



## **SRI BALAJI VIDYAPEETH (SBV)**

(Deemed to be University)

U/S3 of UGC Act 1956

Puducherry-607402

### **VALUES FOR HEALTH CARE PROFESSIONAL**

To inculcate human values in the health care system has been an important objective of SBV. In view of this noble thought a podcast was organized with the objective of rejuvenating the virtues of faith and trust in order to build a better doctor patient relationship.



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VIDYAPEETH**

**SBV**  
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UNIVERSITY



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**ALL NEW EPISODES**

**19<sup>th</sup>**  
JUNE, 2020



Dear All...

Exclusive series from the Vice Chancellor's Desk

**Episode 2: E - LEARNING**

**Prof. Subhash Chandra Parija**

Hon'ble Vice Chancellor, SBV



SBV Personal Development NEW

**Episode 1: HUMAN VALUES FOR HEALTH  
CARE PROFESSIONALS**

**Prof. P. Karthikeyan,**

Head of Dept, Otorhinolaryngology, MGMCRI, SBV



SBV Personal Development  
**Episode 2: LOCK DOWN EXPERIENCES OF  
WORKING WOMEN**



**Mrs. Asha Suresh Babu**  
Member Secretary  
"WE" @ SBV Women's  
Welfare Cell



**Prof. S. Padmavathi**  
Vice Principal, MGMCRI, SBV



**Prof. K. Renuka**  
Principal, KGNC, SBV



**Dr. Swati J Pawar**  
DMS, MGMCRI, SBV



SBV Ayush Vaani NEW

Exclusive series in Regional Language

**Episode 1: CODE OF CONDUCT FOR  
HEALTH CARE WORKERS [In Tamil]**

**Dr. M. Lakshmana Perumal**  
RMO, MGMCRI, SBV

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## EVENT REPORT FORM



MAHATMA GANDHI MEDICAL COLLEGE AND RESEARCH

<b>Name/ Title of the Program</b>
<b>VALUES FOR A HEALTHCARE PROFESSIONAL</b>
<b>Type of the Program</b> <i>(Please mention if this is a CME/CDE/CNE/conference/ workshop/ seminar/ symposium/ panel discussion/ Faculty development program/ student enrichment program/ alumni program/ Commemoration days; Also please mention the level, if this is at: Regional/ National/ International/ Departmental, Institutional/ University level)</i>
CME, UNIVERSITY LEVEL
<b>Conducted by</b>
VOICE OS SBV, SBV STUDIOS, SRI BALAJI VIDYAPEETH DEEMED TO BE UNIVERSITY
<b>Date/ Time</b>
19-06-2020 10AM
<b>Venue</b>
SBV STUDIO,SRI BALAJI VIDYAPEETH DEEMED TO BE UNIVERSITY
<b>Target Audience/ Stakeholders</b>
BUDDING DOCTORS AND HEALTHCARE PROFESSIONALS
<b>Number of participants registered / attended</b>
1000
<b>Program sponsors</b>
SBV UNIVERSITY
<b>Credit points/ hours</b>
-
<b>Objectives of the Program</b> <i>(in bulleted list)</i>
<ul style="list-style-type: none"> <li>• To describe the true meaning of values in regards with healthcare profession.</li> <li>• To enlighten the listeners about various values that a healthcare professional must imbibe.</li> <li>• To rejuvenate the virtues of faith and trust, in order to build a healthy doctor patient relationship.</li> <li>• To acquaint the healthcare professionals about incorporating just values for better patient care.</li> </ul>



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- To bolster the significance of inter-personnel communication for maintaining the chain of healthcare.
- To stress on the necessity of such noble values during this unprecedented COVID19 pandemic.

