROMOTH.M	promothmohan94@gmail.com	Normal	Support	General Inquiry	Web	Resolved	23/10/2015 18:35	30/06/2015 19:00	Mohan Jagan	
SBV562327	27/06/2015 16:06	need a drinking water supply in our college	S. DHANDAPANI	sdhandapani94@gmail.com	Emergency	Support	Enquiry by / Existing Student	Web	Resolved	23/10/2015 18:35	29/06/2015 16:06	Mohan Jagan	KGNC Others
SBV877857	10/03/2015 23:42	hostel caretaker , Mr.kannan ,	ravi raja	mgmcraja@gmail.com	Normal	Support		Web	Resolved	23/10/2015 18:35	12/03/2015 23:42	Mohan Jagan	
SBV320458	13/07/2015 13:37	Re: New General Inquiry from the support system of SBV	Dr. Jagan Mohan	jagan@mgmcri.ac.in	Normal	Support	General Inquiry	Email	Closed	13/07/2015 13:39	15/07/2015 13:37	Chitra Vijaya	
SBV424057	10/07/2015 12:23	Re: Ticket [#SBV194337] Access Link	Ramkumar V	vramkumar_pa@yahoo.in	Normal	Support	General Inquiry	Email	Closed	13/07/2015 12:26	12/07/2015 12:23	Chitra Vijaya	
SBV876175	10/07/2015 0:39	Re: Support Ticket Opened [#SBV194337]	Ramkumar V	vramkumar_pa@yahoo.in	Normal	Support	General Inquiry	Email	Closed	13/07/2015 12:26	12/07/2015 0:39	Chitra Vijaya	
SBV857019	11/07/2015 14:48	Re: Stale Ticket Alert	Sivaramakrishnan Krishnan	shivarocksmds@gmail.com	Normal	Support	General Inquiry	Email	Closed	13/07/2015 12:20	13/07/2015 14:48	Chitra Vijaya	
SBV279532	10/07/2015 20:59	Re: Stale Ticket Alert	Student Counsellor	studentcounsellor@mgmcri.ac.in	Normal	Support	General Inquiry	Email	Closed	13/07/2015 12:17	12/07/2015 20:59	Chitra Vijaya	
SBV263726	06/07/2015 22:41	feedback of P.T.A meet held on 03-07-2015	Dr.Aduru Krishnamurthy F/o K.Aravind	akilakrishnamurthy@yahoo.com	Normal	Support	Feedback by / Parent	Web	Closed	10/07/2015 21:06	08/07/2015 22:41	M Ravishankar	VC/Admin Office
SBV282346	06/07/2015 23:23	No flood lights in AND around Basketball court	Mgmcri student	amsocoolbrayant@gmail.com	Normal	Support	Feedback by / Student	Web	Closed	10/07/2015 9:51	08/07/2015 23:23	M Ravishankar	VC/Admin Office
SBV715552	07/07/2015 0:52	Regarding the library issues	Thushita nivasini	Writetomeinfb@gmail.com	Normal	Support	Grievances by / Student	Web	Closed	10/07/2015 9:42	09/07/2015 0:52	M Ravishankar	
SBV253492	16/06/2015 23:34	2014 Batch MBBS Boys hostel guys activity	unknown	unknown@gmail.com	High	MGMCRI	Grievances by / Parent	Web	Closed	28/06/2015 21:43	17/06/2015 5:34	Mohan Jagan	MGMCRI Gender Harassment
SBV949660	09/06/2015 22:24	test mail	Dr.Rajkumar.E	mail2reuben@gmail.com	Normal	Support	General Inquiry	Web	Closed	17/06/2015 10:52	11/06/2015 22:24	Chitra Vijaya	
SBV410939	13/06/2015 9:37	Test Ticket #0001	Vijaya Chitra	content@mgmcri.ac.in	Normal	Support	Enquiry by / Faculty	Web	Closed	17/06/2015 10:46	15/06/2015 9:37	Chitra Vijaya	HR Team
SBV386776	12/06/2015 14:57	Test	RAVICHANDRAN	dms@mgmcri.ac.in	Normal	Support	Enquiry by / Faculty	Web	Closed	17/06/2015 9:26	14/06/2015 14:57	Mukundan Bala	HR Team
SBV796640	26/05/2015 19:46	Update the SBVU Site upcomeing Events	A Saravanan	systems@mgmcri.ac.in	Normal	Support	General Inquiry	Web	Closed	29/05/2015 8:50	28/05/2015 19:46	Chitra Vijaya	
SBV743435	22/05/2015 20:31	Collection of money for transport of patient	Sathi	sathi1955@gmail.com	High	MGMCRI Hospital	Grievances by / Patient	Web	Closed	25/05/2015 19:16	24/05/2015 20:31	M Ravishankar	MGMCRI Hospital
SBV248114	22/05/2015 20:28	Collection of money for transport of patient	Sathi	sathi1955@gmail.com	High	MGMCRI Hospital	Grievances by / Patient	Web	Closed	25/05/2015 19:15	24/05/2015 20:28	M Ravishankar	MGMCRI Hospital
SBV555664	22/05/2015 22:45	test	Sathi	sathiravi1955@gmail.com	High	MGMCRI Hospital	Grievances by / Patient	Web	Closed	25/05/2015 17:14	24/05/2015 22:45	M Ravishankar	MGMCRI Hospital

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SBV 210433	15/05/2015 18:36	Issue with something	Pajanivel R	pajanivelr@mgmcri.ac.in	Normal	MGMCRI Hospital	Feedback by / Faculty	Web	Resolved	23/05/2015 9:34	17/05/2015 18:36	Mohan Jagan	MGMCRI Hospital

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