*Activities conducted in the Program (in bulleted list)*

- Discussion about the significance of values for healthcare professionals was done in an interview format.
- PROF P KARTHIKEYAN** started the conversation with his resident Dr Shashwat about true virtues of a healthcare professional.
  - During his talk, queries about application and execution of moral values were taken up.
  - The conversation was focused on transforming these morals into better patient care.
- The prevalence of dreaded pandemic COVID 19 was discussed and how important these human values are during these hard times

Resource Persons involved					
S no	Name	Designation	Affiliation	Email id/ Phone numbers	Topic taken
1	PROF DR P KARTHIKEYAN	PROF & HEAD DEPT OF ENT, MGMCRI	SBV DEEMED TO BE UNIVERSITY	karthikent73@gmail.com 9443381302	Values for a healthcare professional
2	DR SHASHWAT DATT MEHTA	RESIDENT, DEPT OF ENT, MGMCRI	SBV DEEMED TO BE UNIVERSITY	shashwatdmehta@gmail.com	Values for a healthcare professional



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Detailed report of the program

The program commenced with the main objective of showcasing the significance of "Values for a healthcare professional". Prof P Karthikeyan introduced himself & his resident Dr Shashwat and started the conversation about much needed humane values. The talk started with elaborating the absolute meaning of the term 'values' and how it helps to guide a professional towards his/her code of conduct.

The interview progressed with discussion of various values required in a healthcare personnel. The need for values such as faith and trust were highlighted in the conversation. Furthermore, the need for nurturing this faith amongst the patients was addressed and how this will help in making the Doctor patient bond firm. The need of exhibiting mutual respect and trust, by the patient & their family, towards healthcare professional was discussed. Discussion was carried forward in the direction of incorporating these important moral values in practice. The role of teachers in inculcating these important values into young budding doctors was stressed upon. Teaching curriculum and its part in shaping the ideals of healthcare professionals was brought into light. Further discussion was done about how these values should transform into better patient care. Talks were held about how to approach the patient in a compassionate and empathetical manner. The role of adequate communication within various levels of healthcare was also focused on and how a correct chain of communication at different tiers will conform into improved patient care. Towards the end, how these values are important in the given period of COVID 19 pandemic was also talked over. During this unforeseen pandemic, the utmost importance of staying true to these moral virtues was brought into the talk. The interview was concluded with the message of sharing the significance of such important humane values and showcasing these values in real time.

Summary of the report

*(in minimum 150 words, in a prose format for web information, social media and press)*

The fundamental discussion over "Values for a healthcare professional" was conducted in the form of an interview. The talk began with elaborating the meaning of values and its role in healthcare. Discussion was carried forward about various values that need to be showcased by a healthcare personnel. The importance of virtues of faith and trust was put forth. The conversation continued discussing the role of these moral values in improving patient care. The need for approaching patient with compassion and empathy was highlighted. Talks about the need for establishing adequate communication between the healthcare professionals were held, ensuring the best care in the interest of patient. The actual importance of these values will be showcased correctly during this unprecedented pandemic of COVID 19, where fighting this pandemic will solely depend on maintaining integrity and grit within the healthcare profession.

Feedback analysis/ interpretation and future action plan for further improvement in Quality



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Positive feedbacks were received regarding the interview. The clarity of speech and appropriate use of words and phrases were appreciated. The content was lauded to be crisp and compact yet encompassing all the major objectives. The words were taken as source of inspiration by young budding doctors and were truly welcomed by senior professionals.

The recording space was commendable, given the fact that SBV studio is just one month old. The recording team were truly helpful and helped us ease through the process. Sound proofing being the only filed in which improvement can be sought

Please ensure if the following enclosures have been attached.

Enclosures Check List			
Invitation/ Brochure/ Circular		Analyzed feedback report in graphical form	
Sample certificate		Geo-tagged good quality photographs <i>(enclose separately as attachment as well as in word document with legends)</i>	
Sample feedback form		Any other (Please type here)	

Compiled by: Shashwat  
DR. SHASHWAT DATI MEHTA  
19/06/2020

Prof Dr P Karthikeyan

(Name/ Signature with Date)

Endorsed by: Dr. P. Karthikeyan  
DR. P. KARTHIKEYAN  
(Name/ Signature with Date) 19/6/2020